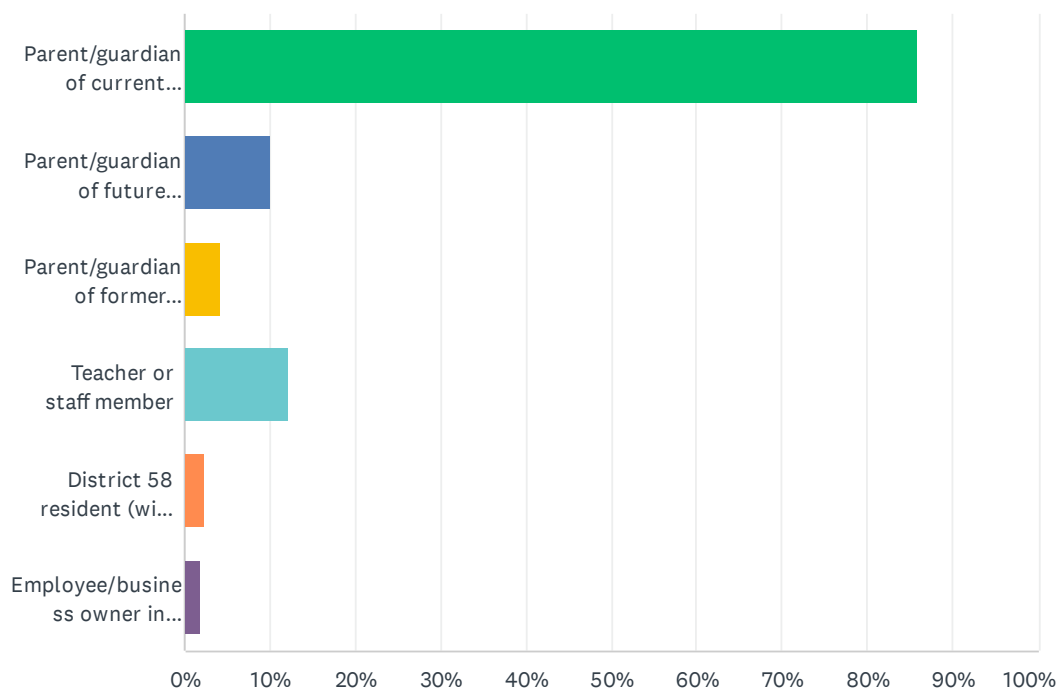


Q1 Which best describes you? Please check all that apply.

Answered: 429 Skipped: 0

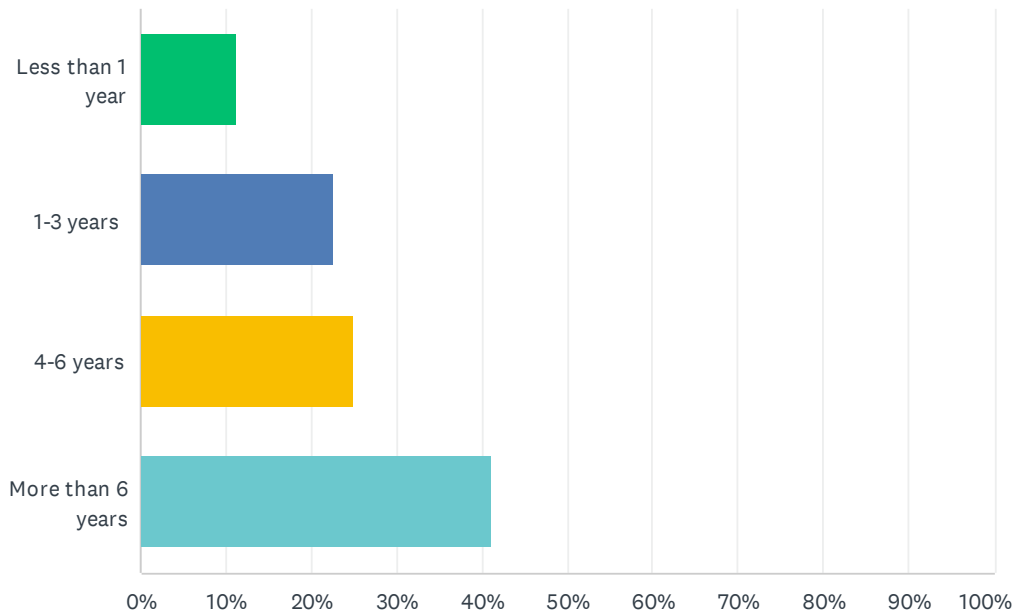


ANSWER CHOICES	RESPONSES	
Parent/guardian of current student	86.01%	369
Parent/guardian of future student	10.02%	43
Parent/guardian of former student	4.20%	18
Teacher or staff member	12.12%	52
District 58 resident (with no children currently enrolled in D58 schools)	2.33%	10
Employee/business owner in Downers Grove	1.86%	8
Total Respondents: 429		

#	OTHER (PLEASE SPECIFY)	DATE
1	grandparents of students at elem. and middle school	4/26/2022 3:08 PM
2	Current [redacted] neighbor, Lunchroom Helper, Crossing Guard at [redacted] plus had 2 grandkids and many daycare kids who have graduated from [redacted] school.	4/20/2022 7:48 PM
3	retired DG58 teacher (as well)	4/18/2022 6:14 PM
4	Former employee and former Dg student	4/18/2022 11:00 AM

Q2 How long have you been a part of the District 58 community?

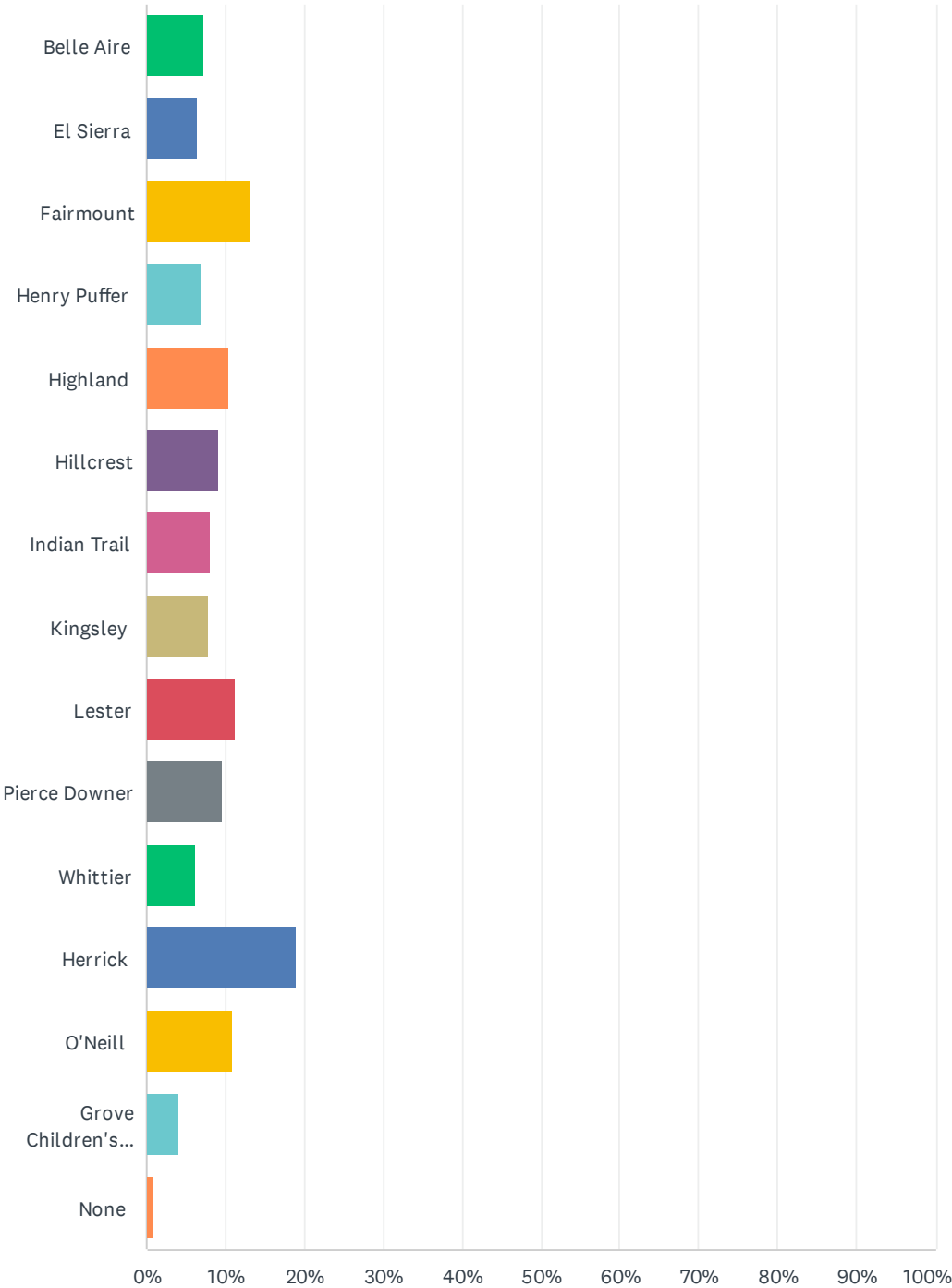
Answered: 428 Skipped: 1



ANSWER CHOICES	RESPONSES
Less than 1 year	11.21% 48
1-3 years	22.66% 97
4-6 years	25.00% 107
More than 6 years	41.12% 176
TOTAL	428

Q3 Please indicate which, if any, of our schools you are affiliated with.

Answered: 427 Skipped: 2

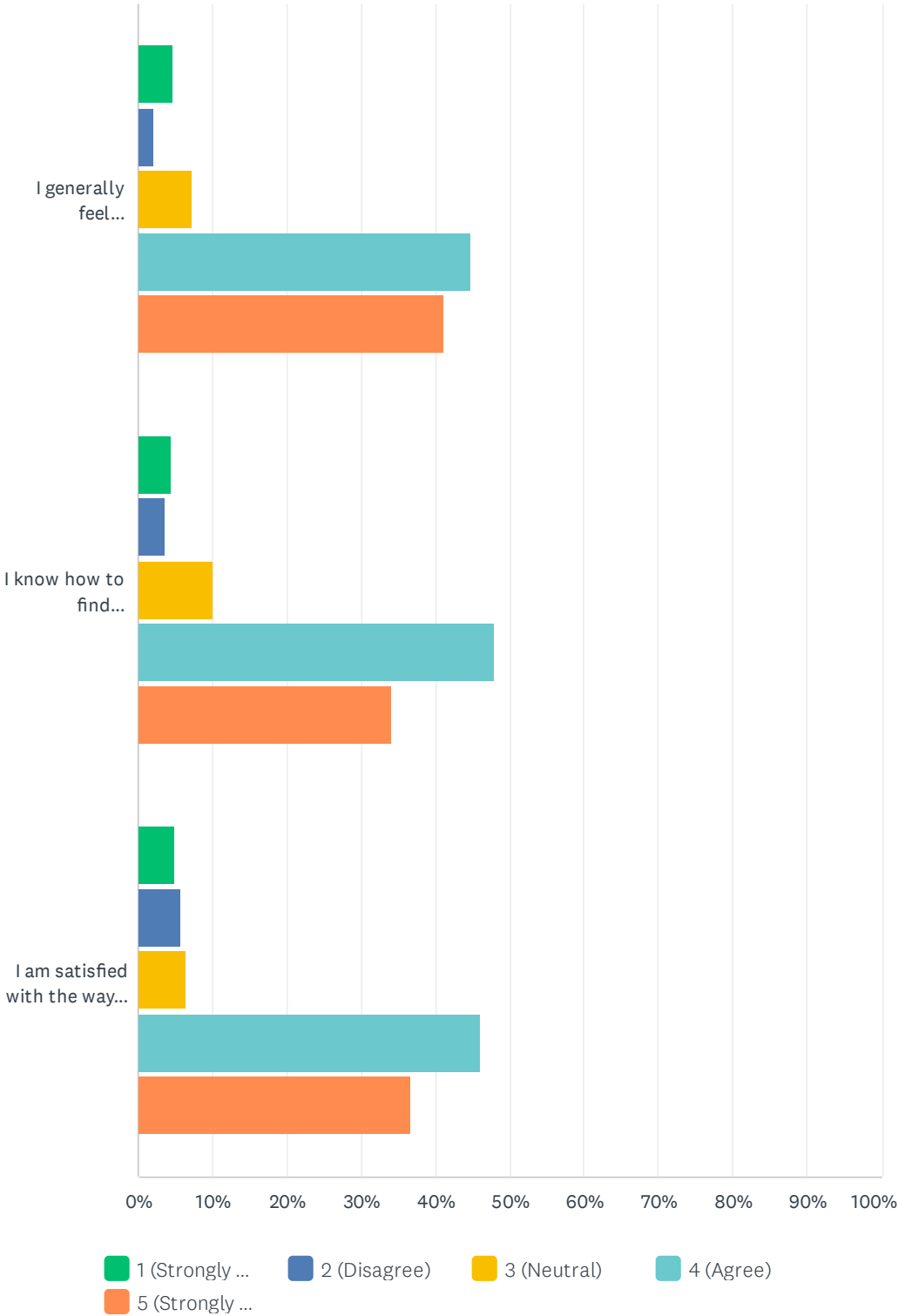


District 58 Communication Satisfaction and Preferences Survey - 2022

ANSWER CHOICES	RESPONSES	
Belle Aire	7.26%	31
El Sierra	6.32%	27
Fairmount	13.11%	56
Henry Puffer	7.03%	30
Highland	10.54%	45
Hillcrest	9.13%	39
Indian Trail	8.20%	35
Kingsley	7.96%	34
Lester	11.24%	48
Pierce Downer	9.60%	41
Whittier	6.09%	26
Herrick	18.97%	81
O'Neill	10.77%	46
Grove Children's Preschool	3.98%	17
None	0.94%	4
Total Respondents: 427		

Q4 Please indicate your opinion regarding the following statements, with 1 being strongly disagree and 5 being strongly agree.

Answered: 427 Skipped: 2

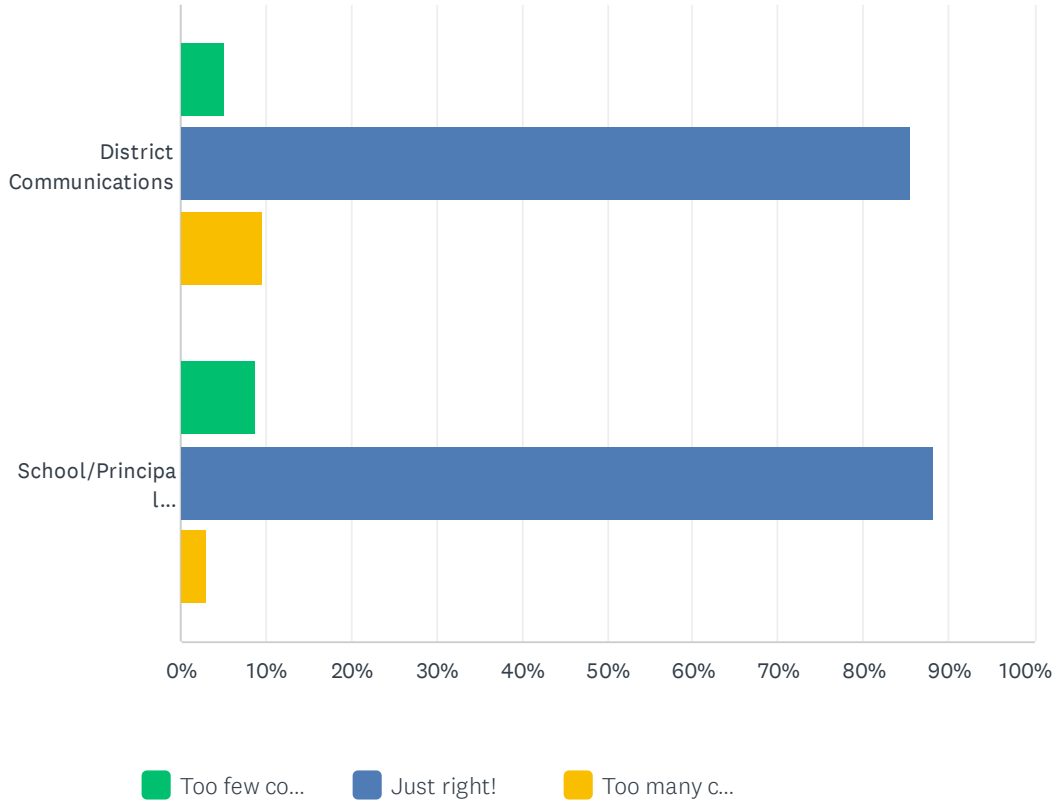


District 58 Communication Satisfaction and Preferences Survey - 2022

	1 (STRONGLY DISAGREE)	2 (DISAGREE)	3 (NEUTRAL)	4 (AGREE)	5 (STRONGLY AGREE)	TOTAL
I generally feel well-informed about District 58.	4.68% 20	2.11% 9	7.26% 31	44.73% 191	41.22% 176	427
I know how to find information about District 58 when I want it.	4.46% 19	3.52% 15	10.09% 43	47.89% 204	34.04% 145	426
I am satisfied with the way(s) in which I currently receive information about District 58.	4.92% 21	5.85% 25	6.32% 27	46.14% 197	36.77% 157	427

Q5 Please indicate your satisfaction with the frequency of our communications.

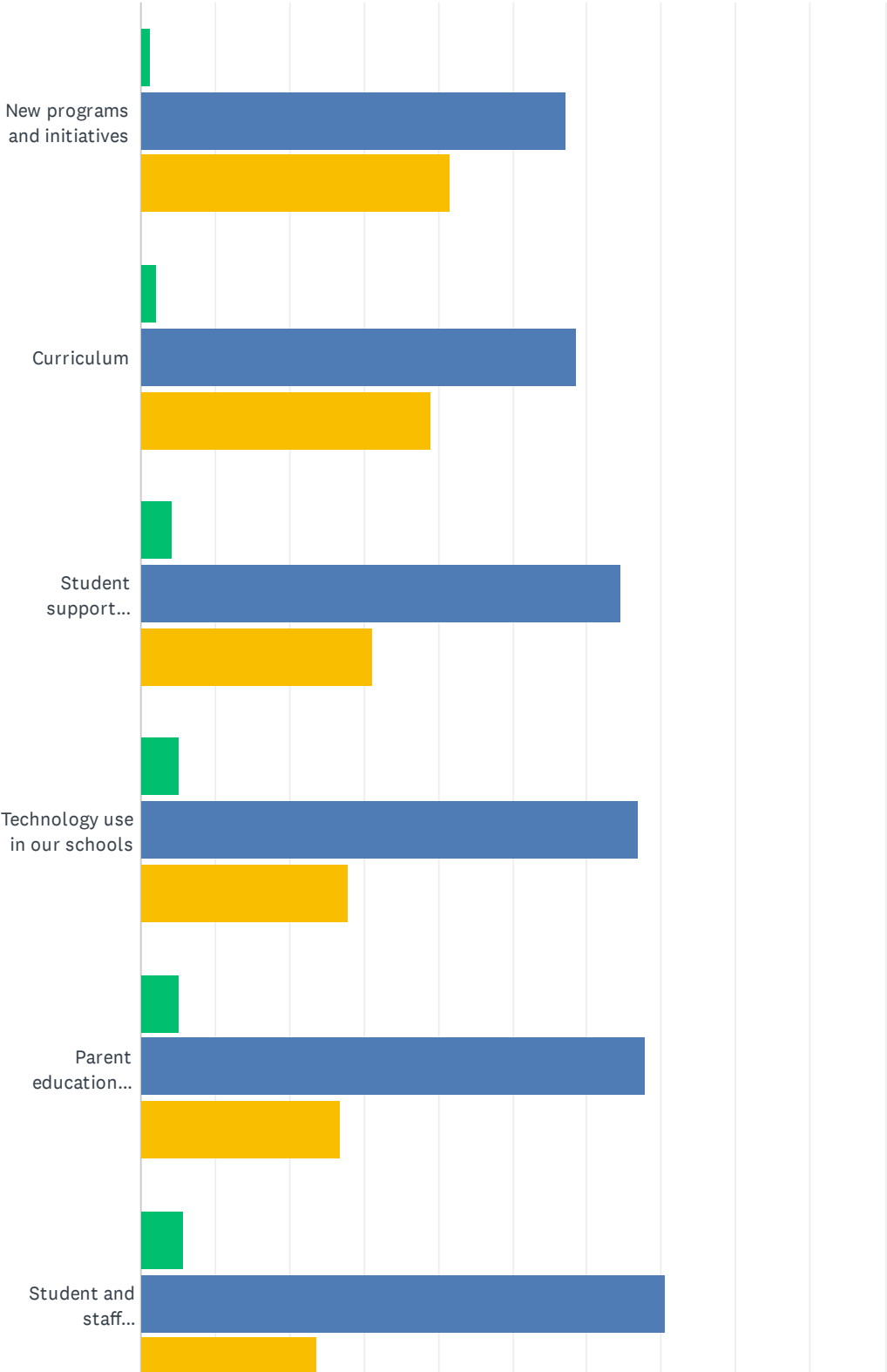
Answered: 405 Skipped: 24



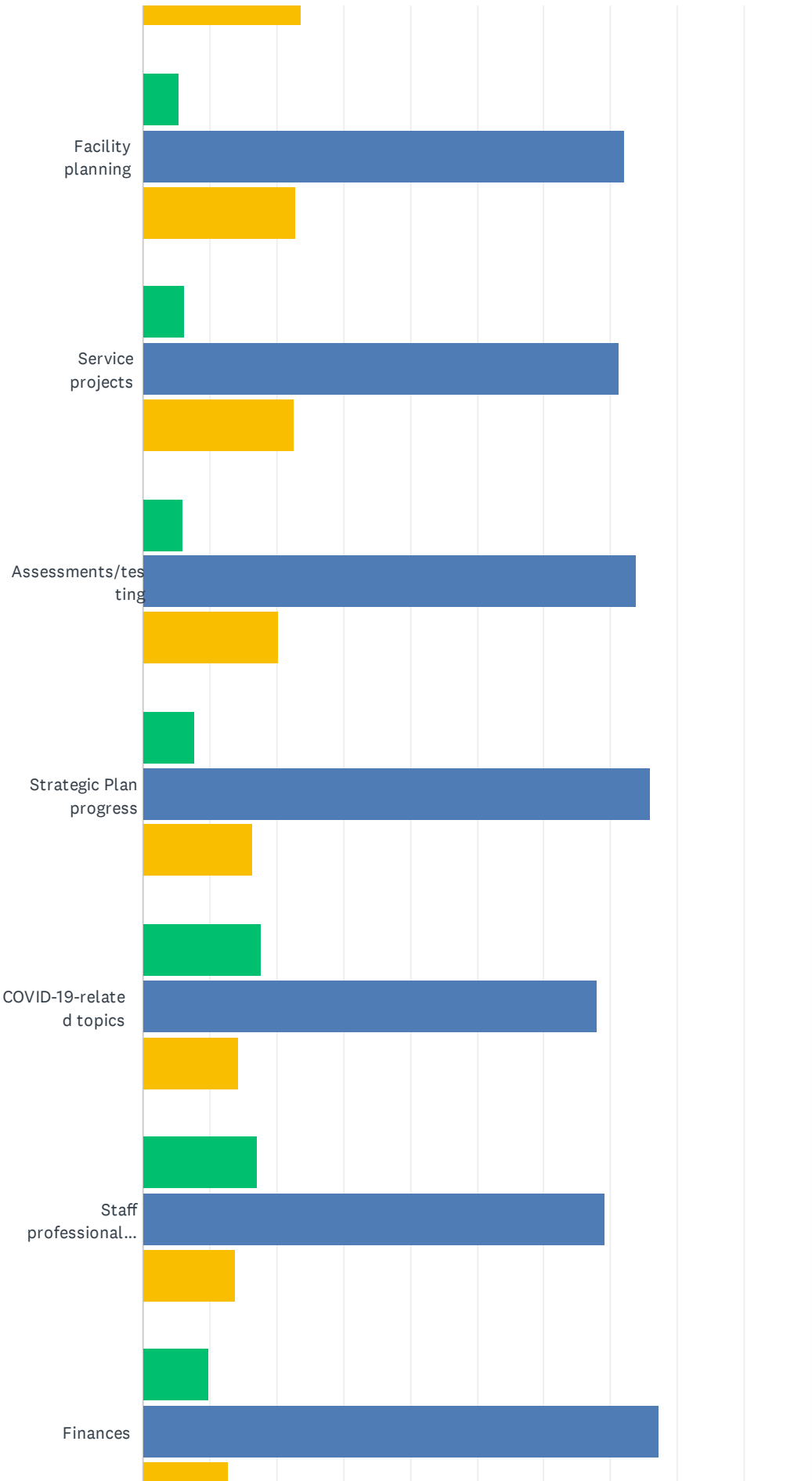
	TOO FEW COMMUNICATIONS	JUST RIGHT!	TOO MANY COMMUNICATIONS	TOTAL	WEIGHTED AVERAGE
District Communications	5.01% 20	85.46% 341	9.52% 38	399	3.09
School/Principal Communications	8.71% 35	88.31% 355	2.99% 12	402	2.89

Q6 Please indicate for each topic whether you would like to receive less information, more information, or the same amount of information that you currently receive.

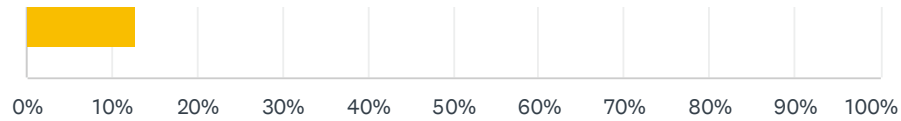
Answered: 405 Skipped: 24



District 58 Communication Satisfaction and Preferences Survey - 2022



District 58 Communication Satisfaction and Preferences Survey - 2022

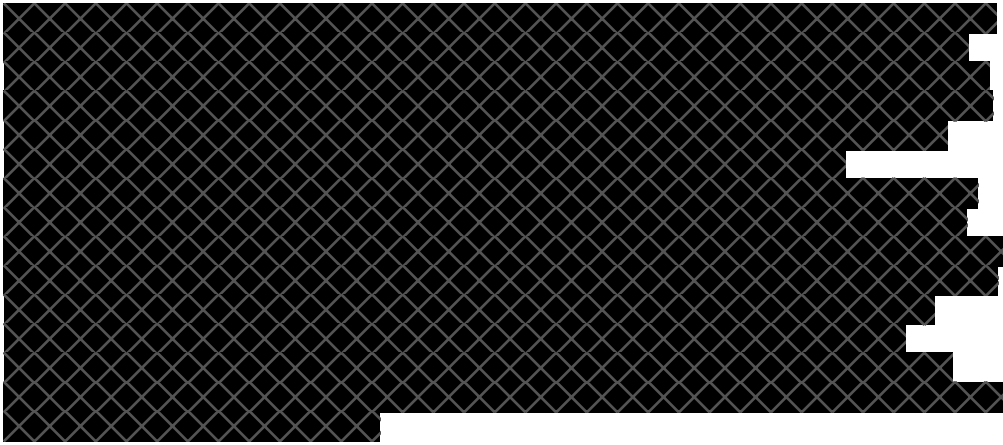


■ I would like ...
 ■ I receive jus...
 ■ I would like ...

	I WOULD LIKE TO RECEIVE LESS INFORMATION ON THIS TOPIC.	I RECEIVE JUST ENOUGH INFORMATION ON THIS TOPIC.	I WOULD LIKE TO RECEIVE MORE INFORMATION ON THIS TOPIC.	TOTAL
New programs and initiatives	1.24% 5	57.21% 230	41.54% 167	402
Curriculum	2.24% 9	58.71% 236	39.05% 157	402
Student support services	4.21% 17	64.60% 261	31.19% 126	404
Technology use in our schools	5.22% 21	66.92% 269	27.86% 112	402
Parent education opportunities	5.22% 21	67.91% 273	26.87% 108	402
Student and staff achievements	5.69% 23	70.54% 285	23.76% 96	404
Facility planning	5.25% 21	72.00% 288	22.75% 91	400
Service projects	6.19% 25	71.29% 288	22.52% 91	404
Assessments/testing	5.96% 24	73.70% 297	20.35% 82	403
Strategic Plan progress	7.67% 31	75.99% 307	16.34% 66	404
COVID-19-related topics	17.62% 71	67.99% 274	14.39% 58	403
Staff professional learning	17.08% 69	69.06% 279	13.86% 56	404
Finances	9.90% 40	77.23% 312	12.87% 52	404

#	OTHER (PLEASE SPECIFY)	DATE
1	Emergency or behavioral situations at the school - a lot more	4/29/2022 10:26 AM
2	I would like to have more access to my son's teacher and quicker responses	4/29/2022 9:37 AM
3	Most communications are too long and too verbose. I don't need to know every little detail. Please pull out the most important points and highlight those in a short email, with links to where I can read more information if preferred. I don't have time to read through the entire emails to try to find something that's relevant.	4/29/2022 8:52 AM
4	Classroom updates - teachers should be sharing monthly updates	4/26/2022 10:42 PM
5	[REDACTED]	4/22/2022 9:03 AM

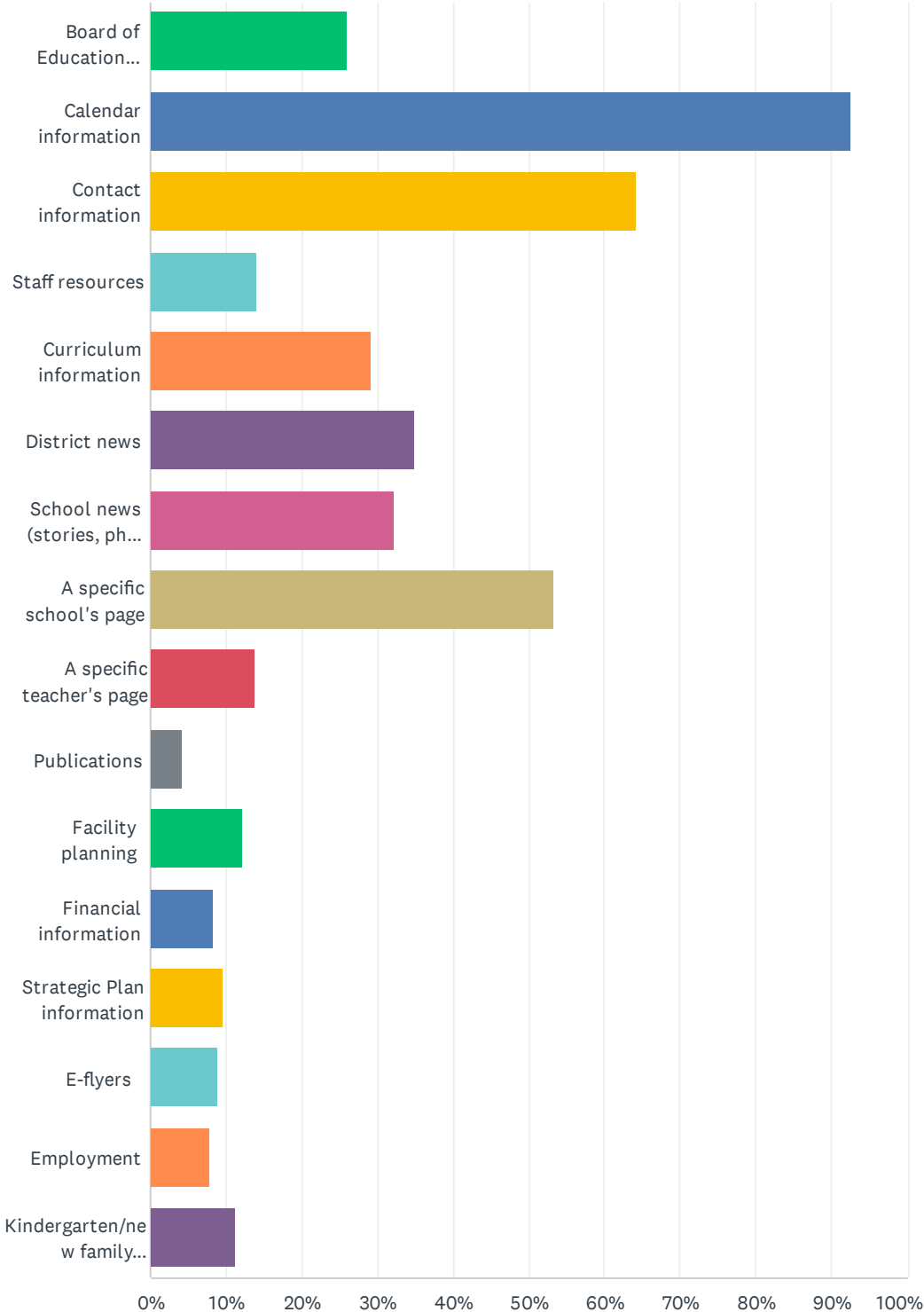
District 58 Communication Satisfaction and Preferences Survey - 2022



6	I received over 166 emails from dg58 for 2 children in less than 3 months	4/19/2022 11:13 PM
7	It continues to be challenging when some teachers use apps (like Remind) but aren't clear that that is the only form of communication up front. Parents have to access a variety of platforms (Google docs, seasaw, etc) that it would be super helpful for teachers to align to those vs doing additional apps.	4/18/2022 5:01 PM
8	I would like to receive information about the summer program. It is very difficult to plan summer activities when there is such late notice of programs. The district should at least plan to have their programs listed at the same time as the Downers Grove Park district. Additionally, I would really like my child to attend the summer session one, but it coincides with his IEP program. It would be so much better for our family if my son could attend the summer session one and his IEP program.	4/18/2022 12:52 PM
9	too.many.emails.	4/18/2022 11:51 AM

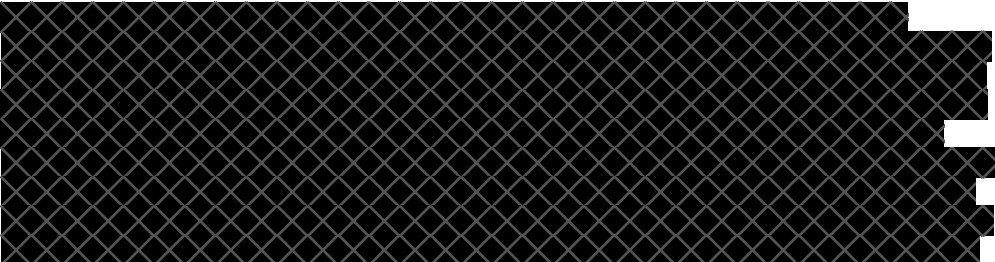
Q7 What types of information do you seek when you visit our website? Check all that apply.

Answered: 377 Skipped: 52



District 58 Communication Satisfaction and Preferences Survey - 2022

ANSWER CHOICES	RESPONSES	
Board of Education information	25.99%	98
Calendar information	92.57%	349
Contact information	64.19%	242
Staff resources	14.06%	53
Curriculum information	29.18%	110
District news	35.01%	132
School news (stories, photo galleries)	32.10%	121
A specific school's page	53.32%	201
A specific teacher's page	13.79%	52
Publications	4.24%	16
Facility planning	12.20%	46
Financial information	8.22%	31
Strategic Plan information	9.55%	36
E-flyers	9.02%	34
Employment	7.96%	30
Kindergarten/new family information	11.41%	43
Total Respondents: 377		

#	OTHER (PLEASE SPECIFY)	DATE
1	Covid case numbers	5/1/2022 7:23 PM
2	Information about music programs, athletics, gifted program, 504 / IEP process, upcoming events	5/1/2022 10:43 AM
3	Covid 19 dashboard	4/30/2022 11:50 AM
4	Covid related information (policies, procedures, changes in testing requirements, etc.)	4/30/2022 9:36 AM
5	Covid info	4/30/2022 7:19 AM
6	Covid info	4/29/2022 8:58 PM
7	covid	4/29/2022 7:09 PM
8	Volunteer Opportunities	4/29/2022 9:39 AM
9	Health	4/29/2022 9:07 AM
10	Covid	4/29/2022 8:41 AM
11		4/22/2022 9:18 AM

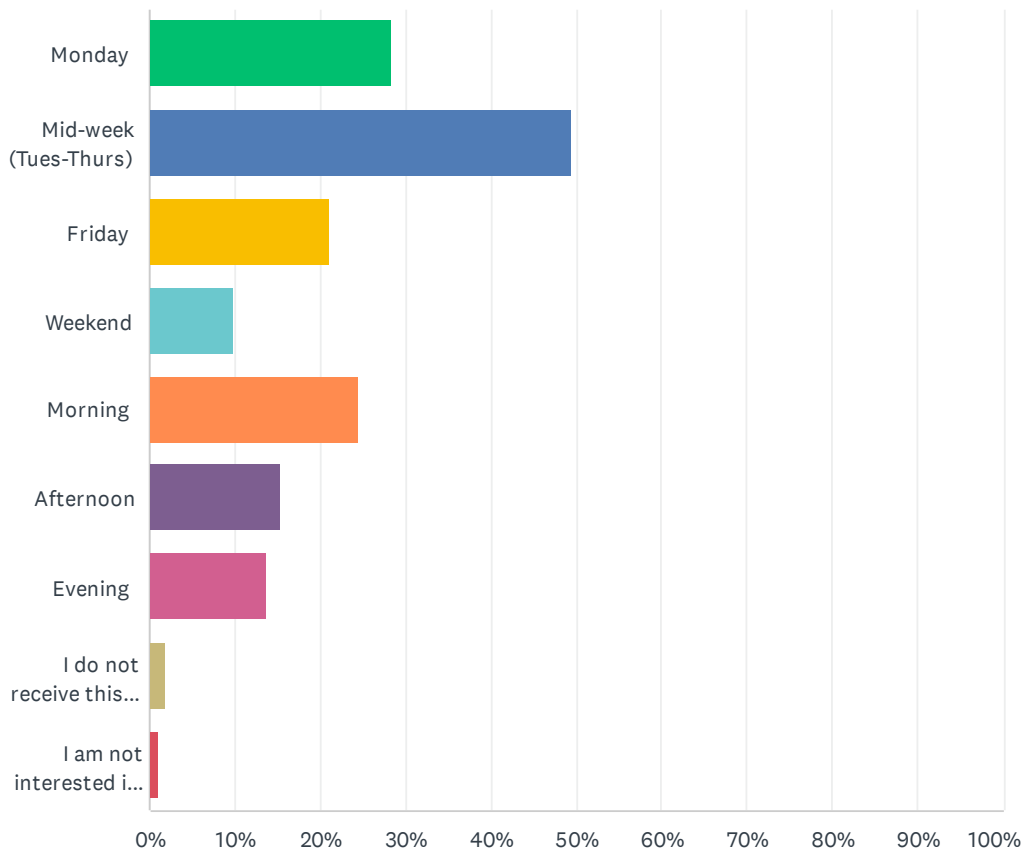
District 58 Communication Satisfaction and Preferences Survey - 2022



12	lunch information	4/19/2022 1:58 PM
13	Sorry, I have not had a need for info	4/18/2022 6:13 PM
14	Covid	4/18/2022 10:37 AM
15	curriculum information, MAP testing data	4/18/2022 10:30 AM
16	How to stop you from raising our taxes	4/18/2022 10:29 AM

Q8 District 58 publishes its Communicate 58 newsletter every two weeks during the school year. If you receive this publication, please indicate when you would prefer to receive it. Please check all that apply.

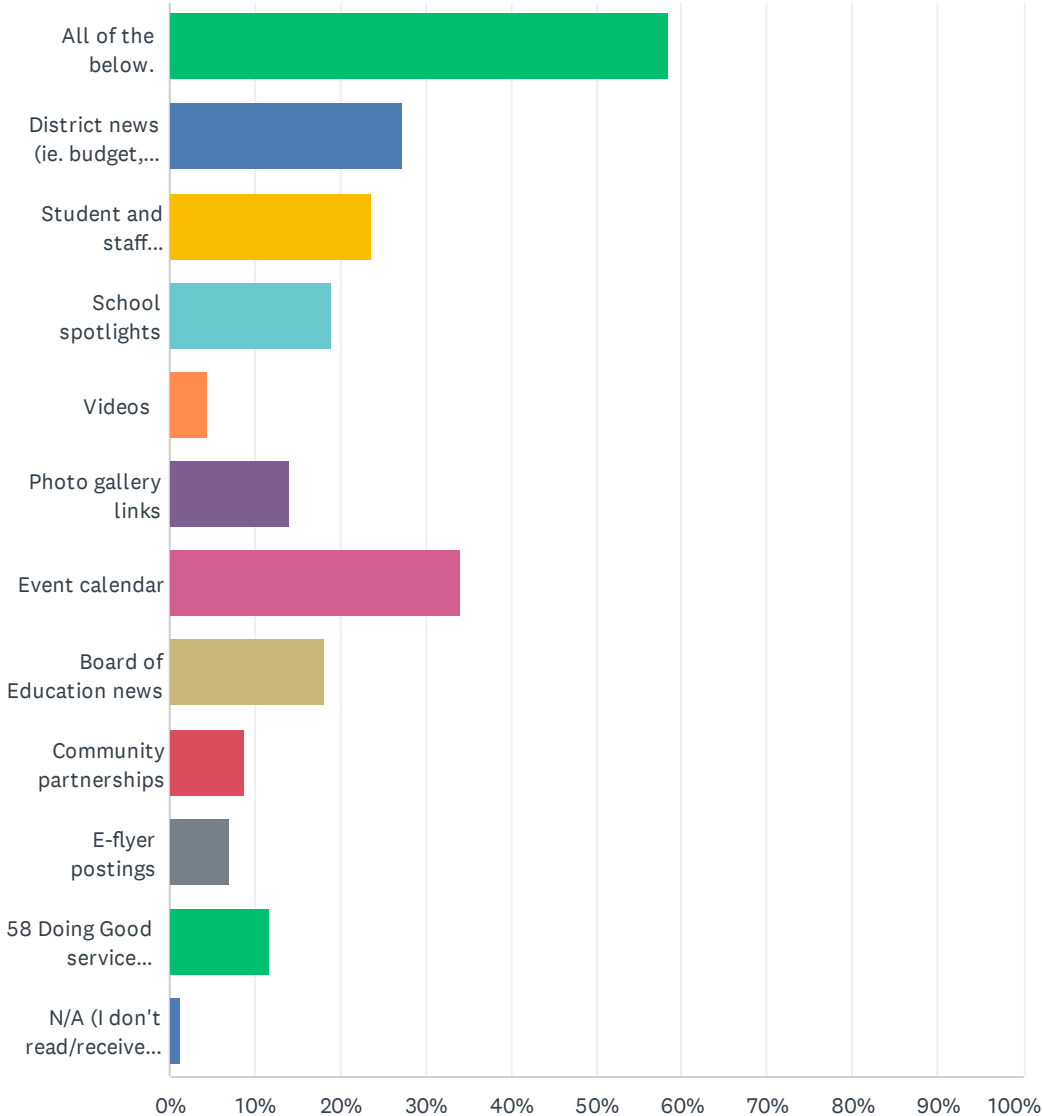
Answered: 376 Skipped: 53



ANSWER CHOICES	RESPONSES	
Monday	28.46%	107
Mid-week (Tues-Thurs)	49.47%	186
Friday	21.01%	79
Weekend	9.84%	37
Morning	24.47%	92
Afternoon	15.43%	58
Evening	13.56%	51
I do not receive this publication, but I am interested in subscribing.	1.86%	7
I am not interested in this publication.	1.06%	4
Total Respondents: 376		

Q9 Which topics would you like to see featured in Communicate 58? Please choose all that apply.

Answered: 375 Skipped: 54



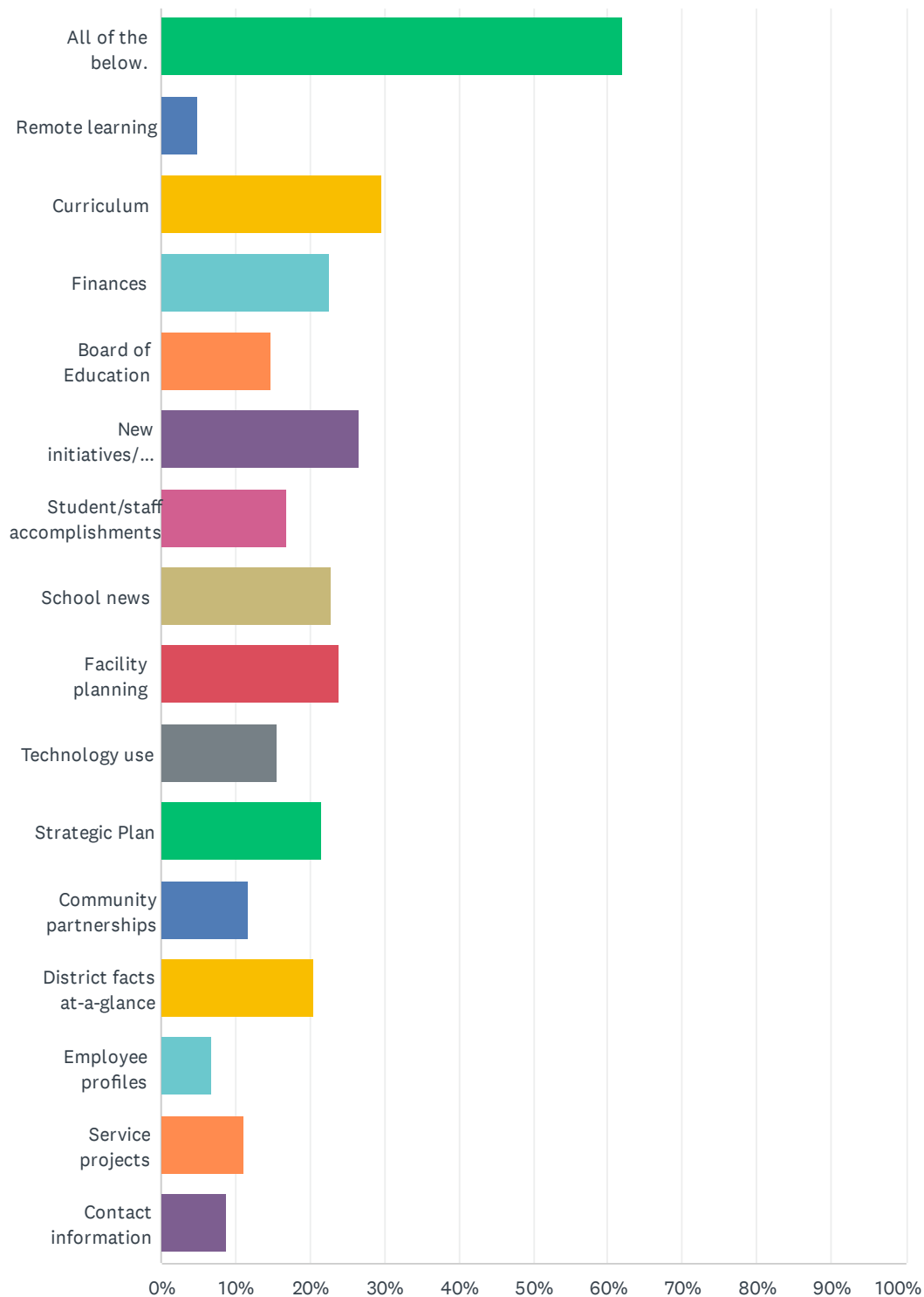
District 58 Communication Satisfaction and Preferences Survey - 2022

ANSWER CHOICES	RESPONSES	
All of the below.	58.40%	219
District news (ie. budget, curriculum news)	27.20%	102
Student and staff achievements	23.73%	89
School spotlights	18.93%	71
Videos	4.53%	17
Photo gallery links	14.13%	53
Event calendar	34.13%	128
Board of Education news	18.13%	68
Community partnerships	8.80%	33
E-flyer postings	6.93%	26
58 Doing Good service spotlight	11.73%	44
N/A (I don't read/receive Communicate 58.)	1.33%	5
Total Respondents: 375		

#	OTHER (PLEASE SPECIFY)	DATE
1	Events/sports kids can be involved in.	5/1/2022 3:20 PM
2	Policy's and Procedures on Bullying	4/30/2022 9:12 PM
3	I would prefer to see updates from my school alone, I am not interested in the district	4/29/2022 12:13 PM
4	HVAC and facilities	4/29/2022 11:17 AM
5	I would like to see information on how the school district plans to handling the constant inflow of students from Pads? Is the district considering spreading the children from Pads out to other schools besides [REDACTED]? If yes or no, what is your reasoning?	4/22/2022 9:18 AM
6	It doesn't matter to me when I receive it.	4/18/2022 6:16 PM
7	I would not like to see all of the above in every Communicate 58, but I think it's an appropriate venue for a rotating combination of the above.	4/18/2022 4:39 PM
8	Safety!	4/18/2022 10:33 AM
9	Parent groups for middle school kids who have autism	4/18/2022 10:29 AM

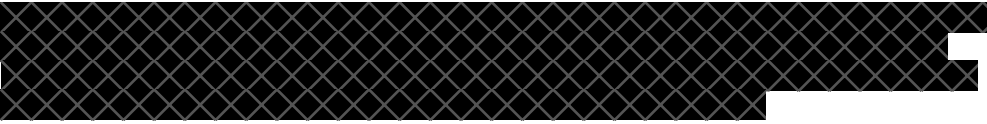
Q10 Each summer, District 58 mails an Annual Report to the Community to all homes within district boundaries. Which topics would you like the Annual Report to include? Check all that apply.

Answered: 367 Skipped: 62



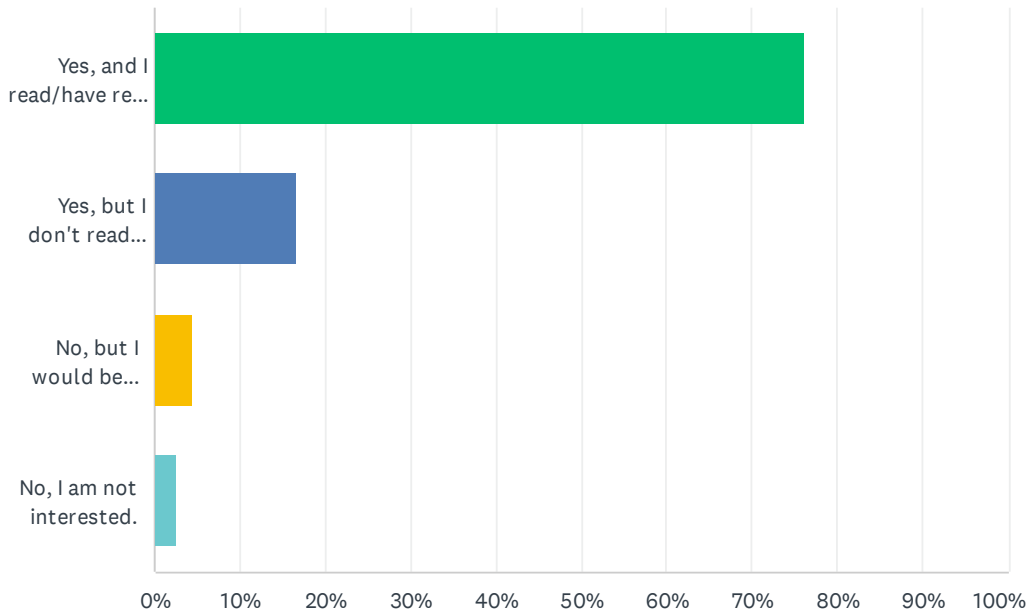
District 58 Communication Satisfaction and Preferences Survey - 2022

ANSWER CHOICES	RESPONSES	
All of the below.	62.13%	228
Remote learning	4.90%	18
Curriculum	29.70%	109
Finances	22.62%	83
Board of Education	14.71%	54
New initiatives/programs	26.70%	98
Student/staff accomplishments	16.89%	62
School news	22.89%	84
Facility planning	23.98%	88
Technology use	15.53%	57
Strategic Plan	21.53%	79
Community partnerships	11.72%	43
District facts at-a-glance	20.44%	75
Employee profiles	6.81%	25
Service projects	11.17%	41
Contact information	8.72%	32
Total Respondents: 367		

#	OTHER (PLEASE SPECIFY)	DATE
1	Items that are interest and important	5/1/2022 6:41 PM
2	more info about HOW 6th grade would be incorporated if moved to Middle School level...specifically, in their own area, or intermixed with older students in halls/lunch/ etc....would they have some autonomy as some of the students are not as mature/ready as others.	4/26/2022 3:12 PM
3		4/22/2022 9:18 AM
4	Teacher compensation and number of sick days used.	4/18/2022 7:45 PM
5	N/A. I do not live within district boundaries	4/18/2022 12:06 PM

Q11 Are you aware that following each Board of Education meeting, the District publishes a news report called Board Briefs? The Board Briefs report is emailed to parents/staff and published online.

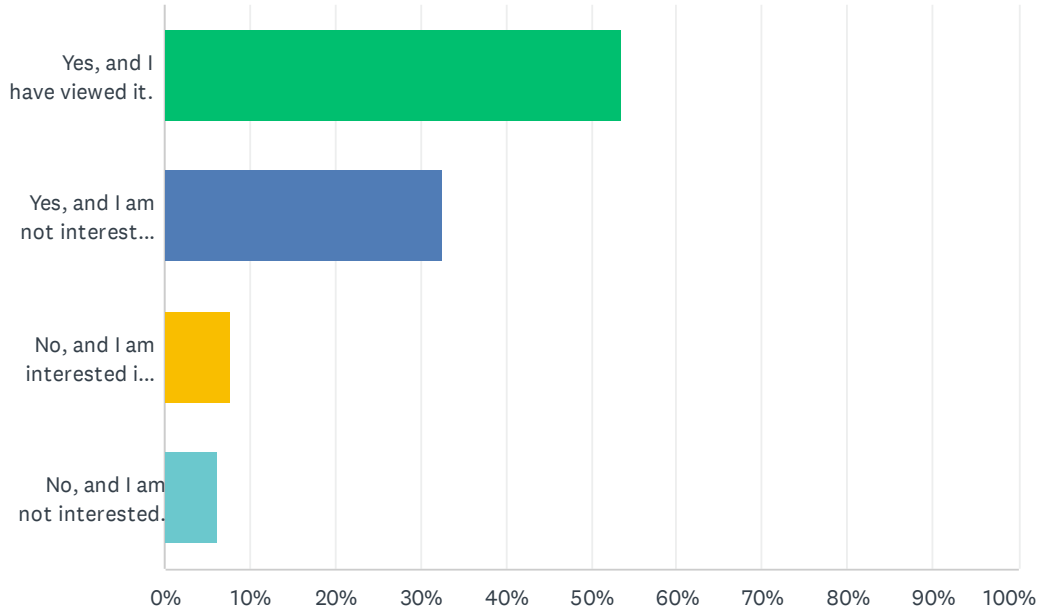
Answered: 378 Skipped: 51



ANSWER CHOICES	RESPONSES	
Yes, and I read/have read them.	76.19%	288
Yes, but I don't read them.	16.67%	63
No, but I would be interested in reading them.	4.50%	17
No, I am not interested.	2.65%	10
TOTAL		378

Q12 Are you aware that after Board of Education meetings, the District publishes meeting video?

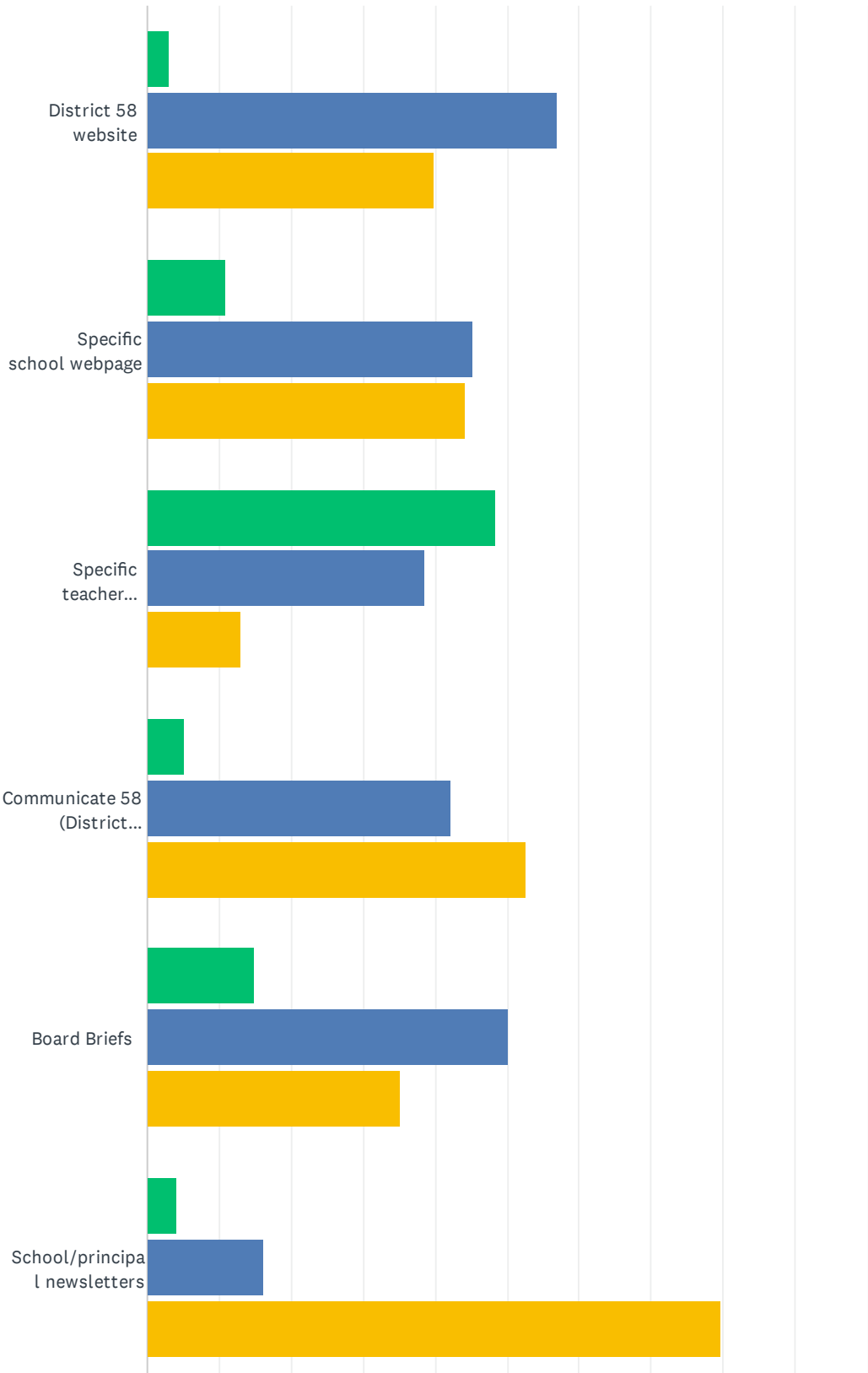
Answered: 375 Skipped: 54



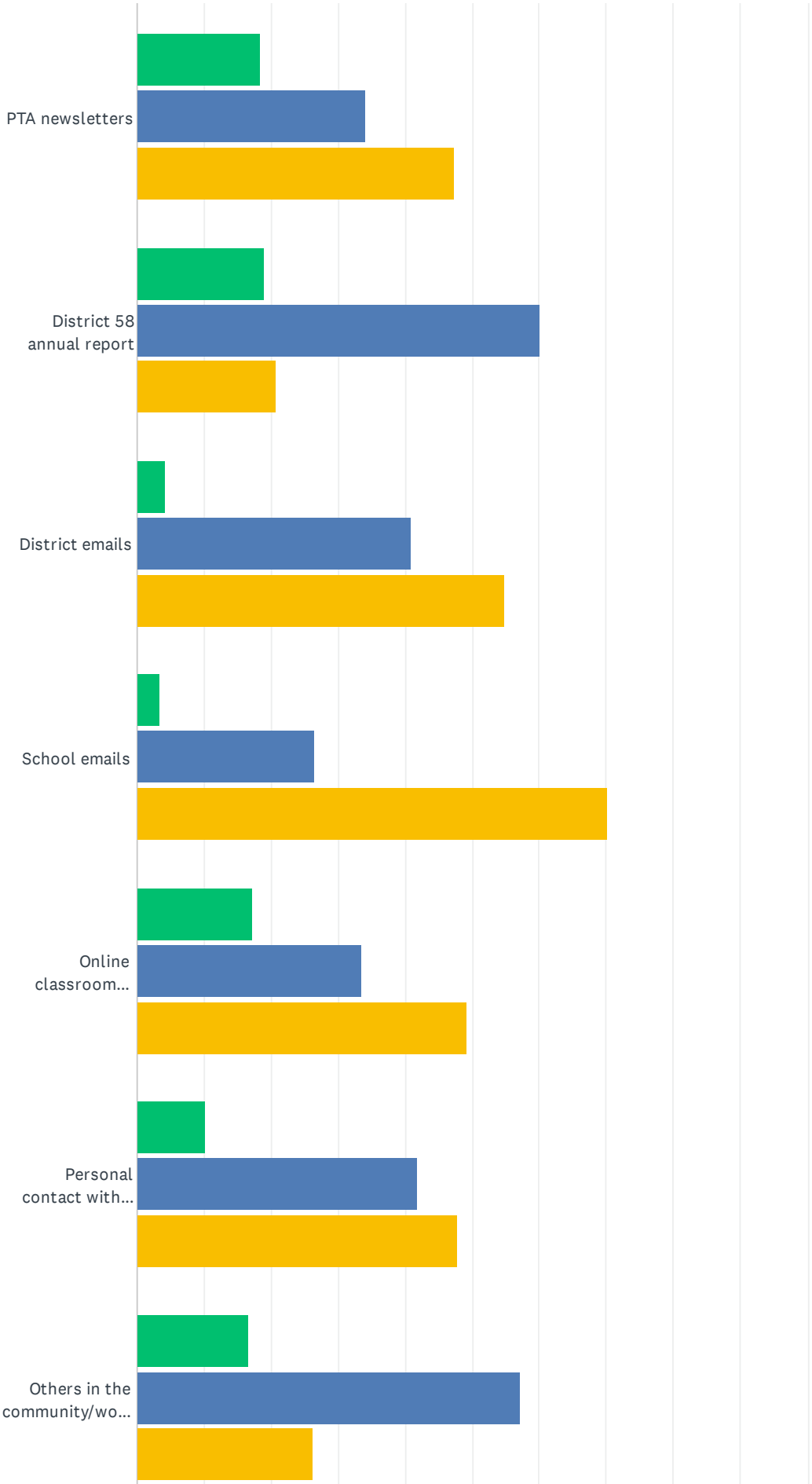
ANSWER CHOICES	RESPONSES	
Yes, and I have viewed it.	53.60%	201
Yes, and I am not interested in viewing it.	32.53%	122
No, and I am interested in viewing it.	7.73%	29
No, and I am not interested.	6.13%	23
TOTAL		375

Q13 Please indicate whether each of the following is a source of information for you about District 58.

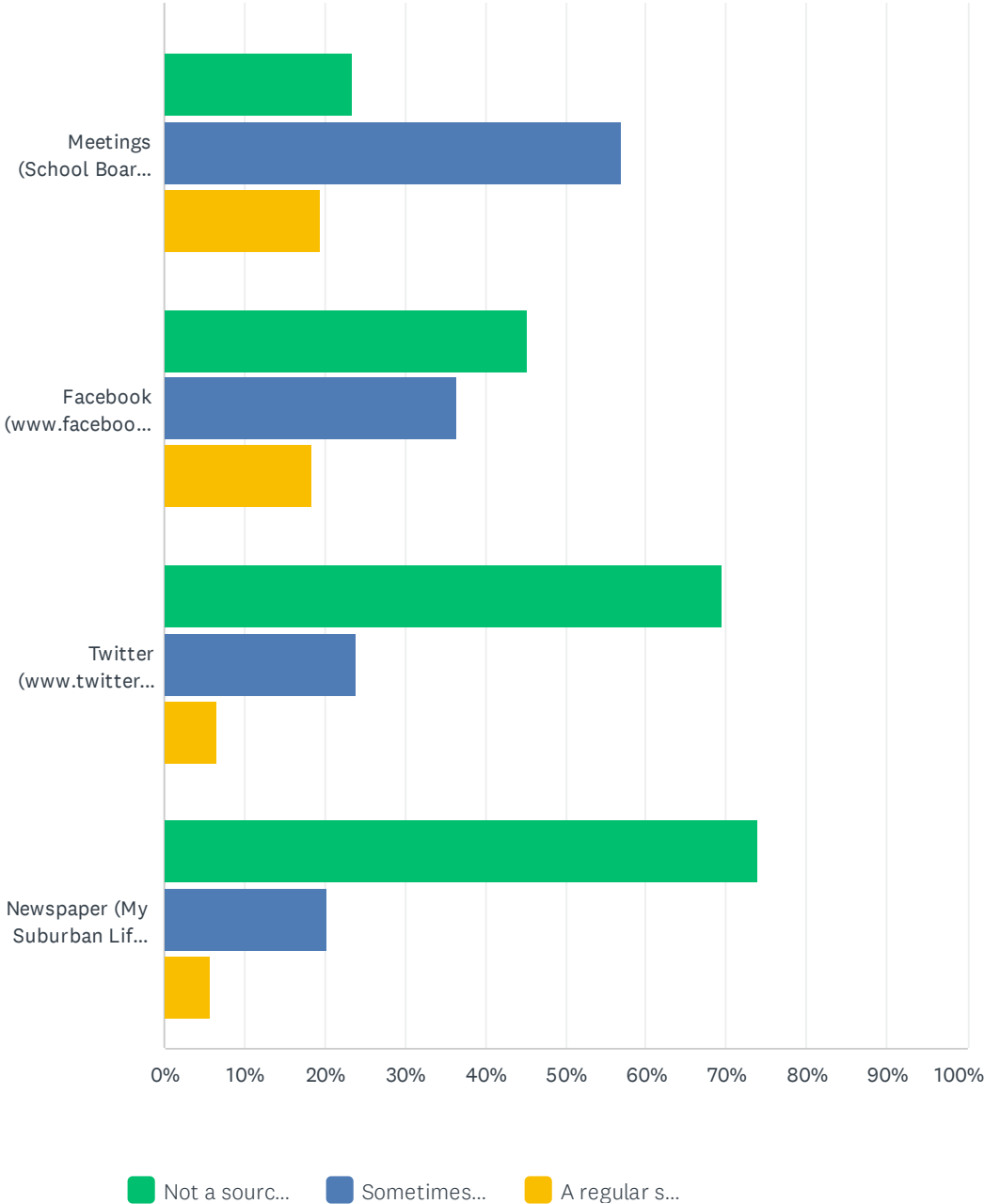
Answered: 356 Skipped: 73



District 58 Communication Satisfaction and Preferences Survey - 2022



District 58 Communication Satisfaction and Preferences Survey - 2022



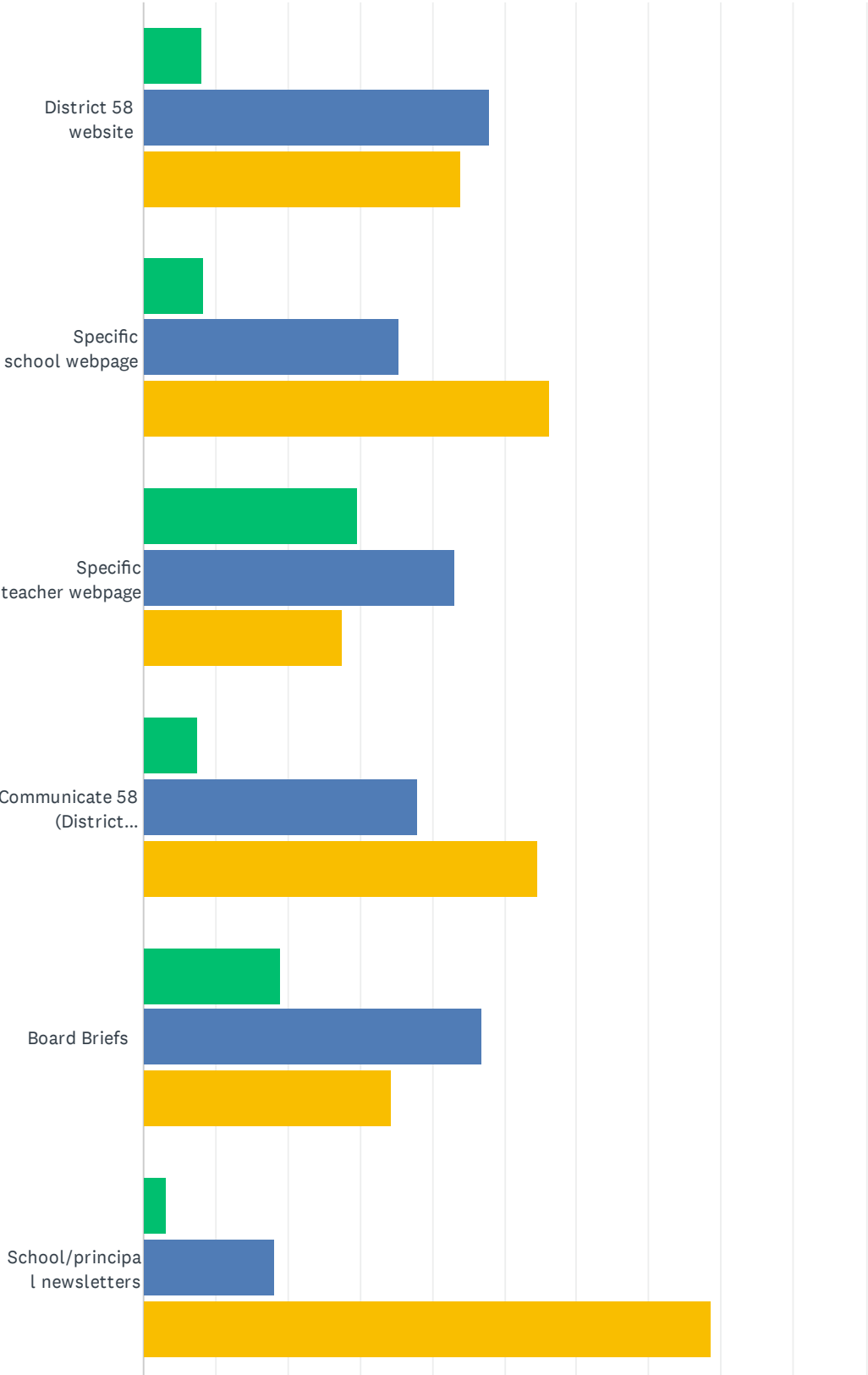
District 58 Communication Satisfaction and Preferences Survey - 2022

	NOT A SOURCE OF INFORMATION	SOMETIMES A SOURCE OF INFORMATION	A REGULAR SOURCE OF INFORMATION	TOTAL
District 58 website	3.09% 11	57.02% 203	39.89% 142	356
Specific school webpage	10.80% 38	45.17% 159	44.03% 155	352
Specific teacher webpages	48.41% 167	38.55% 133	13.04% 45	345
Communicate 58 (District e-newsletter)	5.14% 18	42.29% 148	52.57% 184	350
Board Briefs	14.86% 52	50.00% 175	35.14% 123	350
School/principal newsletters	3.98% 14	16.19% 57	79.83% 281	352
PTA newsletters	18.39% 64	34.20% 119	47.41% 165	348
District 58 annual report	19.02% 66	60.23% 209	20.75% 72	347
District emails	4.26% 15	40.91% 144	54.83% 193	352
School emails	3.41% 12	26.42% 93	70.17% 247	352
Online classroom communication tools (i.e. Seesaw, Class Dojo, Remind, Google Classroom)	17.19% 60	33.52% 117	49.28% 172	349
Personal contact with staff members(s)	10.26% 36	41.88% 147	47.86% 168	351
Others in the community/word of mouth	16.67% 58	57.18% 199	26.15% 91	348
Meetings (School Board, PTA, Strategic Plan committees, etc.)	23.50% 82	57.02% 199	19.48% 68	349
Facebook (www.facebook.com/district58)	45.11% 157	36.49% 127	18.39% 64	348
Twitter (www.twitter.com/DGDDistrict58)	69.48% 239	23.84% 82	6.69% 23	344
Newspaper (My Suburban Life, Downers Grove Bugle, Patch.com)	73.91% 255	20.29% 70	5.80% 20	345

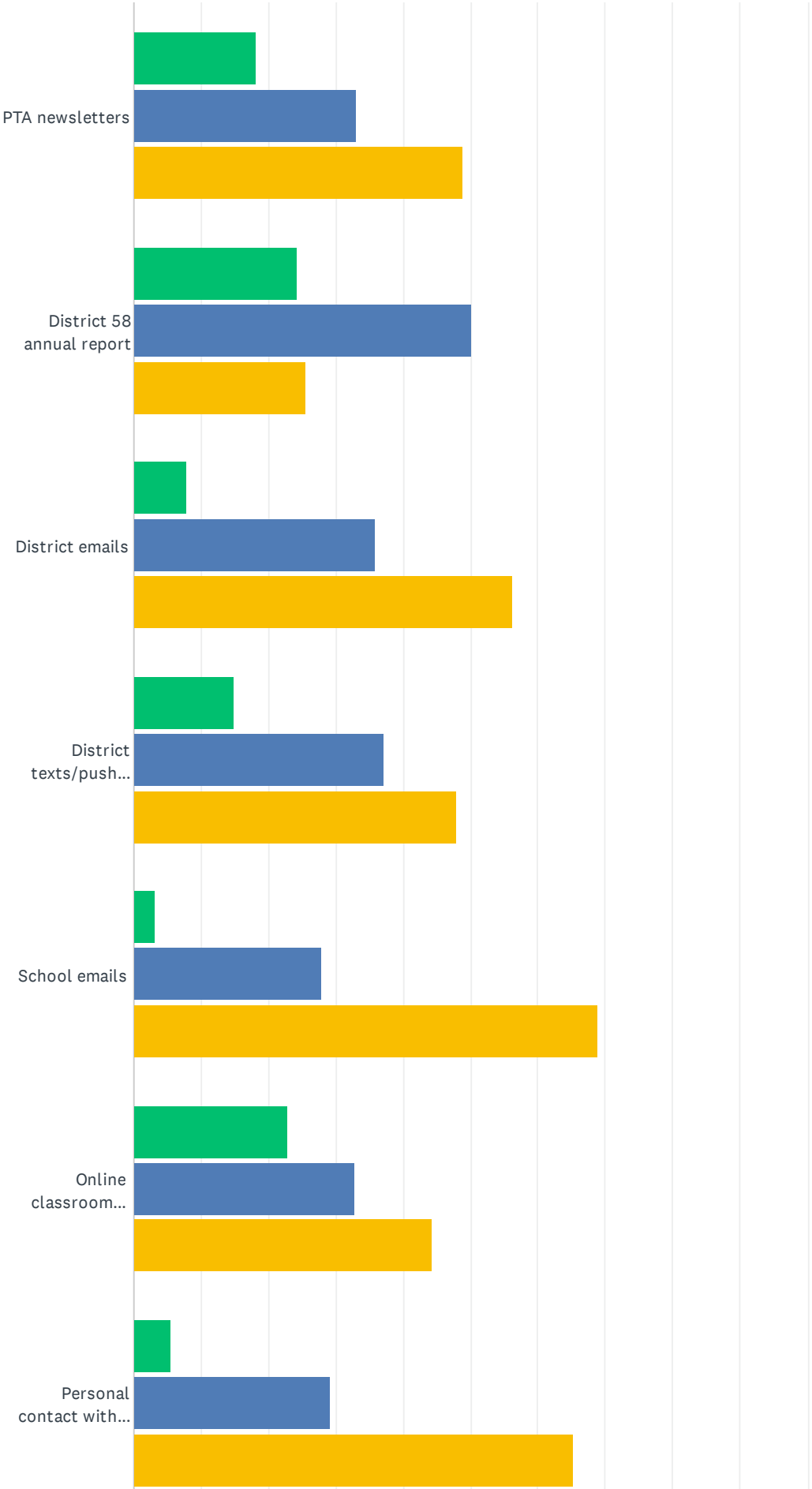
#	OTHER (PLEASE SPECIFY)	DATE
1	We do not receive PTA newsletters from [REDACTED] even though we are members.	5/1/2022 6:30 PM
2	I indicated "not a source of information" for district, school, and teacher websites not because those wouldn't be useful but because they are not CURRENTLY useful. For example, I spent 20 minutes looking for information about the middle school music program information and found NOTHING!	5/1/2022 10:49 AM
3	the direct communications from the district are more complete and trusted than the newspapers	4/26/2022 3:15 PM
4	Seesaw, dojo, etc seem very randomly used or atleast what I, as a parent, sees. It's not easy to navigate.	4/18/2022 11:34 AM

Q14 Please indicate how you would PREFER to receive your information about District 58.

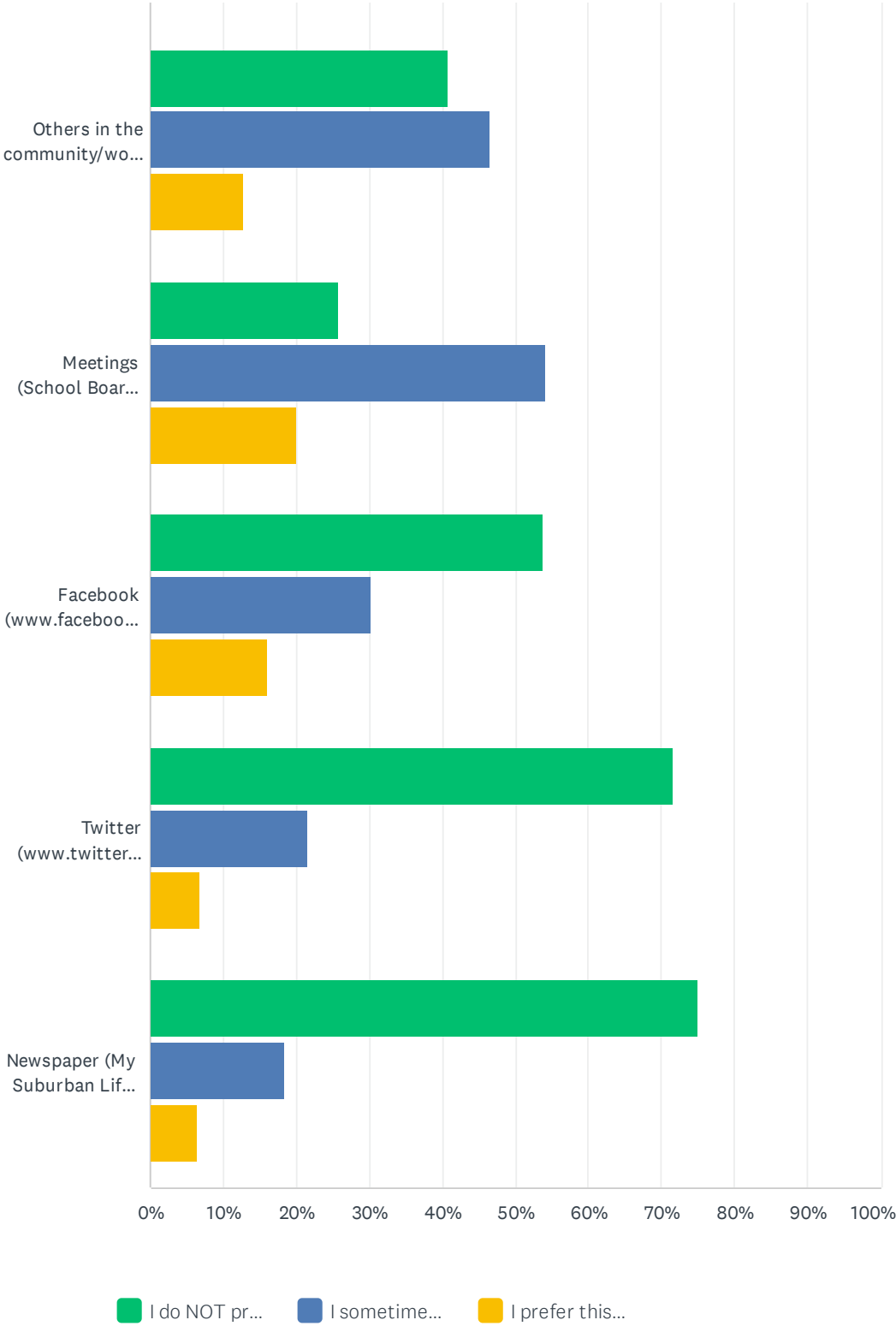
Answered: 352 Skipped: 77



District 58 Communication Satisfaction and Preferences Survey - 2022



District 58 Communication Satisfaction and Preferences Survey - 2022



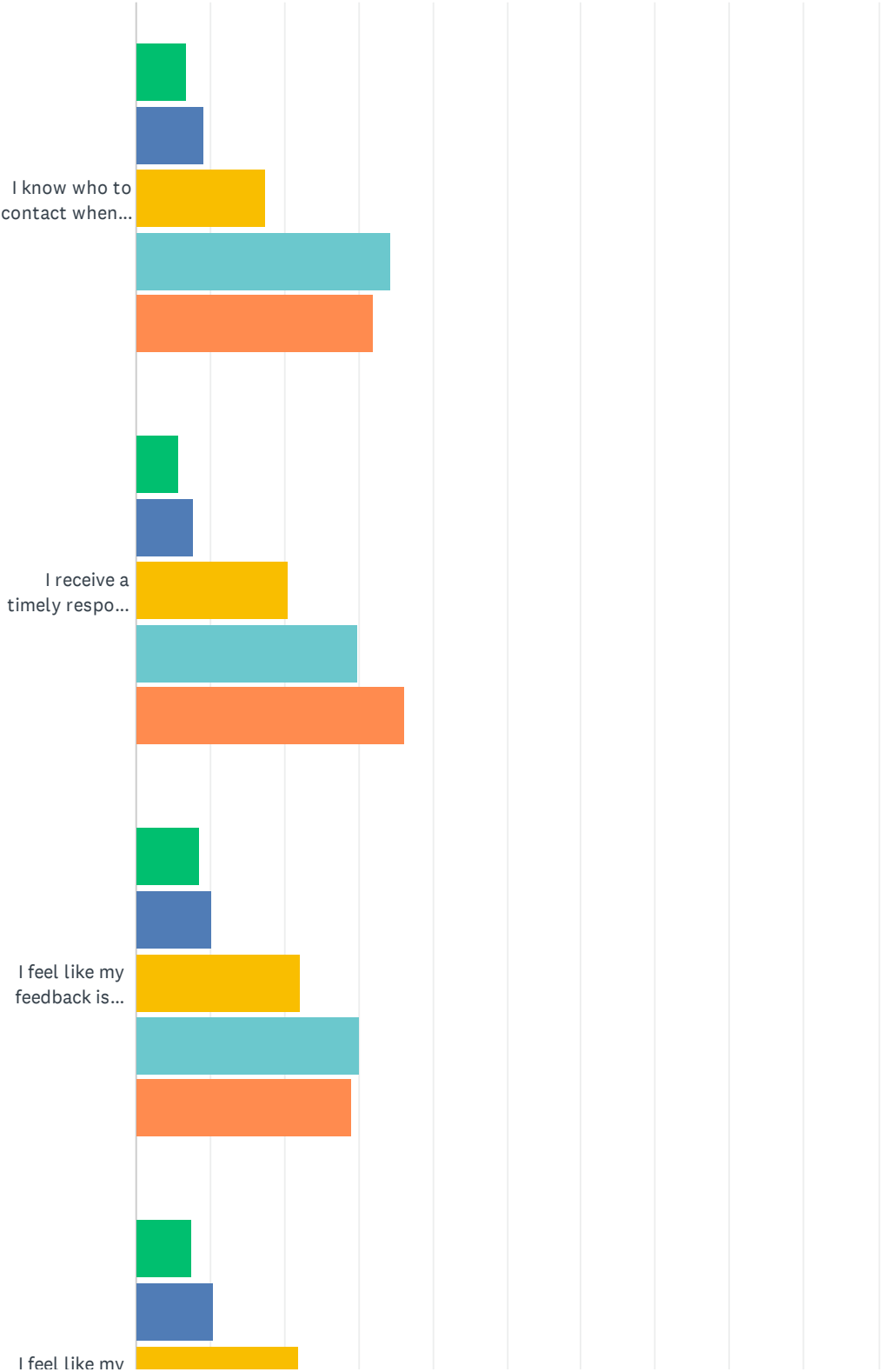
District 58 Communication Satisfaction and Preferences Survey - 2022

	I DO NOT PREFER THIS SOURCE.	I SOMETIMES PREFER THIS SOURCE.	I PREFER THIS SOURCE.	TOTAL
District 58 website	8.05% 28	47.99% 167	43.97% 153	348
Specific school webpage	8.36% 29	35.45% 123	56.20% 195	347
Specific teacher webpage	29.53% 101	42.98% 147	27.49% 94	342
Communicate 58 (District e-newsletter)	7.54% 26	37.97% 131	54.49% 188	345
Board Briefs	18.90% 65	46.80% 161	34.30% 118	344
School/principal newsletters	3.16% 11	18.10% 63	78.74% 274	348
PTA newsletters	18.02% 62	33.14% 114	48.84% 168	344
District 58 annual report	24.34% 83	50.15% 171	25.51% 87	341
District emails	7.85% 27	35.76% 123	56.40% 194	344
District texts/push notifications	15.00% 51	37.06% 126	47.94% 163	340
School emails	3.18% 11	28.03% 97	68.79% 238	346
Online classroom communication tools (i.e. Seesaw, Class Dojo, Remind, Google Classroom)	22.81% 78	32.75% 112	44.44% 152	342
Personal contact with staff members(s)	5.51% 19	29.28% 101	65.22% 225	345
Others in the community/word of mouth	40.64% 139	46.49% 159	12.87% 44	342
Meetings (School Board, PTA, Strategic Plan committees, etc)	25.88% 88	54.12% 184	20.00% 68	340
Facebook (www.facebook.com/district58)	53.78% 185	30.23% 104	15.99% 55	344
Twitter (www.twitter.com/DGDDistrict58)	71.64% 245	21.64% 74	6.73% 23	342
Newspaper (My Suburban Life, Downers Grove Bugle, Patch.com)	75.15% 257	18.42% 63	6.43% 22	342

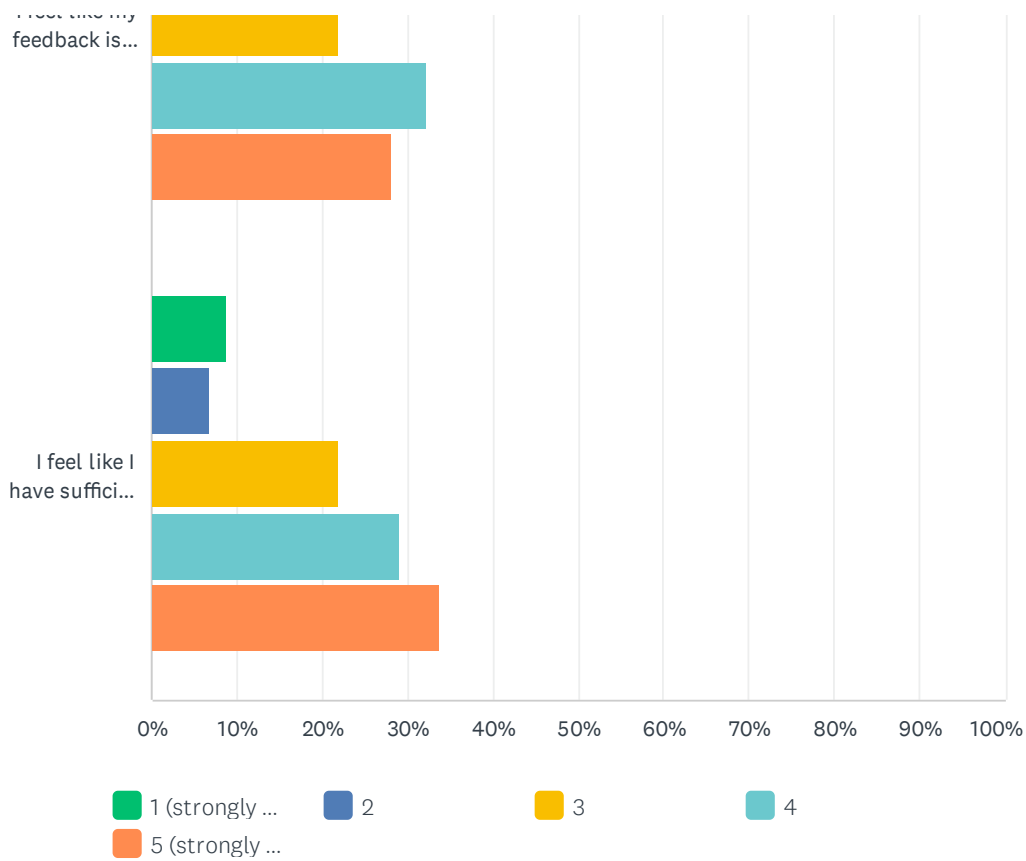
#	OTHER (PLEASE SPECIFY)	DATE
1	Overall I find it really challenging that there are so many different information sources and modes of communication. It feels confusing and difficult to follow at times, especially when there are times I still don't feel like I know what's going on	4/29/2022 9:03 PM
2	We should not be asked to use Facebook to get information about our public school	4/29/2022 11:46 AM

Q15 Please share your perception of District 58's feedback opportunities on a scale of 1-5, with 1 being strongly disagree and 5 being strongly agree.

Answered: 347 Skipped: 82



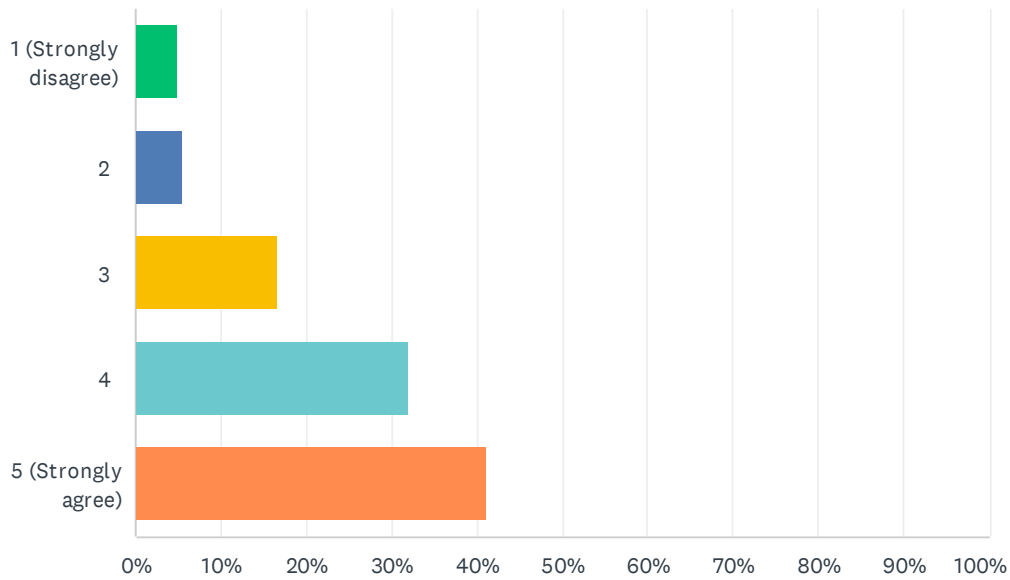
District 58 Communication Satisfaction and Preferences Survey - 2022



	1 (STRONGLY DISAGREE)	2	3	4	5 (STRONGLY AGREE)	TOTAL	WEIGHTED AVERAGE
I know who to contact when I have feedback.	6.92% 24	9.22% 32	17.58% 61	34.29% 119	31.99% 111	347	3.75
I receive a timely response to my feedback.	5.65% 19	7.74% 26	20.54% 69	29.76% 100	36.31% 122	336	3.83
I feel like my feedback is valued.	8.55% 29	10.32% 35	22.12% 75	30.09% 102	28.91% 98	339	3.60
I feel like my feedback is appropriately addressed.	7.40% 25	10.36% 35	21.89% 74	32.25% 109	28.11% 95	338	3.63
I feel like I have sufficient opportunities to provide feedback.	8.77% 30	6.73% 23	21.93% 75	28.95% 99	33.63% 115	342	3.72

Q16 I am satisfied with the district's overall communications efforts.

Answered: 348 Skipped: 81



ANSWER CHOICES	RESPONSES	
1 (Strongly disagree)	4.89%	17
2	5.46%	19
3	16.67%	58
4	31.90%	111
5 (Strongly agree)	41.09%	143
TOTAL		348

Q17 Do you have any ideas, suggestions or comments regarding District 58's communication efforts that you would like to share with us?

Answered: 87 Skipped: 342

#	RESPONSES	DATE
1	you're doing great. thanks for all the hard work in challenging times!	5/1/2022 9:07 PM
2	Teachers need to communicate more with parents.	5/1/2022 8:44 PM
3	Sometimes it feels like decisions are already made and feedback is requested to placate the parents.... Even if that isn't the case.	5/1/2022 7:05 PM
4	The Board Briefs are extremely valuable and informative. I also appreciate the principals' weekly emails and calendars.	5/1/2022 7:01 PM
5	The District's website is hard to find specific information when needed. [REDACTED]'s website is hard to find who to contact for specific topics. I miss being able to email the school secretaries for school absences at [REDACTED] like I could at [REDACTED]	5/1/2022 6:33 PM
6	District level is good. School level needs improvement. Specifically in prioritizing things in newsletter. Many times things that are important are buried between repetitive information. TLDR.	5/1/2022 4:43 PM
7	Combine board briefs and district 58. Combine principals emails with school emails. Emails are too wordy and not direct or effective	5/1/2022 3:56 PM
8	Some of the district emails seem similar so something to distinguish between them more easily would be great.	5/1/2022 3:09 PM
9	Giving parents more time to plan for upcoming events. For example, we found out about the middle school parents meeting one week ahead of time. And found out about Open House four days ahead of time. That does NOT work for busy families — especially working / single parent households. It's also very difficult to find information on the school websites. It's like if it was in an email / newsletter it doesn't exist anywhere else.	5/1/2022 10:55 AM
10	No	5/1/2022 9:45 AM
11	It would help if new residents to the area received a comprehensive welcome letter with comms sources. Also, for the teacher to ensure that people have Seesaw access	5/1/2022 9:34 AM
12	The email communications from the superintendent's office can be rather lengthy. I wonder how many people read it all the way through due to its length.	5/1/2022 8:14 AM
13	We suggest providing a better way to opt-in to communications. We suggest classifying information as FYI, Actionable (but optional), Requiring Action etc. so parents can decide what they want sent to them. Additionally, parents should be able to select whether they prefer email, text etc. There should be a link in each message the district sends to the portal where parents can adjust these settings. Our comment, and we have heard the same from other parents, is that we receive far too many communications. We don't have time to read all of the emails we receive from the classroom teacher, the school and the district. I prioritize communications from my daughter's classroom teacher. I do my best to track issues of importance to our family.	5/1/2022 8:05 AM
14	A better break down of who to talk to when you have a problem and who else to ask if you do not get answers from the first person.	4/30/2022 9:17 PM
15	Keep it simple and redirect to person to person communication when a situation gets complicated or personal.	4/30/2022 1:46 PM
16	Condense the information Information given out can be overwhelming	4/29/2022 9:12 PM
17	Overall I find it really challenging that there are so many different information sources and modes of communication. It feels confusing and difficult to follow at times, especially when	4/29/2022 9:07 PM

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there are times I still don't feel like I know what's going on. Also the multiple websites that are used for registration, paying fees, communication from teachers, PTA is all overwhelming and hard to keep track of. Somehow most communication is only coming to one parent, and I have no idea how to get the other signed up to receive communication. There are sources here referenced in this survey I've never heard of, and yet I can barely keep up with the ones I do know. It's a lot and doesn't always seem to be efficient since I still have a hard time finding things out.

18	Address bullying more directly. Including parents, school social worker etc, and start fixing the problem when it is first mentioned and not just pushing it off month after month.	4/29/2022 4:12 PM
19	Please learn email best practices. Valuable content is buried in overly lengthy mails.	4/29/2022 3:48 PM
20	There should be better comms on curriculum and instruction.	4/29/2022 2:09 PM
21	Too much from district, not enough from the school	4/29/2022 12:20 PM
22	Follow through with consequences for violence in schools. If there is no consequence for all students involved, it sends a terrible message to students that what they did, whether it was throw a punch or videotape & share the event, the students think that is okay. This is NOT right. I expected [REDACTED] to do more regarding the violence in that school this year. I'm concerned about continuing at that school.	4/29/2022 11:49 AM
23	Publish the Monthly School Board Meeting schedules	4/29/2022 11:24 AM
24	The board isn't transparent in their processes. Not happy that Longfellow was sold for less than asking. Community input was not welcome. The building could have been utilized in many different beneficial scenarios but no one was allowed input.	4/29/2022 11:08 AM
25	Not at this time	4/29/2022 10:12 AM
26	less is more	4/29/2022 9:54 AM
27	Communication regarding [REDACTED] is dishonest and vague. There are issues that are shielded from parents. [REDACTED] is rated 5/10 by great schools. It used to be 8.	4/29/2022 9:51 AM
28	[REDACTED] is amazing! I am new to District 58 and her communication and writing is exceptional! A huge improvement from my last district. Give her a raise and make sure to keep her! Keep up the great work, [REDACTED] and team. A heartfelt thank you from a new parent.	4/29/2022 9:42 AM
29	I am not on social media	4/29/2022 9:10 AM
30	no	4/29/2022 9:02 AM
31	Please provider much shorter updates in emails and newsletters, with links to where readers can obtain more information if desired. Organized bullet points with the most important updates only.	4/29/2022 8:58 AM
32	This is a hard survey to take because we have had such different experiences at [REDACTED] vs. [REDACTED]. Nothing but happy and satisfied with [REDACTED], [REDACTED] and her team are fantastic. Communication is clear, detailed, and consistent. No complaints at all. [REDACTED] on the other hand, is a hot mess. The principal does send a weekly newsletter, on Sunday afternoon (which is not a great time to receive it). It is often incomplete, incorrect, misleading, and/or vague. Same goes with other email communication about the constant "incidents" that seem to happen at this school. I know it is a strange, post-pandemic year, but there is no excuse for the toxic culture of bullying, fights, vandalism, inappropriate behavior and inappropriate speech at this school. The individual teachers I have corresponded with are great (with the exception of [REDACTED] who is useless), but the administration leaves a lot to be desired. Communication from Superintendent Russell has been great. [REDACTED] not so much.	4/29/2022 8:57 AM
33	No	4/29/2022 8:51 AM
34	n/a	4/29/2022 8:50 AM
35	I've been in District for 11yrs. Communication has flipped to PROACTIVE instead of REACTIVE and I couldn't appreciate it more. GREATLY APPRECIATED!	4/29/2022 8:47 AM
36	I think you are doing a good job, I just feel sometimes there are a lot of different sources and communications that are ridicule to juggle them all	4/29/2022 8:44 AM

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37	District communications is fine. The principal has done a great job communicating with parents this year. Thank you! But the communication from teachers significantly lacks. I'm not asking for daily communications from them. There should be a school standard for teachers to communicate/ highlight what goes on in their class. The class is doing something fun or doing a special project? Snap a picture and share it! How much time does that actually take? Some teachers share with parents; others do not. It is disappointing to see the the wide range, especially when your child is placed with teachers that rarely share with parents or communicate consistently.	4/29/2022 8:43 AM
38	Teachers need to be providing monthly updates	4/26/2022 10:48 PM
39	Now that I have filled this out, I realize that my info comes from my Grandchildren. Since Grandparents these days play a key support role in most families, having school specific info might be beneficial...even if it were something that needed to be requested each year.	4/26/2022 3:18 PM
40	Weekly teacher and principal emails that don't change much can be annoying. Only send emails when there is new info to share.	4/26/2022 3:02 PM
41	It would be nice to receive the weekly email updates (district, board, principal, PTA) in a coordinated manner. Perhaps one email with a link to each publication? Or distributed at the same day/time of the week? That would help focus parent review of that information.	4/26/2022 7:18 AM
42	Board briefs are hard to get to and navigate. I would like an easier way to read/learn about what was discussed without having to make many clicks.	4/25/2022 11:53 AM
43	Very disappointed that 58 will not coordinate their calendar with 99...this is very difficult for parents during the summer and random days off during the year	4/25/2022 8:53 AM
44	I would like to see some consolidation. There are so many emails.	4/24/2022 2:37 PM
45	Better explaining of assessment tests	4/24/2022 1:59 PM
46	Not at this time	4/24/2022 8:57 AM
47	What is the districts plan on handling the inflow of Pads students? Why are all the students in the smallest elementary school, ██████████? ██████████ is too small to accommodate all of these children? What is your plan for the longevity?	4/22/2022 9:22 AM
48	As a staff member, I do not receive timely communication from the ASC team when I reach out to them. Other than my building principal, I usually have to reach out a 2nd or 3rd time to get answers to my questions, responses to my feedback.	4/21/2022 11:39 AM
49	You are doing great!	4/20/2022 7:57 PM
50	Information for volunteering at the school is sometimes vague or only appears on social media. It seems like information doesn't get to everyone in a timely manner and it is always the same people volunteering which is frustrating for other parents.	4/20/2022 12:55 PM
51	I receive too many e-mails. I read them all in the beginning. Now I read almost none. They are white noise.	4/19/2022 11:18 PM
52	News letters from teachers emailed to parents each week. Too much responsibility is put on the parents to locate class information/assignments through the various school platforms. With multiple teacher's, it is very difficult to navigate a middle school child's weekly assignments and expectations. A 7th/8th grader is still a child. I feel they are treated like high school or college aged students. They are expected to manage and navigate class info with minimal parental involvement. I have no issues at the elementary level. My answers to this survey are directed at the middle school.	4/19/2022 11:27 AM
53	Communication for kids in specialized programs. There was no RISE/DLP/BEST Kindergarten Roundup scheduled, for example. It leaves families feeling left out and forgotten. Full day kindergarten. I was so disappointed that this was not prioritized or even included in the upcoming referendum. Especially with the delays we are seeing in our youngest students from COVID and remote learning, lack of preschool, etc. It seems like the district was very quickly able to do a dual language program but full day kindergarten is still not a priority for our kids. And no one is even asking us about it.	4/19/2022 10:55 AM
54	Before teachers notify young students of announcements or changes, please notify parents first.	4/18/2022 8:39 PM

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55	More communications about teacher compensation and hours worked,	4/18/2022 7:47 PM
56	I like all the ways of communication, thank you. I especially like [REDACTED]'s [REDACTED] weekly e-newsletter.	4/18/2022 6:19 PM
57	Yes, parents don't click twice to get information via email. For example, I receive an email. The information should already be on the email. Not to click on an email to click again to get the information. It is a waste of time and I do not bother.	4/18/2022 6:16 PM
58	Thank you for all you do. I moved here for the schools and I haven't been disappointed.	4/18/2022 5:17 PM
59	In the short time I have been in the district (one school year), I've been impressed with the communication from Dr. Russell's office and from the school board. I am also amazed at the communication from my daughter's teacher, [REDACTED]. Not only is she an exemplary educator, she uses Seesaw diligently to keep parents connected to the classroom. This has been a wonderful way to help us feel more comfortable with the kindergarten transition- it really eases anxiety. I also appreciate the weekly principal communications. I have no suggestions for improvement at this time, other than to maybe send some reminders about the district calendar and if there are any changes due to snow days. I haven't been able to keep track of that and I am wondering when the last day of school actually is.	4/18/2022 4:47 PM
60	No	4/18/2022 4:07 PM
61	have attempted to be added to school mailer since school began (5 times), still receive no communications.	4/18/2022 3:53 PM
62	Less is more in the emails - more links so I can scroll through quickly and click on links that interest/pertain to me.	4/18/2022 2:45 PM
63	None at this time!	4/18/2022 2:30 PM
64	You should make sure BOE members actually respond to emails.	4/18/2022 2:12 PM
65	I would love safety updates from schools where incidents have occurred. I do not expect specific student information, but how a situation is handled, what safety precautions are being taken when a student comes back to school, how are the other students are protected.	4/18/2022 1:48 PM
66	Yes, I do have ideas that I have shared. Sometimes I feel that the district can be rigid in their plans, even if the plans do not always work for parents, or even if I have provided direct feedback that a change is necessary.	4/18/2022 12:58 PM
67	It's all over the place. I have to check email, twitter, seasaw, facebook, etc. Can be hard to manage with having 3 kids in the district and trying to keep up with 2 facebook pages, 3 teacher twitter accounts, principal email, district email, etc.	4/18/2022 12:26 PM
68	If there are August dates that parents should be aware of, it would be great to get those as we plan for summer. For example, I have a child transitioning to [REDACTED] this year and I haven't not heard about orientation for students or parents. It makes planning for summer difficult as I don't want to miss these meetings.	4/18/2022 12:24 PM
69	Provide it in multiple languages Highlight dual program or extend it to 2 way The community is interested in this	4/18/2022 12:06 PM
70	no	4/18/2022 11:53 AM
71	More school building specific information for staff new to a building (i.e. special events, report cards, curriculum, etc)	4/18/2022 11:51 AM
72	The search option on the District's webpage and for individual schools needs to be improved. Search results often return with links not even within the District or older/not current year information.	4/18/2022 11:40 AM
73	It would be nice to have more specific communication from the teachers themselves about what is being taught, things to work on, etc. Seesaw is very sporadically used and not user friendly (used in a previous school district last year and it was super easy to use and very helpful). I like the weekly weekend report that is sent out from the principal. That's very informative!	4/18/2022 11:37 AM
74	The calendars and bus schedules, being available in many places, are sometimes not updated in ALL the places they can be found. I think that a missing piece of this survey is	4/18/2022 11:14 AM

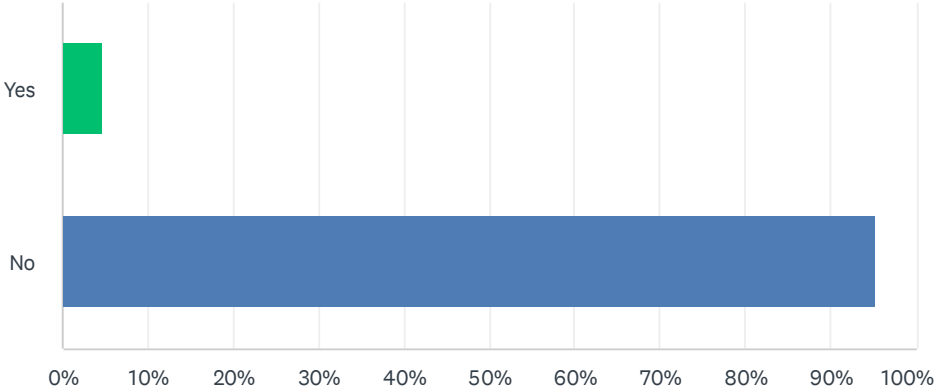
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communication regarding grades. Given that D58 made a dramatic shift to no report cards and relies on parents to be willing to check the online grade portal- the district SHOULD be concerned as much about how parents know if kids are making academic progress as they are about if we know what is going on in the district.

75	So far so good with communication.	4/18/2022 11:07 AM
76	So far so good, communication.	4/18/2022 10:58 AM
77	No	4/18/2022 10:54 AM
78	If someone writes to the superintendent, it shouldn't automatically be sent to principals. It should be private between the person and the superintendent unless they get their approval to speak with the principal about it.	4/18/2022 10:42 AM
79	I would like the principal to respond to emails and follow-up emails when I send them. The overall district is good.	4/18/2022 10:41 AM
80	I enjoy having emails sent to me regardless of it coming from the district, school or teacher. I do not like looking in multiple places (apps-seesaw, social media, etc) for info	4/18/2022 10:41 AM
81	Sometimes there are a lot of emails. I've noticed that some emails are sent prematurely and could wait until all relevant information has been reviewed.	4/18/2022 10:39 AM
82	I would very much oppose any Diversity, Equity, Inclusion hires in District 58. I do not want any of that curriculum or ideology brought to our district. All that promotes is racism. However well-intentioned it may be, I believe it to be regressive in nature. I believe students, especially elementary aged students, should be as color-blind as possible	4/18/2022 10:38 AM
83	There are a lot of communications coming from many sources and it can be overwhelming. All of the communications are valuable so maybe look at a specific portal where I can access updates at the school/principal level as well as district/board level. The regular teacher communications should still be separate.	4/18/2022 10:37 AM
84	The District communication is excellent. I love the newsletters and emails. I do think the teachers could do a better job of emailing/providing newsletters pertaining to what is going on in the classroom - but that's probably feedback for a different survey :)	4/18/2022 10:35 AM
85	I feel many parents and students have concerns regarding ██████████. I have addressed my concerns with the school and it appears they know about it and are complacent. I would love someone to explain this to how the end users of the school product can not have a voice in our concerns. ██████ at this point in a Child's educational development is critical, and it is not "ok" to have a teacher that the entire school and community know is not meeting expectations. His	4/18/2022 10:34 AM
86	It is unclear how safe our kids are at middle school because there are fights and incidents but we have no idea what was specifically done to fix the problem. Appreciate confidentiality but a simple student X was suspended. Then we know the problem is gone.	4/18/2022 10:33 AM
87	You had a \$1.2 million error in the calculation to sell Longfellow and now you expect us to give you more of our money?	4/18/2022 10:31 AM

Q18 Would you like a District 58 employee to contact you to discuss the feedback you've provided in this survey?

Answered: 349 Skipped: 80



ANSWER CHOICES	RESPONSES	
Yes	4.58%	16
No	95.42%	333
TOTAL		349

Q19 Please enter your contact information and a District 58 employee will reach out to you shortly. Thank you.

Answered: 12 Skipped: 417

ANSWER CHOICES	RESPONSES	
Name	100.00%	12
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	12
Phone Number	100.00%	12

#	NAME	DATE
1	██████████	4/30/2022 9:18 PM
2	██████████	4/29/2022 2:33 PM
3	██████████	4/29/2022 12:10 PM
4	██████████	4/29/2022 9:52 AM
5	██████████	4/29/2022 9:42 AM
6	██████████	4/25/2022 8:54 AM
7	██████████	4/19/2022 4:01 PM
8	██████████	4/18/2022 3:53 PM
9	██████████	4/18/2022 12:58 PM
10	██████████	4/18/2022 11:22 AM
11	██████████	4/18/2022 10:41 AM
12	██████	4/18/2022 10:35 AM

#	COMPANY	DATE
	There are no responses.	

#	ADDRESS	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
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There are no responses.

#	STATE/PROVINCE	DATE
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There are no responses.

#	ZIP/POSTAL CODE	DATE
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There are no responses.

#	COUNTRY	DATE
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There are no responses.

#	EMAIL ADDRESS	DATE
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1	████████████████████	4/30/2022 9:18 PM
2	████████████████████	4/29/2022 2:33 PM
3	████████████████████	4/29/2022 12:10 PM
4	████████████████████	4/29/2022 9:52 AM
5	████████████████████████	4/29/2022 9:42 AM
6	████████████████████	4/25/2022 8:54 AM
7	████████████████████	4/19/2022 4:01 PM
8	████████████████████	4/18/2022 3:53 PM
9	████████████████████████	4/18/2022 12:58 PM
10	████████████████████	4/18/2022 11:22 AM
11	████████████████████	4/18/2022 10:41 AM
12	████████████████████	4/18/2022 10:35 AM

#	PHONE NUMBER	DATE
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1	████████	4/30/2022 9:18 PM
2	████████	4/29/2022 2:33 PM
3	████████	4/29/2022 12:10 PM
4	████████	4/29/2022 9:52 AM
5	████████	4/29/2022 9:42 AM
6	████████	4/25/2022 8:54 AM
7	████████	4/19/2022 4:01 PM
8	████████	4/18/2022 3:53 PM
9	████████	4/18/2022 12:58 PM
10	████████	4/18/2022 11:22 AM
11	████████	4/18/2022 10:41 AM
12	████████	4/18/2022 10:35 AM