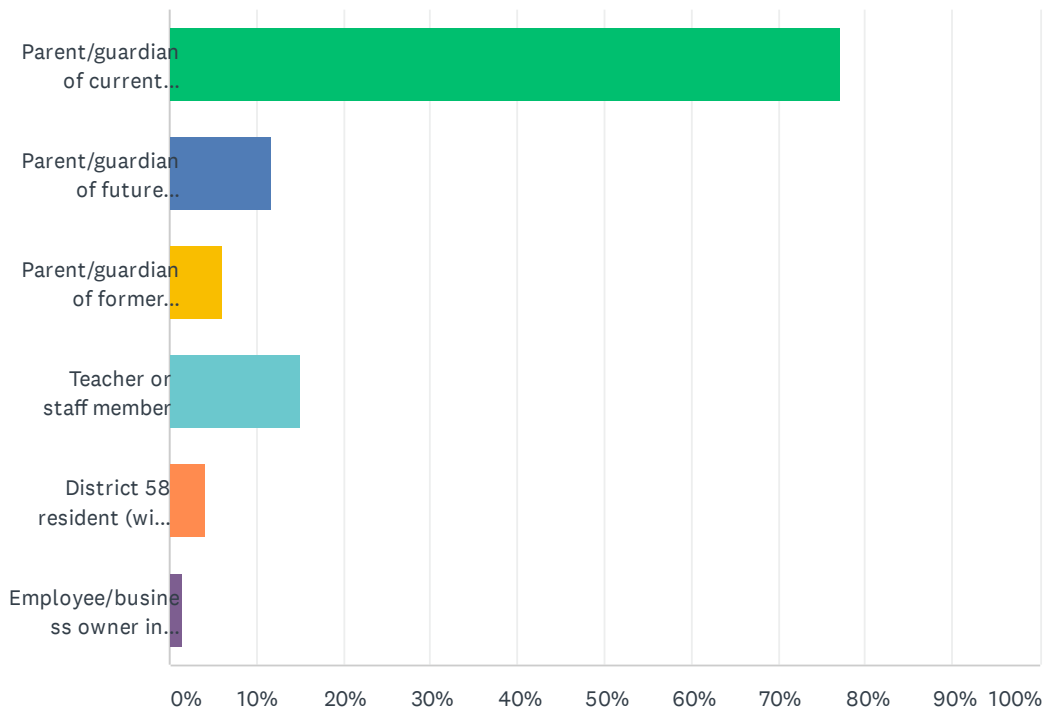


Q1 Which best describes you? Please check all that apply.

Answered: 640 Skipped: 1

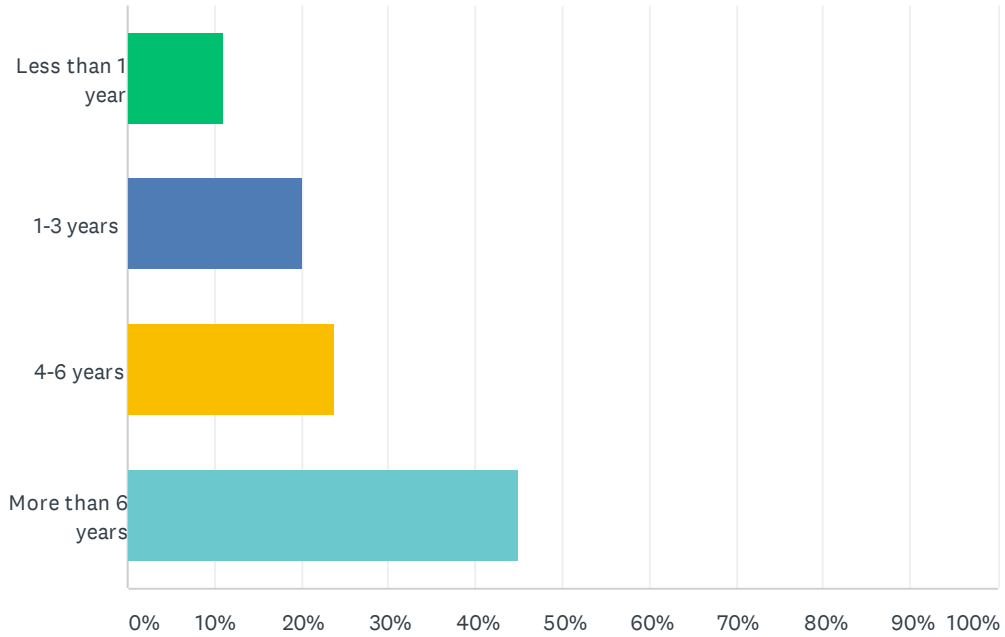


ANSWER CHOICES	RESPONSES	
Parent/guardian of current student	77.19%	494
Parent/guardian of future student	11.72%	75
Parent/guardian of former student	6.09%	39
Teacher or staff member	15.00%	96
District 58 resident (with no children currently enrolled in D58 schools)	4.22%	27
Employee/business owner in Downers Grove	1.41%	9
Total Respondents: 640		

#	OTHER (PLEASE SPECIFY)	DATE
1	Substitute teacher	6/4/2021 2:09 PM
2	35 year resident and taxpayer	5/27/2021 7:51 AM
3	Grandparents/full time childcare while dad works	5/25/2021 4:35 PM
4	Student will be changing school 21-22	5/25/2021 12:04 PM

Q2 How long have you been a part of the District 58 community?

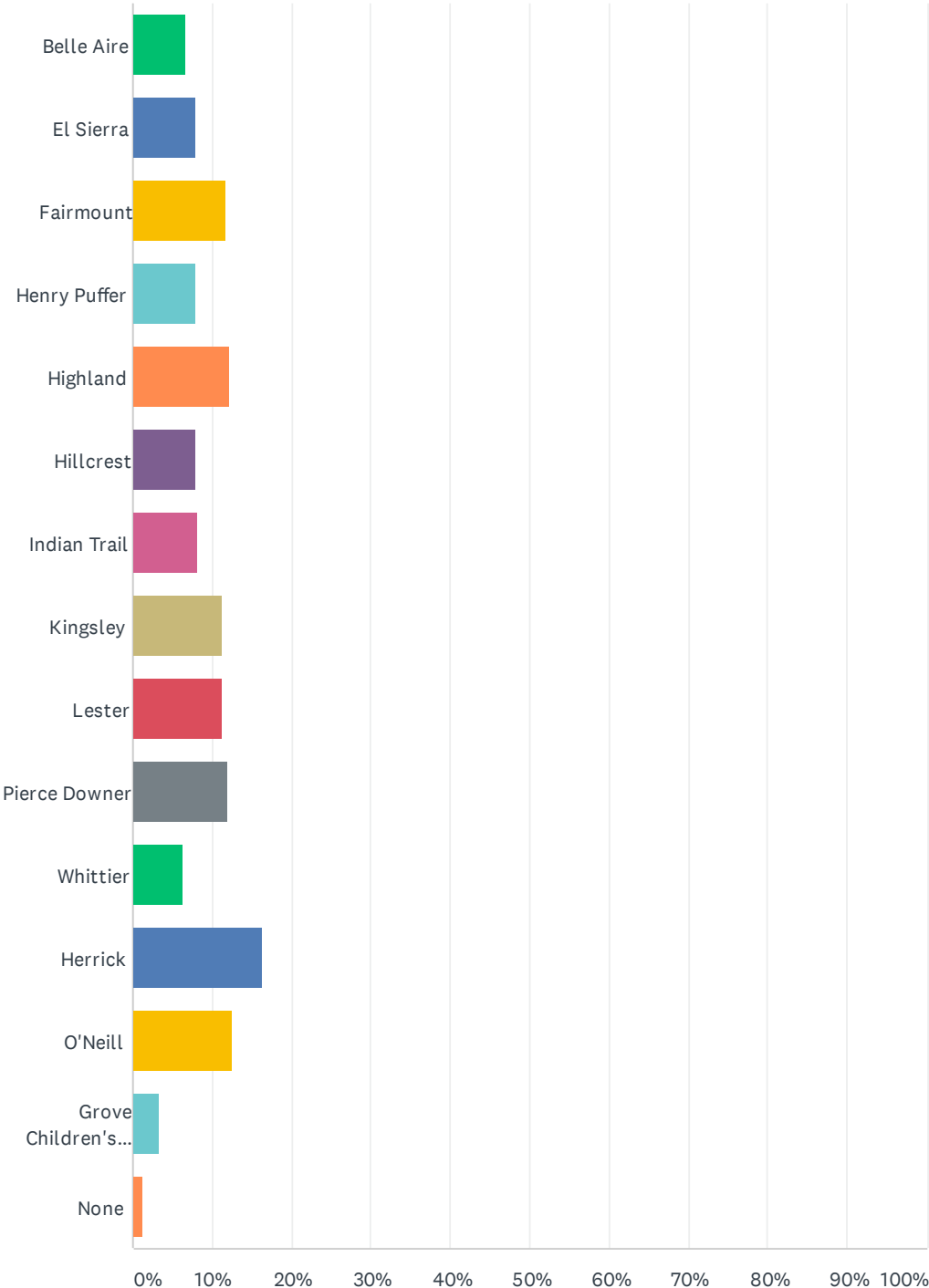
Answered: 639 Skipped: 2



ANSWER CHOICES	RESPONSES	
Less than 1 year	11.11%	71
1-3 years	20.19%	129
4-6 years	23.79%	152
More than 6 years	44.91%	287
TOTAL		639

Q3 Please indicate which, if any, of our schools you are affiliated with.

Answered: 634 Skipped: 7

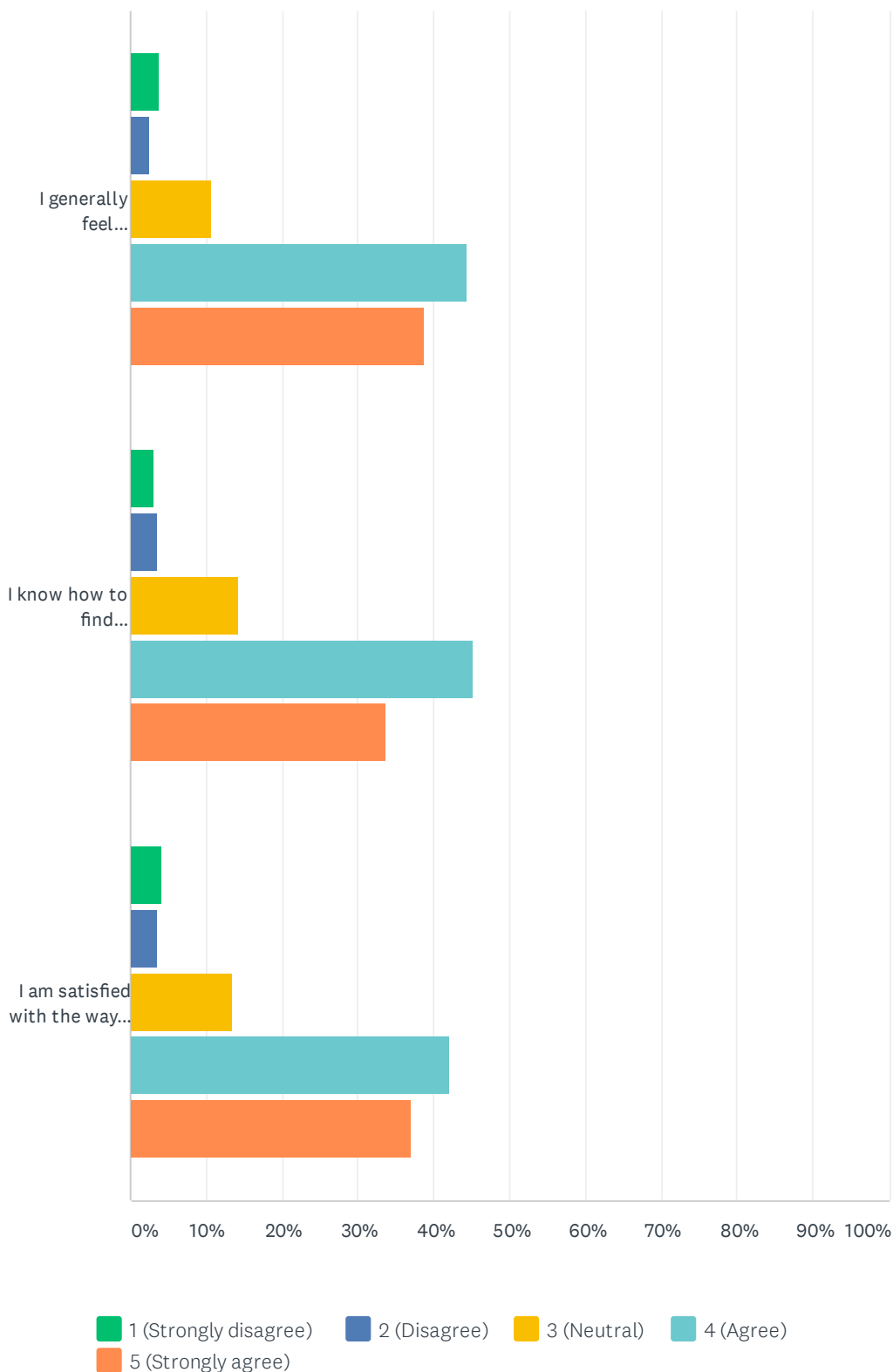


District 58 Communication Satisfaction and Preferences Survey - 2021

ANSWER CHOICES	RESPONSES	
Belle Aire	6.78%	43
El Sierra	7.89%	50
Fairmount	11.67%	74
Henry Puffer	8.04%	51
Highland	12.15%	77
Hillcrest	8.04%	51
Indian Trail	8.20%	52
Kingsley	11.36%	72
Lester	11.20%	71
Pierce Downer	11.99%	76
Whittier	6.31%	40
Herrick	16.25%	103
O'Neill	12.46%	79
Grove Children's Preschool	3.31%	21
None	1.26%	8
Total Respondents: 634		

Q4 Please indicate your opinion regarding the following statements, with 1 being strongly disagree and 5 being strongly agree.

Answered: 639 Skipped: 2

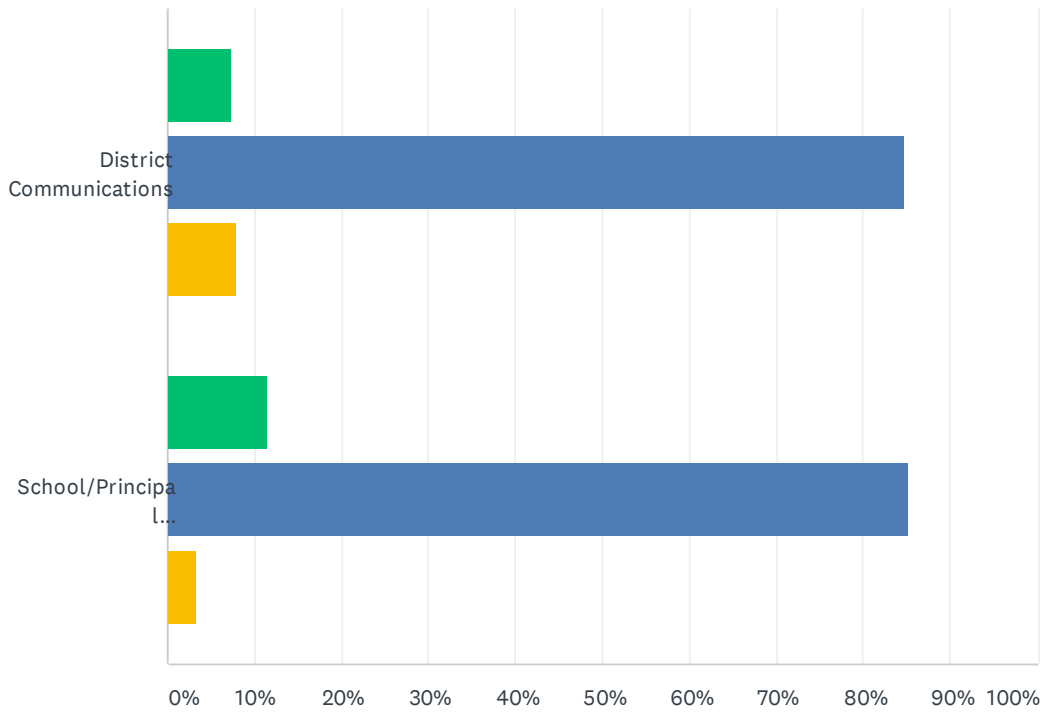


District 58 Communication Satisfaction and Preferences Survey - 2021

	1 (STRONGLY DISAGREE)	2 (DISAGREE)	3 (NEUTRAL)	4 (AGREE)	5 (STRONGLY AGREE)	TOTAL
I generally feel well-informed about District 58.	3.77% 24	2.51% 16	10.68% 68	44.43% 283	38.62% 246	637
I know how to find information about District 58 when I want it.	3.14% 20	3.61% 23	14.29% 91	45.21% 288	33.75% 215	637
I am satisfied with the way(s) in which I currently receive information about District 58.	4.25% 27	3.46% 22	13.36% 85	41.98% 267	36.95% 235	636

Q5 Please indicate your satisfaction with the frequency of our communications.

Answered: 568 Skipped: 73

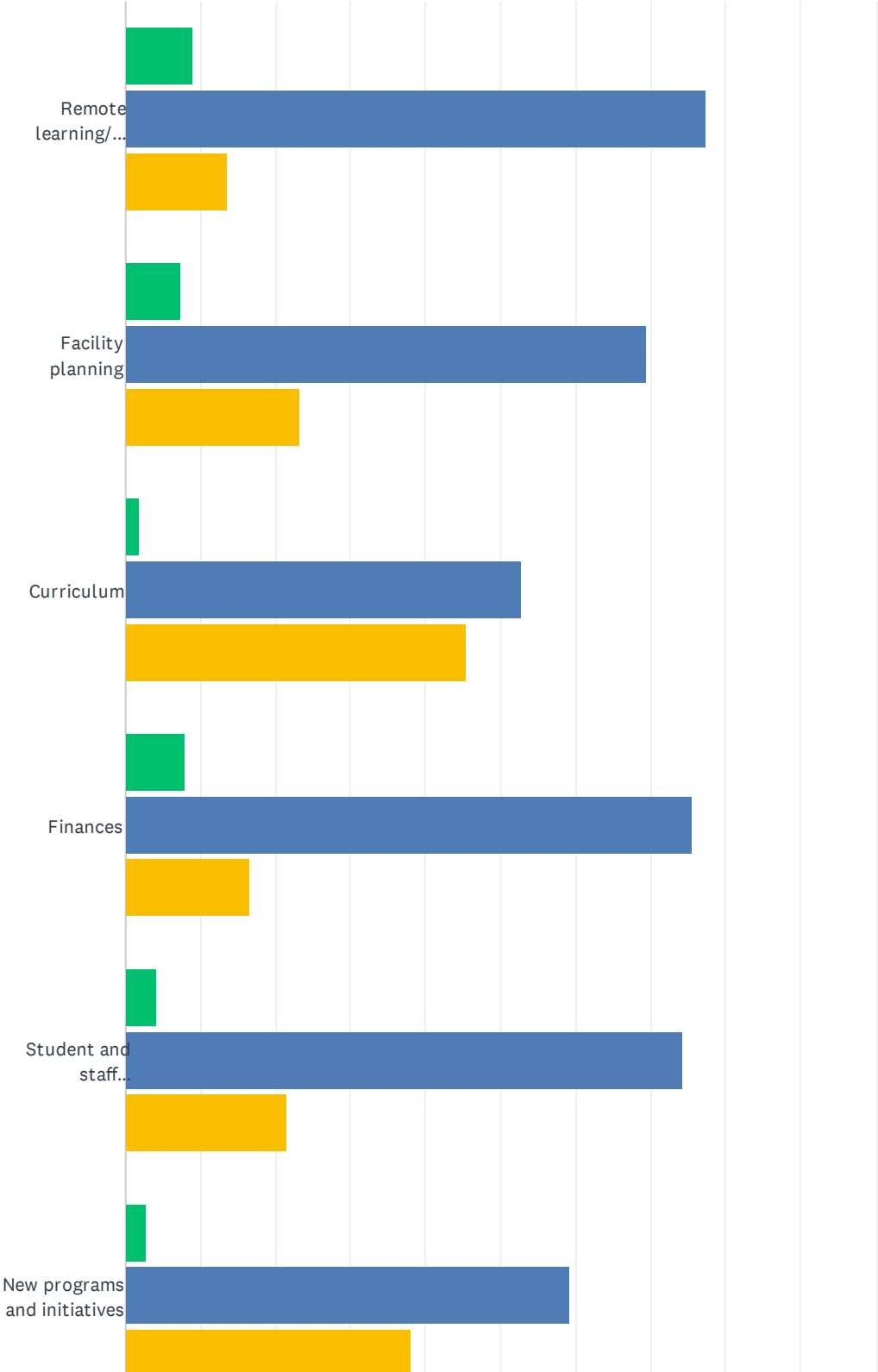


■ Too few communications
 ■ Just right!
 ■ Too many communications

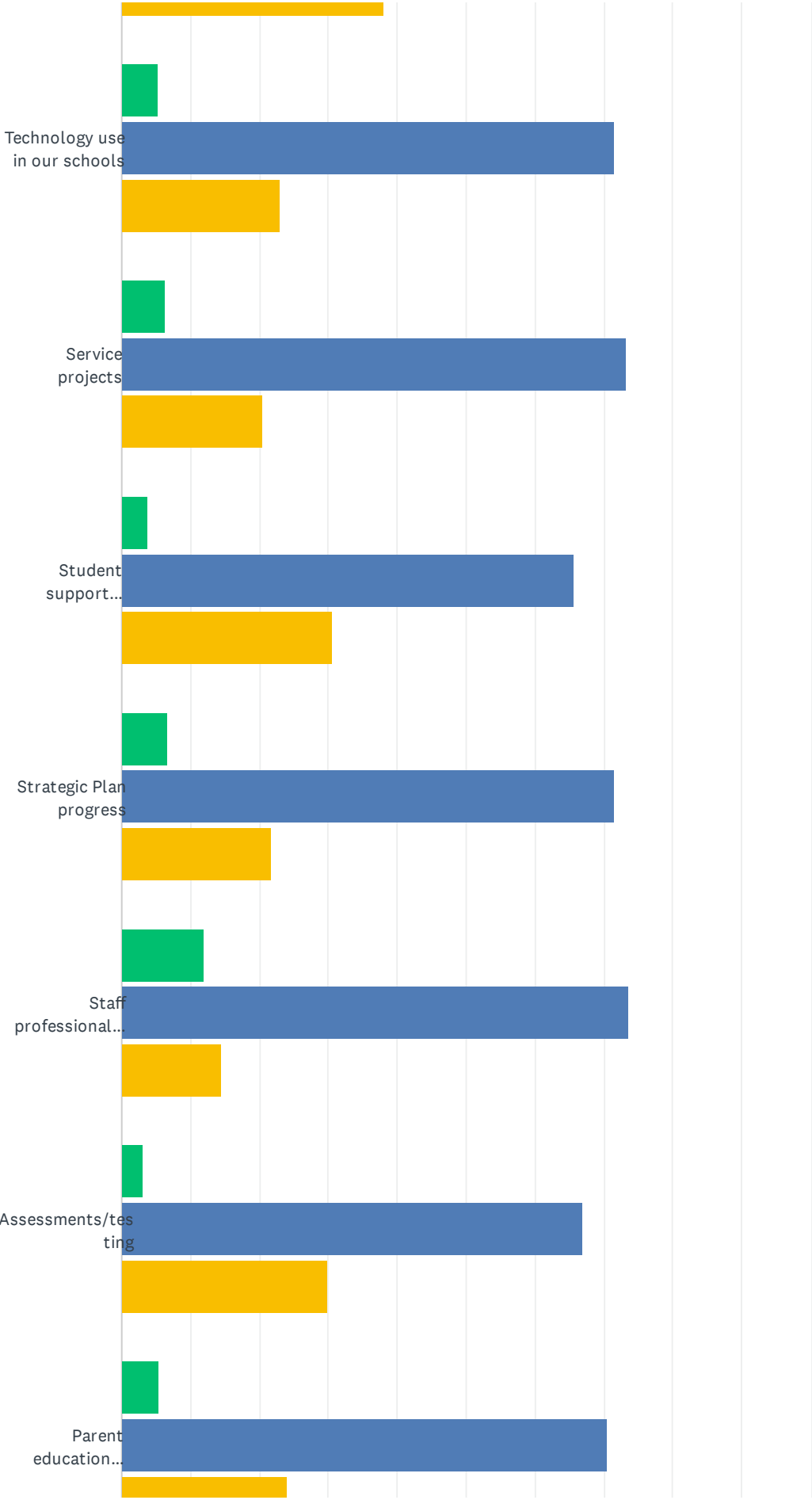
	TOO FEW COMMUNICATIONS	JUST RIGHT!	TOO MANY COMMUNICATIONS	TOTAL	WEIGHTED AVERAGE
District Communications	7.32% 41	84.64% 474	8.04% 45	560	3.01
School/Principal Communications	11.52% 65	85.11% 480	3.37% 19	564	2.84

Q6 Please indicate for each topic whether you would like to receive less information, more information, or the same amount of information that you currently receive.

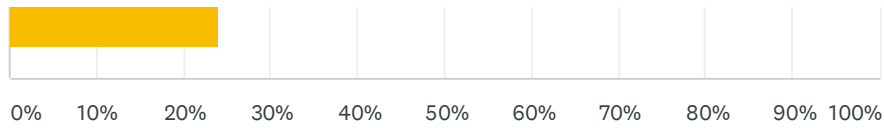
Answered: 571 Skipped: 70



District 58 Communication Satisfaction and Preferences Survey - 2021



District 58 Communication Satisfaction and Preferences Survey - 2021



- I would like to receive less information on this topic.
- I receive just enough information on this topic.
- I would like to receive more information on this topic.

	I WOULD LIKE TO RECEIVE LESS INFORMATION ON THIS TOPIC.	I RECEIVE JUST ENOUGH INFORMATION ON THIS TOPIC.	I WOULD LIKE TO RECEIVE MORE INFORMATION ON THIS TOPIC.	TOTAL
Remote learning/ Instruction during COVID-19	8.98% 51	77.46% 440	13.56% 77	568
Facility planning	7.38% 42	69.42% 395	23.20% 132	569
Curriculum	1.94% 11	52.73% 299	45.33% 257	567
Finances	7.94% 45	75.49% 428	16.58% 94	567
Student and staff achievements	4.23% 24	74.25% 421	21.52% 122	567
New programs and initiatives	2.63% 15	59.30% 338	38.07% 217	570
Technology use in our schools	5.29% 30	71.60% 406	23.10% 131	567
Service projects	6.36% 36	73.14% 414	20.49% 116	566
Student support services	3.70% 21	65.78% 373	30.51% 173	567
Strategic Plan progress	6.70% 38	71.60% 406	21.69% 123	567
Staff professional learning	11.86% 67	73.63% 416	14.51% 82	565
Assessments/testing	3.17% 18	66.84% 379	29.98% 170	567
Parent education opportunities	5.51% 31	70.52% 397	23.98% 135	563

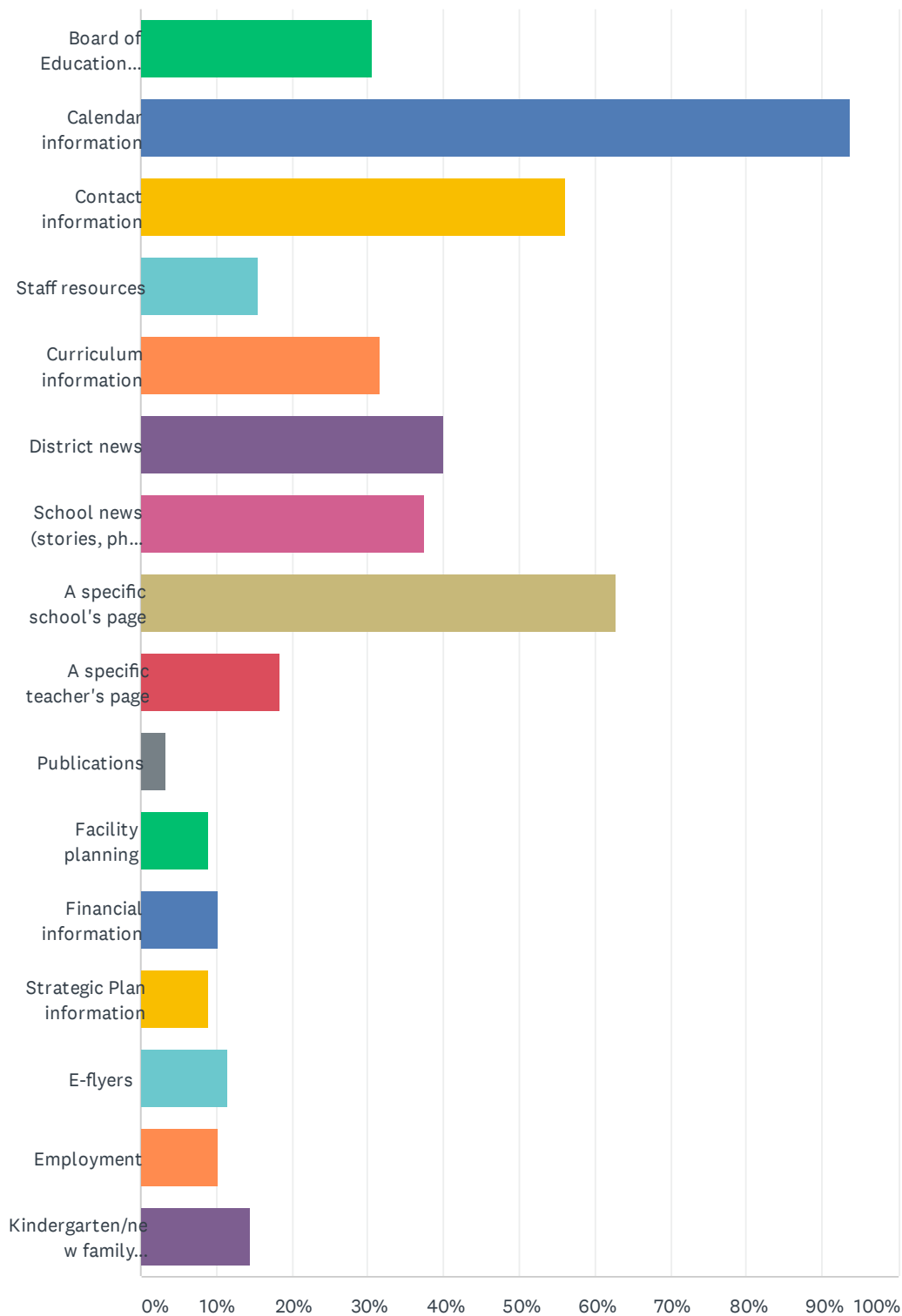
#	OTHER (PLEASE SPECIFY)	DATE
1	Need more teacher engagement. Should be consistent. Some teachers post on Twitter. My kid begged the classroom teacher to take pics of the kids on the playground once they were finally able to use it and the teacher refused. Yet other teachers shared pics with parents and social media. I'm not asking for daily pics, but a weekly message would be nice. Should be consistent at each school.	6/4/2021 5:14 PM
2	Children and staff in Special Education are almost never recognized in Dustrict 58. Information about Special Programs has also been more difficult to find.	6/4/2021 3:37 PM
3	Would like online access MAP scores like we had in squirrel	6/4/2021 2:23 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

4	accelerated placement	6/4/2021 1:49 PM
5	Terrible communication from the new principal	6/4/2021 10:32 AM
6	Enrollment for new students, any kind of kindergarten orientation, or new student orientation.	6/4/2021 10:17 AM
7	I haven't received much of anything yet we are just starting this upcoming year so may not be the best information	6/4/2021 9:29 AM
8	Important information is hidden in newsletters alongside useless drivel.	6/4/2021 8:41 AM
9	Too many emails of vague nature. Important information is buried in newsletters amongst useless drivel.	6/4/2021 8:39 AM
10	want to learn more about kids that need help and those not challenged enough.	6/4/2021 8:21 AM
11	I say less for all of these because this is a poorly written question - I wasn't aware that all these updates are currently being shared and are these updates and/or 'news' available on the Dist 58 website?	6/3/2021 2:35 PM
12	How are we updating our curriculum? Do we have a focused plan?	6/1/2021 12:57 PM
13	More parent volunteer opportunities	5/31/2021 8:40 AM
14	At the middle school level detailed weekly curriculum emails are too much. Lots of work for the teacher and more information than I care to read.	5/28/2021 3:06 PM
15	n/a	5/28/2021 11:46 AM
16	More lead time and clearer communications about learning models during COVID were needed	5/27/2021 8:46 AM
17	I feel there was not a smooth transition from remote learning back to in person learning.	5/26/2021 10:15 AM
18	You send too many emails and the outcome is that you can't call them communications because they are not communicating. They are emails.	5/25/2021 5:55 PM
19	I'd like more information on the equity audit being performed. Were other companies considered in the RFP process?	5/25/2021 1:55 PM

Q7 What types of information do you seek when you visit our website? Check all that apply.

Answered: 528 Skipped: 113



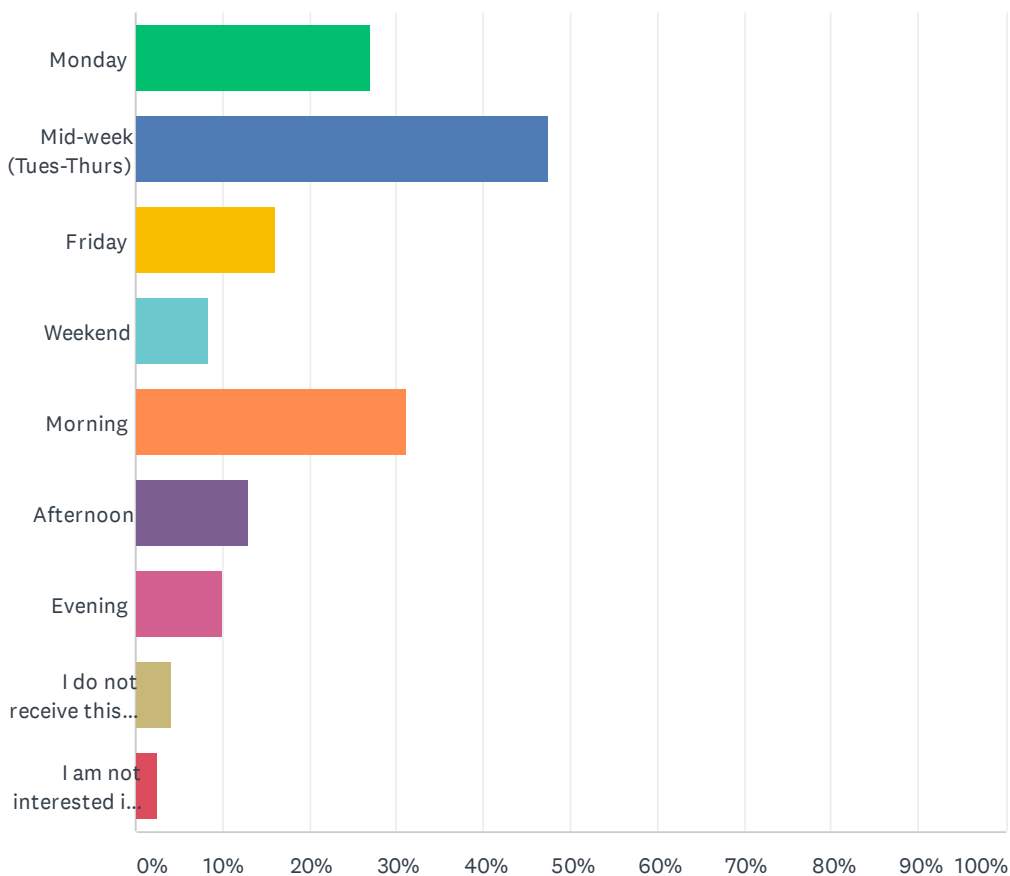
District 58 Communication Satisfaction and Preferences Survey - 2021

ANSWER CHOICES	RESPONSES	
Board of Education information	30.49%	161
Calendar information	93.75%	495
Contact information	56.06%	296
Staff resources	15.53%	82
Curriculum information	31.63%	167
District news	39.96%	211
School news (stories, photo galleries)	37.50%	198
A specific school's page	62.69%	331
A specific teacher's page	18.37%	97
Publications	3.41%	18
Facility planning	8.90%	47
Financial information	10.23%	54
Strategic Plan information	9.09%	48
E-flyers	11.55%	61
Employment	10.23%	54
Kindergarten/new family information	14.39%	76
Total Respondents: 528		

#	OTHER (PLEASE SPECIFY)	DATE
1	Dual language program	6/6/2021 8:12 PM
2	Back to school info (supply lists, etc.)	6/4/2021 3:49 PM
3	accelerated placement	6/4/2021 1:51 PM
4	Mask policy	6/4/2021 8:56 AM
5	Bus info	6/2/2021 9:00 PM
6	MAP Testing Results (Formerly Squirrel but now-- ???) & Power School	6/1/2021 10:36 AM
7	Volunteer opportunities, Special Education News	5/31/2021 8:44 AM
8	Busing information such as who qualifies for busing. It would be nice to be able to type in an address and see. Also detailed bus route info would be nice.	5/28/2021 3:10 PM
9	COVID-19 information	5/28/2021 12:26 PM
10	n/a	5/28/2021 11:48 AM
11	Squirrel/Parent Portal	5/26/2021 7:31 AM
12	I don't have a need to visit. Sorry.	5/26/2021 1:07 AM
13	Plans to implement critical race theory	5/25/2021 8:00 PM
14	Logon information for Power school - not currently easy to find	5/25/2021 3:46 PM
15	Parent resources	5/25/2021 12:18 PM
16	Bilingual education?	5/25/2021 12:14 PM

Q8 District 58 publishes its Communicate 58 newsletter every two weeks during the school year. If you receive this publication, please indicate when you would prefer to receive it. Please check all that apply.

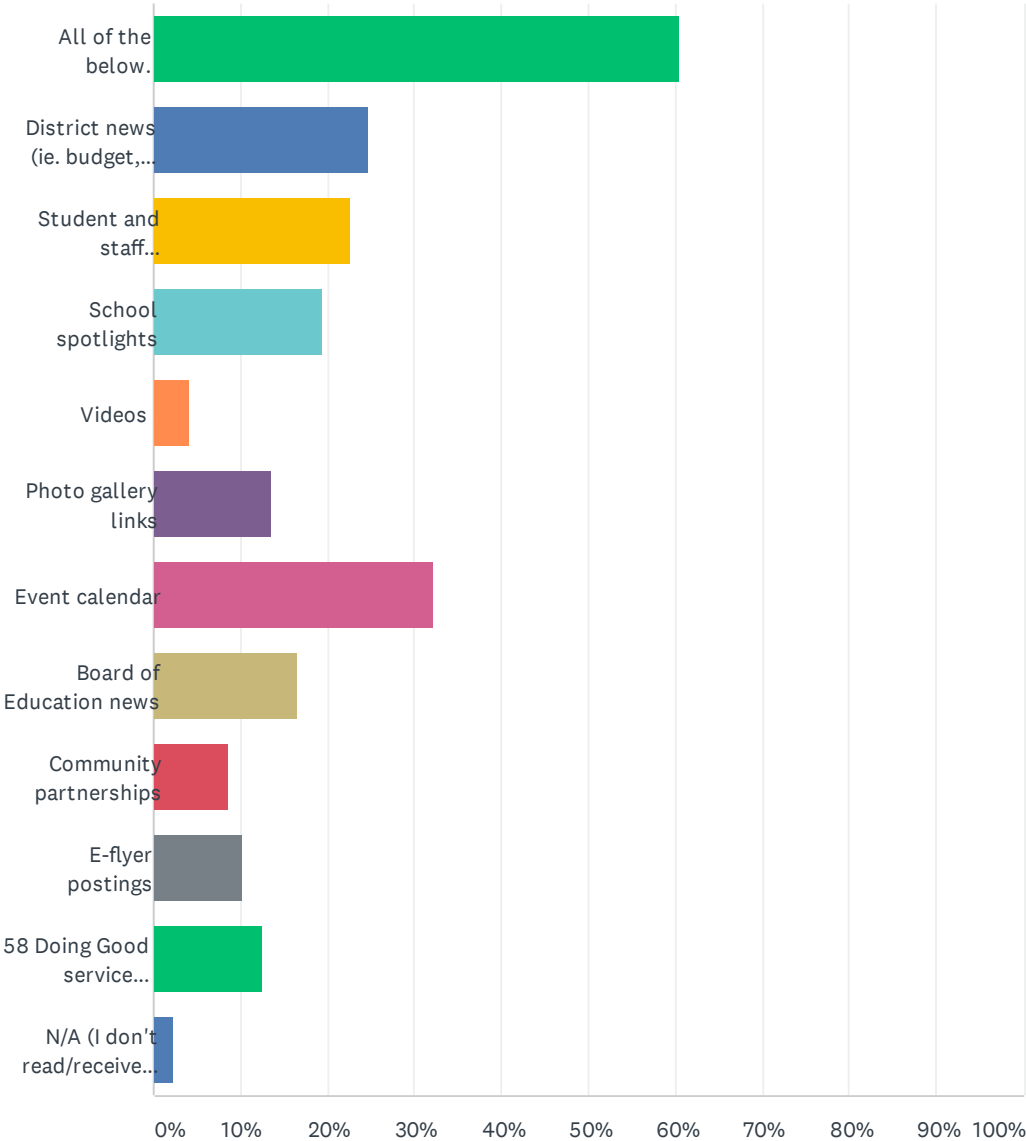
Answered: 517 Skipped: 124



ANSWER CHOICES	RESPONSES	
Monday	26.89%	139
Mid-week (Tues-Thurs)	47.58%	246
Friday	16.05%	83
Weekend	8.32%	43
Morning	31.14%	161
Afternoon	12.96%	67
Evening	10.06%	52
I do not receive this publication, but I am interested in subscribing.	4.26%	22
I am not interested in this publication.	2.51%	13
Total Respondents: 517		

Q9 Which topics would you like to see featured in Communicate 58? Please choose all that apply.

Answered: 525 Skipped: 116



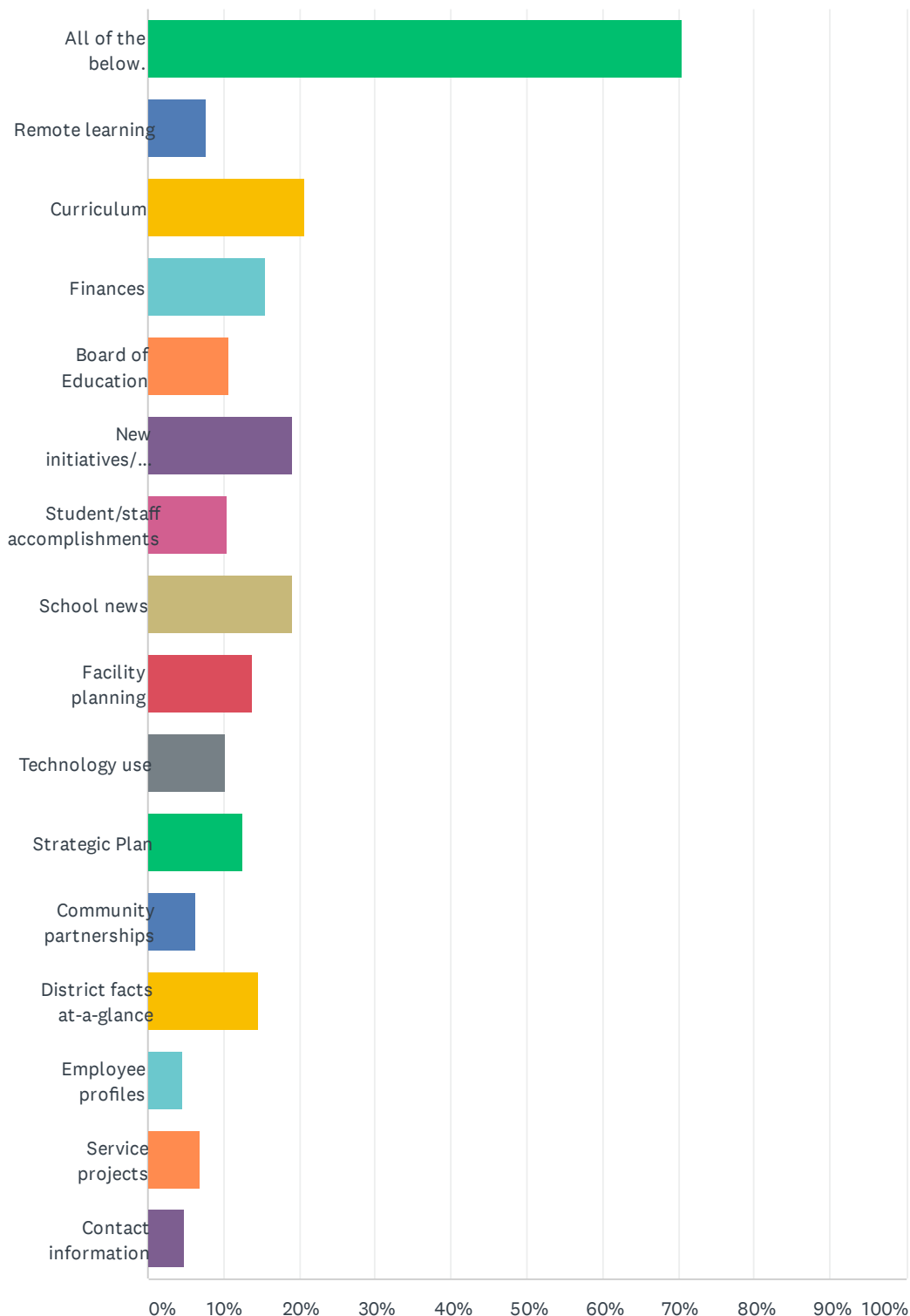
District 58 Communication Satisfaction and Preferences Survey - 2021

ANSWER CHOICES	RESPONSES	
All of the below.	60.38%	317
District news (ie. budget, curriculum news)	24.76%	130
Student and staff achievements	22.67%	119
School spotlights	19.43%	102
Videos	4.19%	22
Photo gallery links	13.52%	71
Event calendar	32.19%	169
Board of Education news	16.57%	87
Community partnerships	8.57%	45
E-flyer postings	10.29%	54
58 Doing Good service spotlight	12.57%	66
N/A (I don't read/receive Communicate 58.)	2.29%	12
Total Respondents: 525		

#	OTHER (PLEASE SPECIFY)	DATE
1	Unmask our children	6/4/2021 8:56 AM
2	Love the community/e-flyer postings	6/2/2021 10:01 AM
3	Volunteer opportunities, more news on Special Education	5/31/2021 8:44 AM
4	n/a	5/28/2021 11:48 AM
5	More news on student activities and accomplishments	5/26/2021 9:23 AM
6	Anything about plans to implement DEI programs in our schools.	5/26/2021 8:40 AM
7	Critical race theory and DEI	5/25/2021 8:00 PM
8	Receiving the board meeting info on a Friday night for a following Monday meeting is not adequate	5/25/2021 7:58 PM
9	Please just put headlines and links in the email that link to the full article instead of the whole newsletter in the email.	5/25/2021 5:59 PM
10	Ivreceive pertinent info from our son.	5/25/2021 4:41 PM
11	Music student events and achievements	5/25/2021 2:10 PM

Q10 Each summer, District 58 mails an Annual Report to the Community to all homes within district boundaries. Which topics would you like the Annual Report to include? Check all that apply.

Answered: 511 Skipped: 130



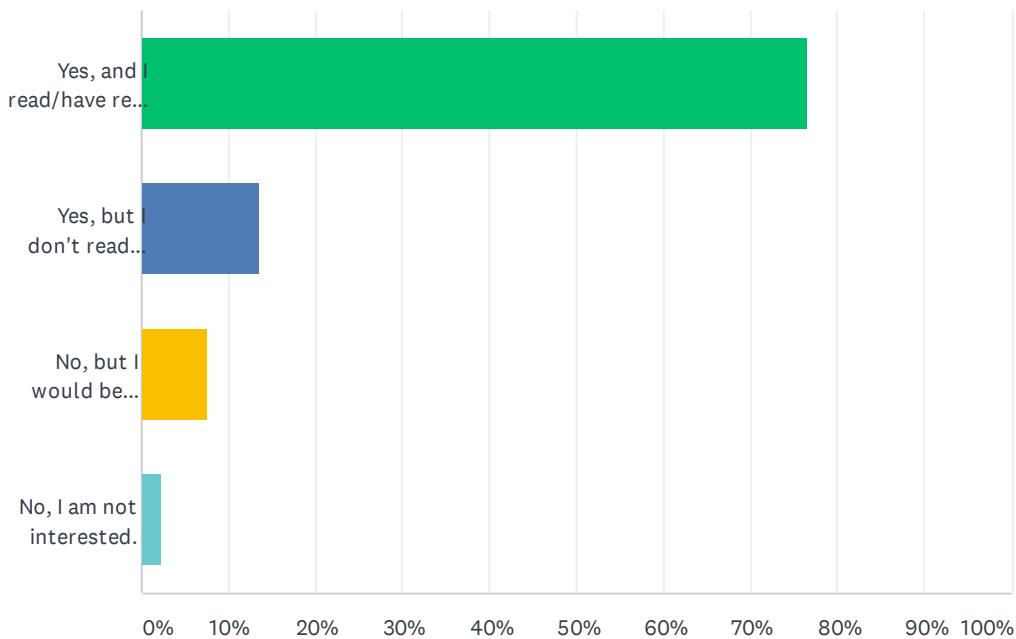
District 58 Communication Satisfaction and Preferences Survey - 2021

ANSWER CHOICES	RESPONSES	
All of the below.	70.45%	360
Remote learning	7.83%	40
Curriculum	20.74%	106
Finances	15.46%	79
Board of Education	10.57%	54
New initiatives/programs	18.98%	97
Student/staff accomplishments	10.37%	53
School news	18.98%	97
Facility planning	13.89%	71
Technology use	10.18%	52
Strategic Plan	12.52%	64
Community partnerships	6.26%	32
District facts at-a-glance	14.68%	75
Employee profiles	4.70%	24
Service projects	6.85%	35
Contact information	4.89%	25
Total Respondents: 511		

#	OTHER (PLEASE SPECIFY)	DATE
1	Volunteer opportunities	5/31/2021 8:44 AM
2	Rankings, testing information How is our student body comparing to other districts as far as standardized testing etc. Are we improving?	5/28/2021 3:10 PM
3	n/a	5/28/2021 11:48 AM
4	Special Education updates	5/26/2021 10:35 AM
5	Anything about plans to implement DEI programs in our schools.	5/26/2021 8:40 AM
6	Please just publish the annual report on your website and link to it from the email.	5/25/2021 5:59 PM
7	I'm tired of this survey already	5/25/2021 5:50 PM
8	Special section on academic progress during covid-19 as compared to previous years.	5/25/2021 4:41 PM

Q11 Are you aware that following each Board of Education meeting, the District publishes a news report called Board Briefs? The Board Briefs report is emailed to parents/staff and published online.

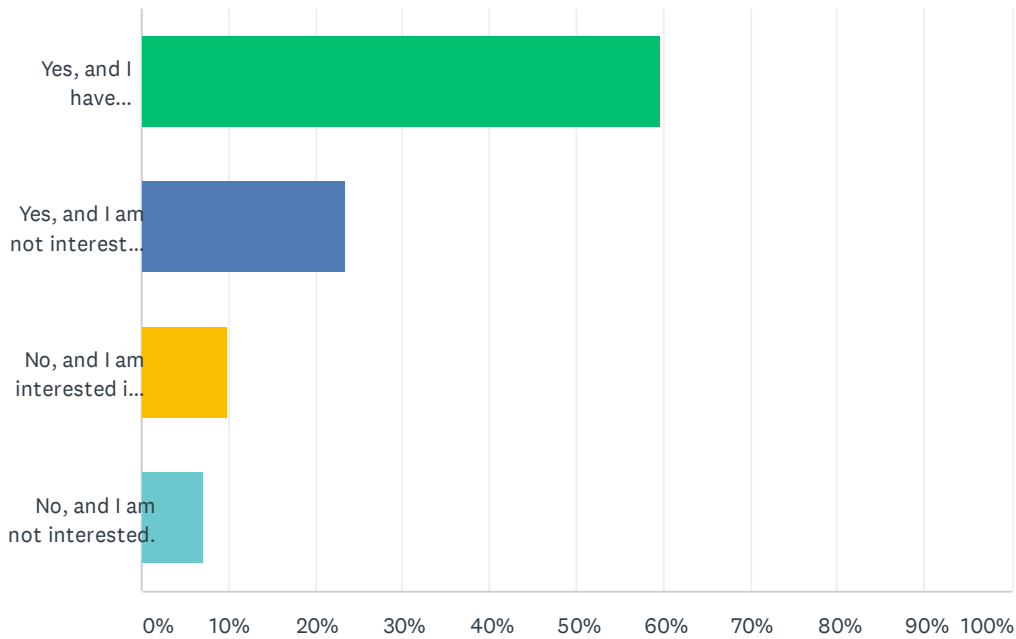
Answered: 528 Skipped: 113



ANSWER CHOICES	RESPONSES	
Yes, and I read/have read them.	76.52%	404
Yes, but I don't read them.	13.64%	72
No, but I would be interested in reading them.	7.58%	40
No, I am not interested.	2.27%	12
TOTAL		528

Q12 Are you aware that after Board of Education meetings, the District publishes meeting video, as well as three formats of meeting audio?

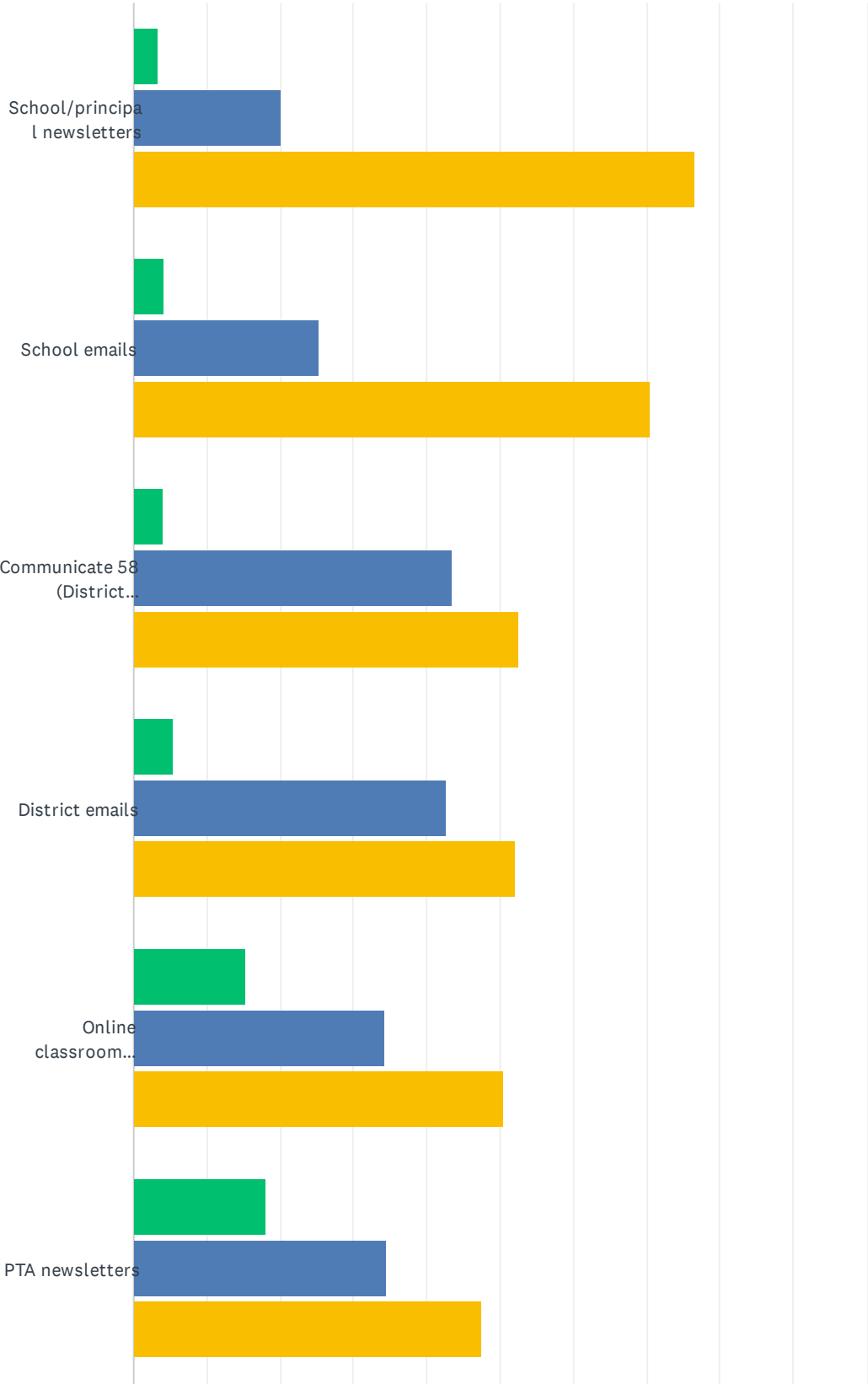
Answered: 531 Skipped: 110



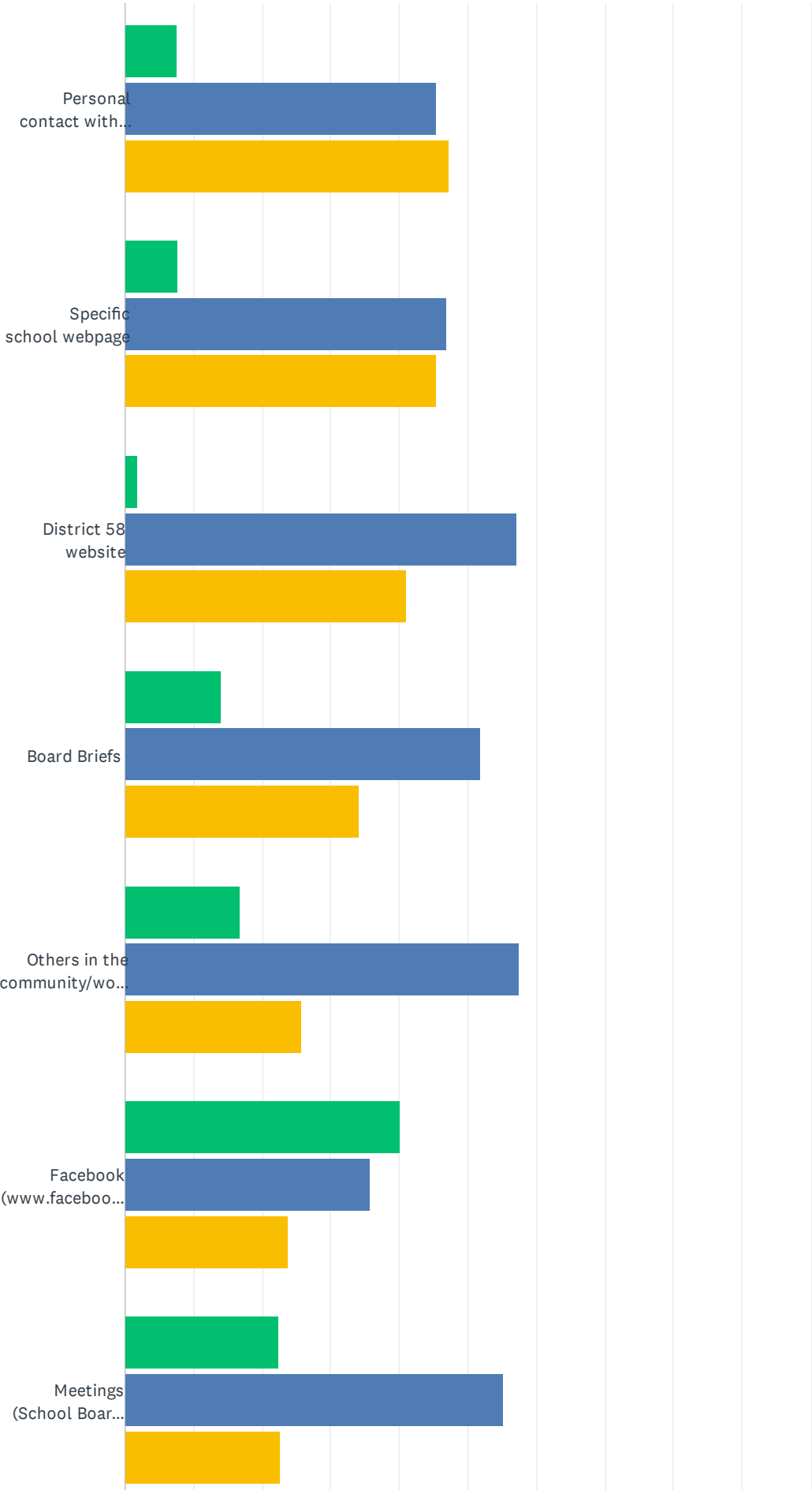
ANSWER CHOICES	RESPONSES	
Yes, and I have viewed/listened to it.	59.70%	317
Yes, and I am not interested in viewing/listening to it.	23.35%	124
No, and I am interested in listening to it.	9.79%	52
No, and I am not interested.	7.16%	38
TOTAL		531

Q13 Please indicate whether each of the following is a source of information for you about District 58.

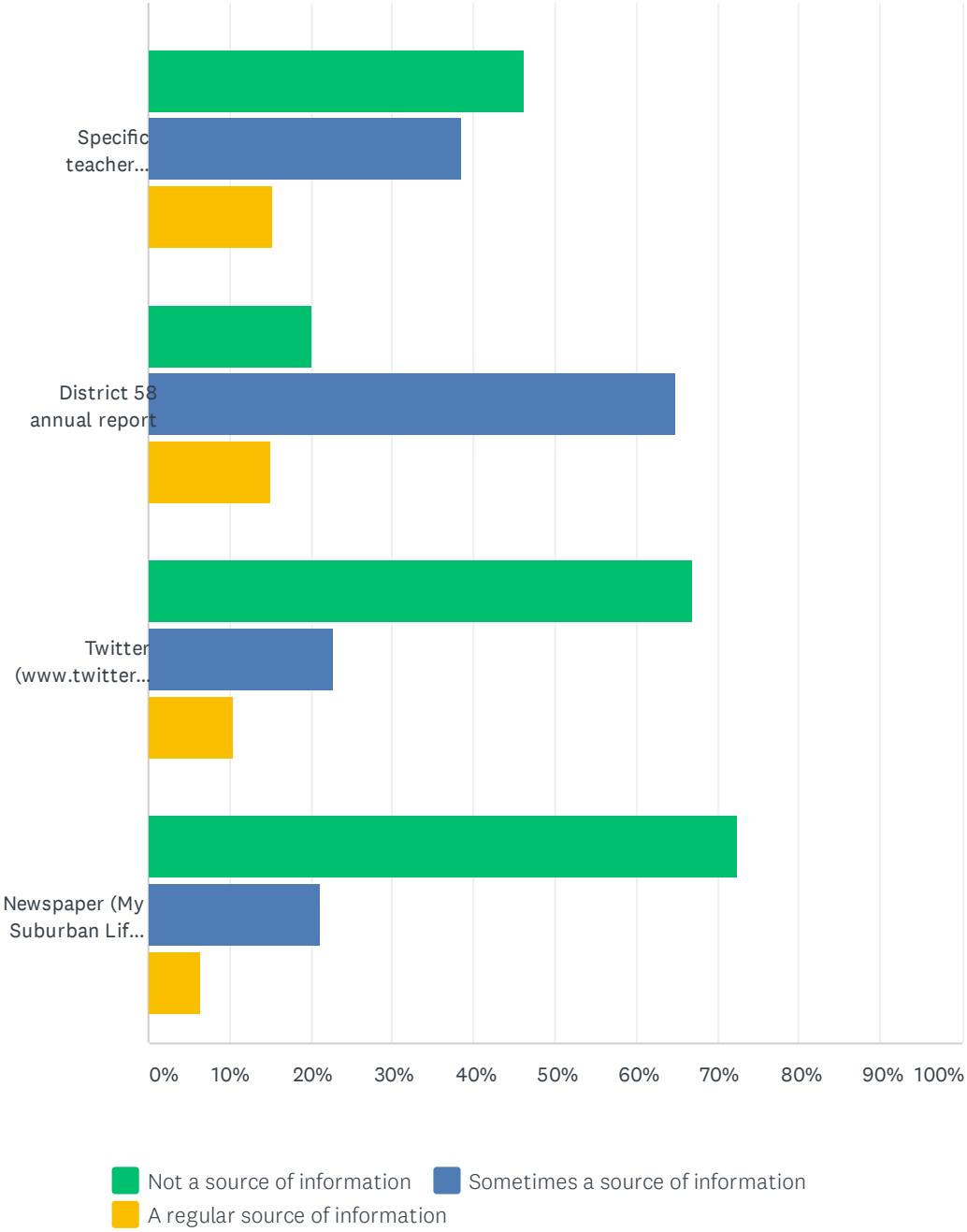
Answered: 509 Skipped: 132



District 58 Communication Satisfaction and Preferences Survey - 2021



District 58 Communication Satisfaction and Preferences Survey - 2021



District 58 Communication Satisfaction and Preferences Survey - 2021

	NOT A SOURCE OF INFORMATION	SOMETIMES A SOURCE OF INFORMATION	A REGULAR SOURCE OF INFORMATION	TOTAL
School/principal newsletters	3.40% 17	20.00% 100	76.60% 383	500
School emails	4.18% 21	25.30% 127	70.52% 354	502
Communicate 58 (District e-newsletter)	3.98% 20	43.54% 219	52.49% 264	503
District emails	5.38% 27	42.63% 214	51.99% 261	502
Online classroom communication tools (i.e. Seesaw, Class Dojo, Remind, Google Classroom)	15.26% 76	34.34% 171	50.40% 251	498
PTA newsletters	17.91% 89	34.61% 172	47.48% 236	497
Personal contact with staff members(s)	7.43% 37	45.38% 226	47.19% 235	498
Specific school webpage	7.77% 39	46.81% 235	45.42% 228	502
District 58 website	1.98% 10	57.03% 288	40.99% 207	505
Board Briefs	14.03% 70	51.90% 259	34.07% 170	499
Others in the community/word of mouth	16.70% 83	57.55% 286	25.75% 128	497
Facebook (www.facebook.com/district58)	40.24% 200	35.81% 178	23.94% 119	497
Meetings (School Board, PTA, Strategic Plan committees, etc.)	22.33% 111	55.13% 274	22.54% 112	497
Specific teacher webpages	46.25% 228	38.54% 190	15.21% 75	493
District 58 annual report	20.00% 99	64.85% 321	15.15% 75	495
Twitter (www.twitter.com/DGDistrict58)	66.87% 329	22.76% 112	10.37% 51	492
Newspaper (My Suburban Life, Downers Grove Bugle, Patch.com)	72.38% 359	21.17% 105	6.45% 32	496

#	OTHER (PLEASE SPECIFY)	DATE
1	Answers are irrelevant since our kid hasn't yet started school.	6/5/2021 12:52 AM
2	n/a	5/28/2021 11:50 AM
3	Love our teachers weekly email	5/26/2021 1:31 AM
4	Also get info via our son who uses all if the above	5/25/2021 6:15 PM
5	Please move all content to websites, link to it from emails with just headlines/short descriptions, consolidate to fewer emails. Increase the signal, reduce the noise. Focus on relevance, not over all the details. Write to communicate, not to fill screens or inboxes - or reader's time. Write less, communicate better.	5/25/2021 6:05 PM
6	Facebook has been very helpful - often other parents bringing up topics is very helpful.	5/25/2021 3:55 PM

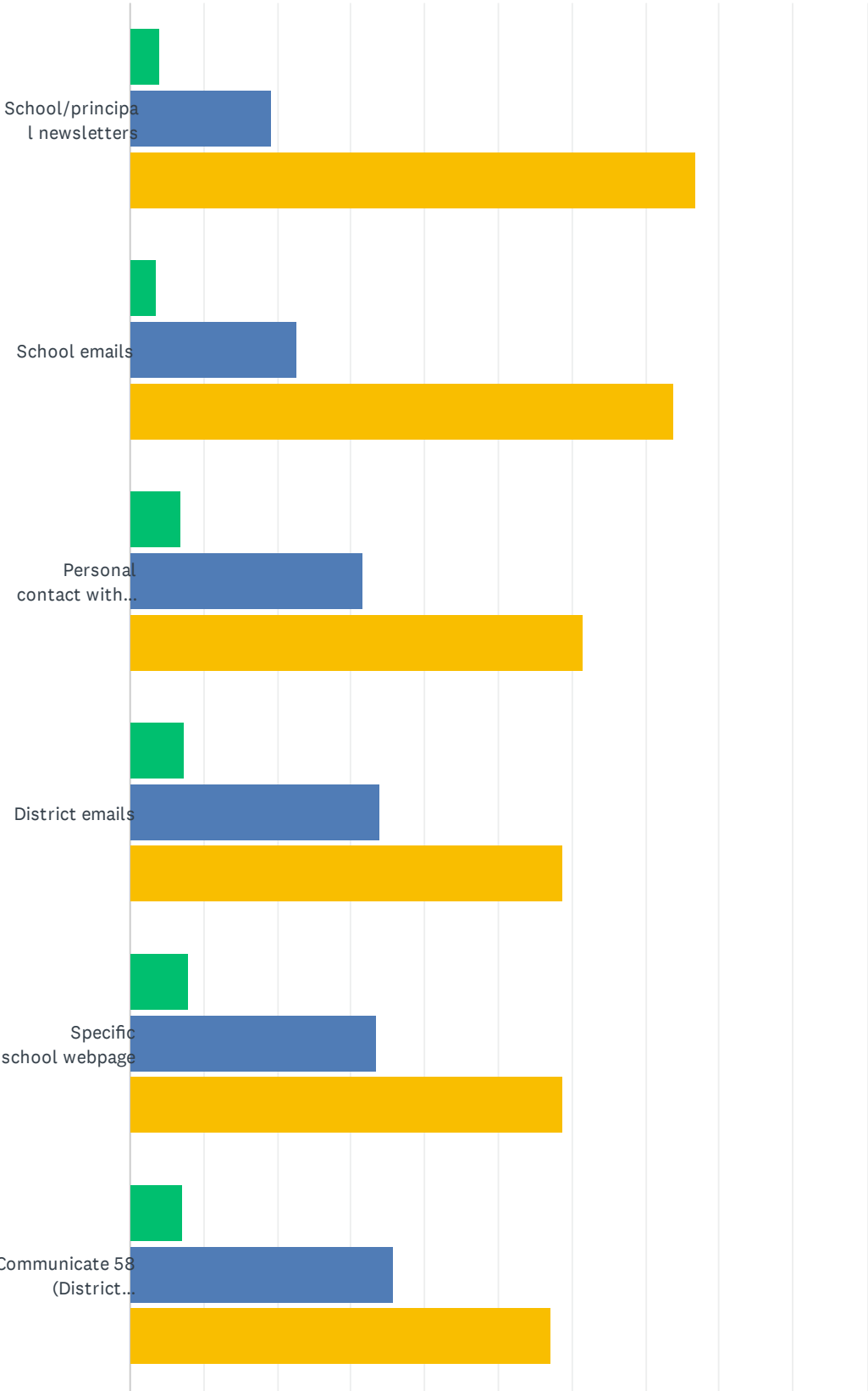
District 58 Communication Satisfaction and Preferences Survey - 2021

Sometimes important things get lost in the shuffle - like the equity audit that the district is doing. This should have been a stand alone issue of communication itself by the district. It was not communicated very well and there are still a lot of questions about it that are unanswered.

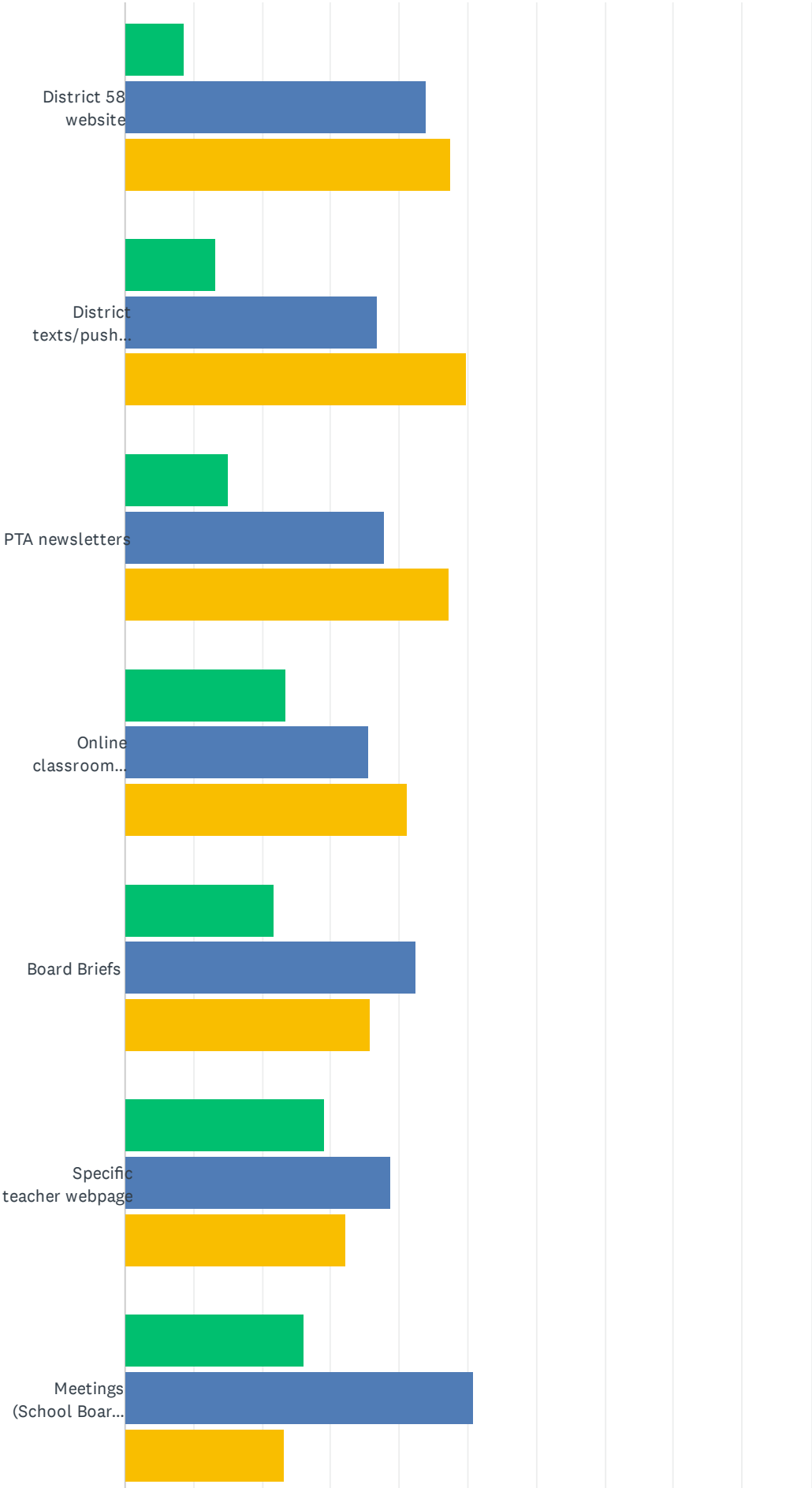
7	school and my children's teachers	5/25/2021 12:17 PM
8	PTA Facebook page always a source of information	5/25/2021 12:02 PM

Q14 Please indicate how you would PREFER to receive your information about District 58.

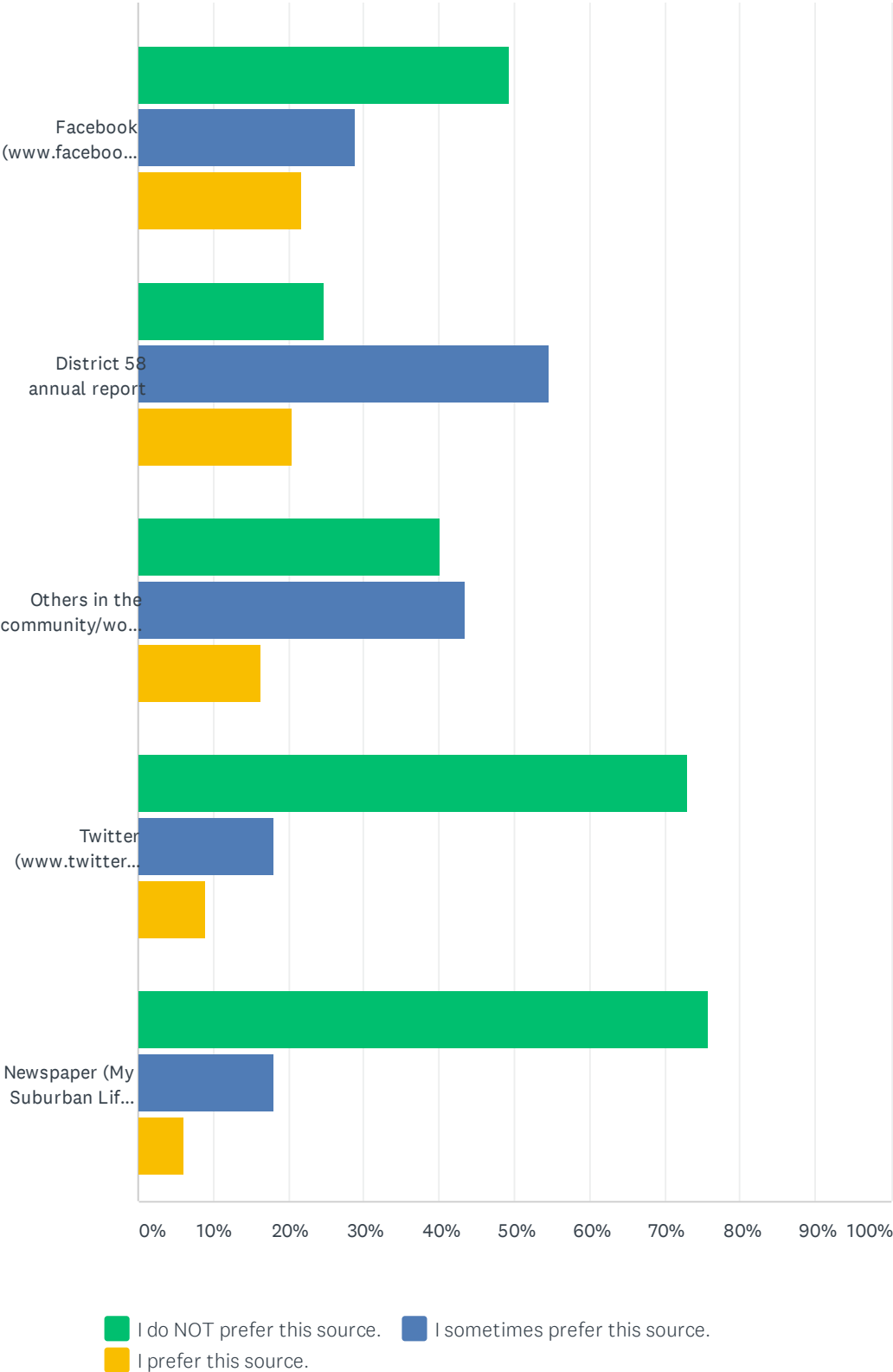
Answered: 505 Skipped: 136



District 58 Communication Satisfaction and Preferences Survey - 2021



District 58 Communication Satisfaction and Preferences Survey - 2021



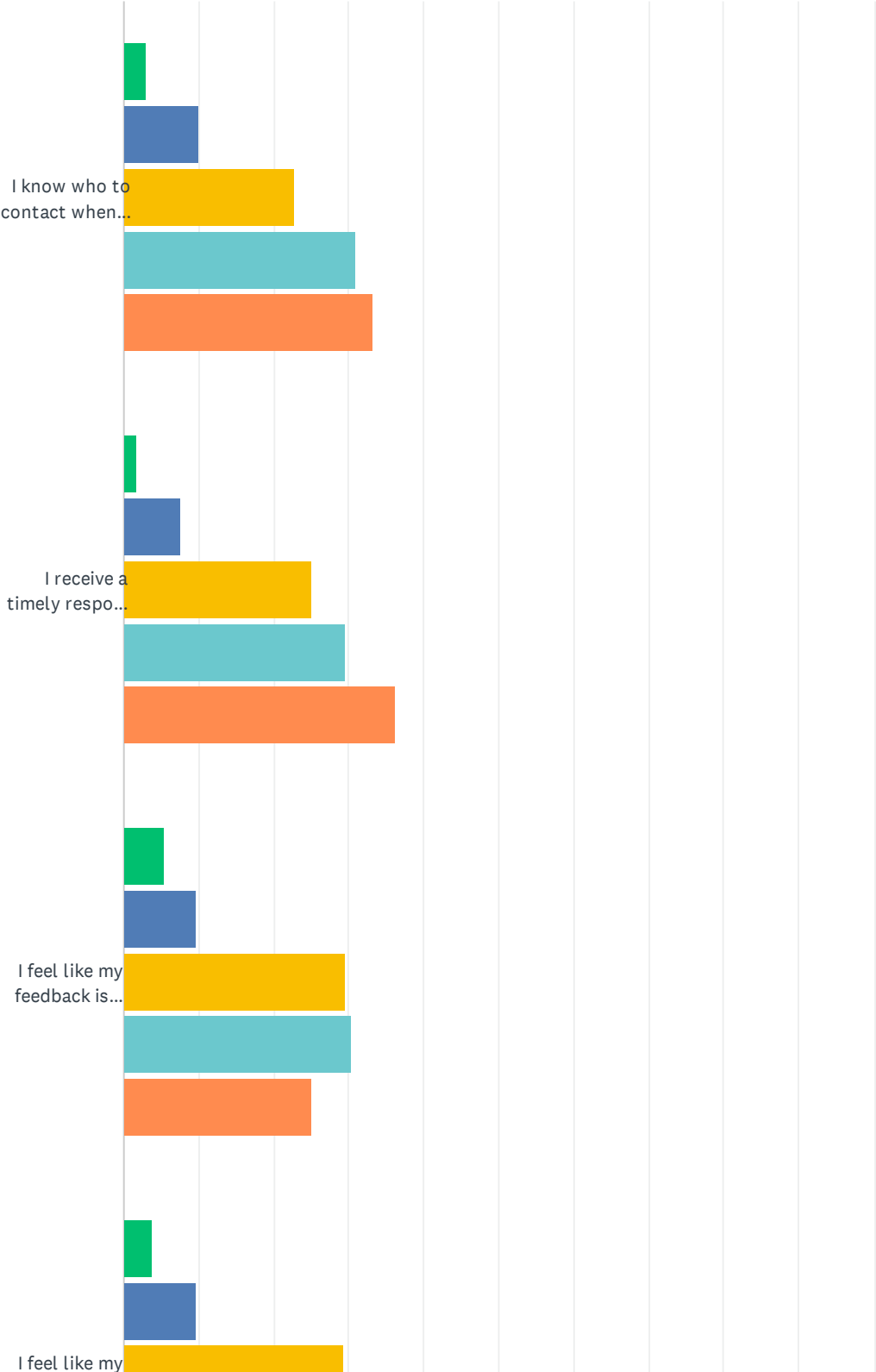
District 58 Communication Satisfaction and Preferences Survey - 2021

	I DO NOT PREFER THIS SOURCE.	I SOMETIMES PREFER THIS SOURCE.	I PREFER THIS SOURCE.	TOTAL
School/principal newsletters	3.91% 19	19.34% 94	76.75% 373	486
School emails	3.47% 17	22.65% 111	73.88% 362	490
Personal contact with staff members(s)	6.90% 33	31.59% 151	61.51% 294	478
District emails	7.35% 36	33.88% 166	58.78% 288	490
Specific school webpage	7.88% 38	33.40% 161	58.71% 283	482
Communicate 58 (District e-newsletter)	7.04% 34	35.82% 173	57.14% 276	483
District 58 website	8.54% 42	43.90% 216	47.56% 234	492
District texts/push notifications	13.22% 62	36.89% 173	49.89% 234	469
PTA newsletters	14.98% 71	37.76% 179	47.26% 224	474
Online classroom communication tools (i.e. Seesaw, Class Dojo, Remind, Google Classroom)	23.38% 112	35.49% 170	41.13% 197	479
Board Briefs	21.67% 104	42.50% 204	35.83% 172	480
Specific teacher webpage	29.15% 137	38.72% 182	32.13% 151	470
Meetings (School Board, PTA, Strategic Plan committees, etc)	26.11% 123	50.74% 239	23.14% 109	471
Facebook (www.facebook.com/district58)	49.47% 235	28.84% 137	21.68% 103	475
District 58 annual report	24.79% 117	54.66% 258	20.55% 97	472
Others in the community/word of mouth	40.25% 190	43.43% 205	16.31% 77	472
Twitter (www.twitter.com/DGDDistrict58)	73.09% 345	18.01% 85	8.90% 42	472
Newspaper (My Suburban Life, Downers Grove Bugle, Patch.com)	75.74% 356	18.09% 85	6.17% 29	470

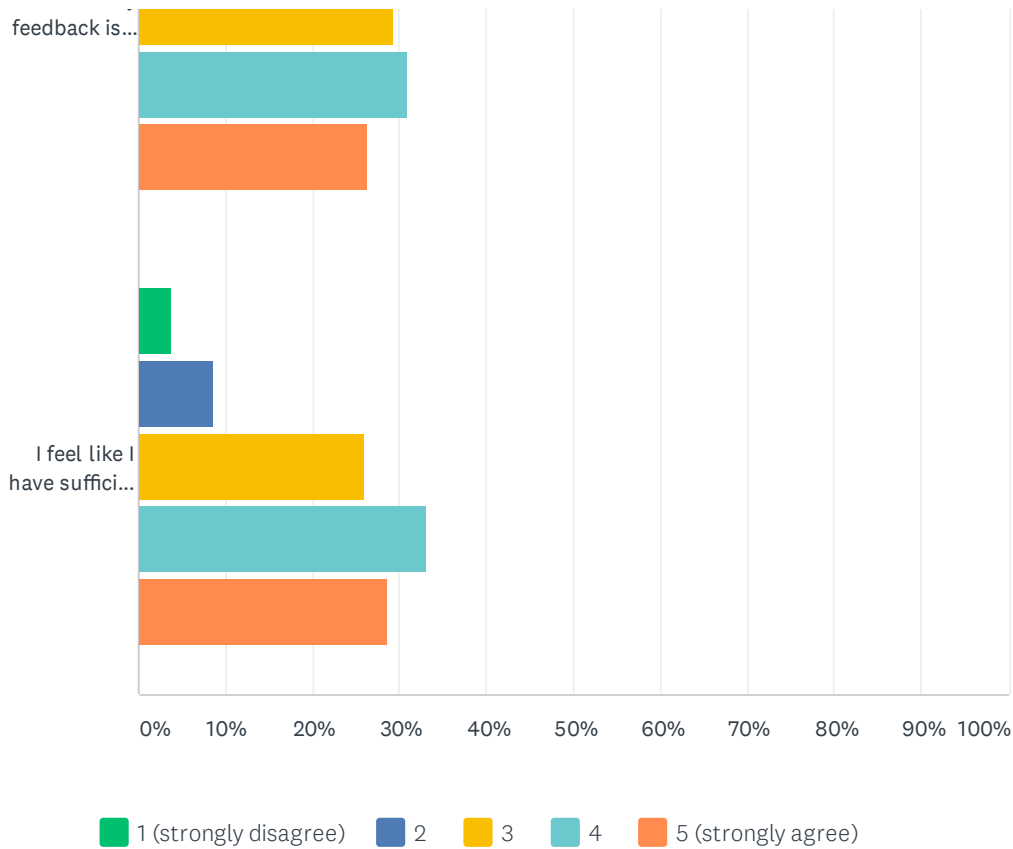
#	OTHER (PLEASE SPECIFY)	DATE
1	I'd like more cohesive weekly communication so I know where to look to find everything i.e. Weekly email from Principle with information and a PTA section within it rather than separate.	6/4/2021 10:09 AM
2	Do not believe sharing district news on facebook is an appropriate platform	6/4/2021 9:41 AM
3	n/a	5/28/2021 11:50 AM
4	If you put it all on websites and make it easy to get to, you can save so much work making emails and save parents time managing email so we can all focus on our children.	5/25/2021 6:05 PM

Q15 Please share your perception of District 58's feedback opportunities on a scale of 1-5, with 1 being strongly disagree and 5 being strongly agree.

Answered: 501 Skipped: 140



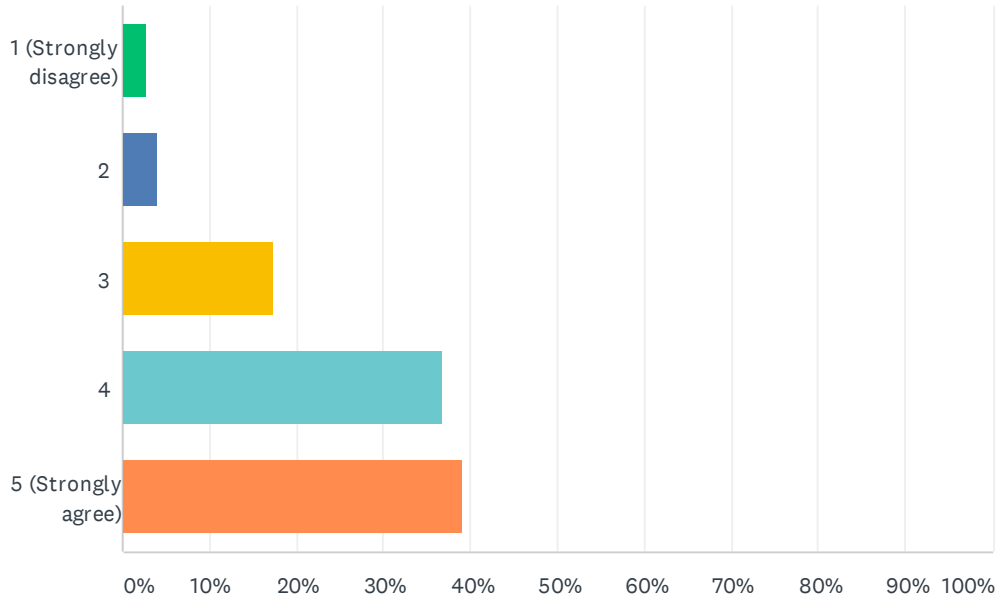
District 58 Communication Satisfaction and Preferences Survey - 2021



	1 (STRONGLY DISAGREE)	2	3	4	5 (STRONGLY AGREE)	TOTAL	WEIGHTED AVERAGE
I know who to contact when I have feedback.	2.99% 15	9.98% 50	22.75% 114	30.94% 155	33.33% 167	501	3.82
I receive a timely response to my feedback.	1.63% 8	7.55% 37	25.10% 123	29.59% 145	36.12% 177	490	3.91
I feel like my feedback is valued.	5.49% 27	9.55% 47	29.47% 145	30.28% 149	25.20% 124	492	3.60
I feel like my feedback is appropriately addressed.	3.86% 19	9.55% 47	29.27% 144	30.89% 152	26.42% 130	492	3.66
I feel like I have sufficient opportunities to provide feedback.	3.85% 19	8.50% 42	25.91% 128	33.00% 163	28.74% 142	494	3.74

Q16 I am satisfied with the district's overall communications efforts.

Answered: 501 Skipped: 140



ANSWER CHOICES	RESPONSES	
1 (Strongly disagree)	2.79%	14
2	3.99%	20
3	17.37%	87
4	36.73%	184
5 (Strongly agree)	39.12%	196
TOTAL		501

Q17 Do you have any ideas, suggestions or comments regarding District 58's communication efforts that you would like to share with us?

Answered: 113 Skipped: 528

#	RESPONSES	DATE
1	Keep up the great effort. It is appreciated.	6/6/2021 9:38 PM
2	Be aware of the underlying racism within the district while distributing communication resources. Don't assume people speak/read Spanish because their last name is a traditional Latino name!!!	6/6/2021 8:02 PM
3	More school events/involvement with parents/family. More things offered to kids for fun.	6/6/2021 7:39 PM
4	I look forward to reading Communicate 58 and 58 Connects each week! They're both well done.	6/6/2021 5:53 PM
5	The Herrick weekly email was informative, however because many items were repeated all year it was sometimes hard to navigate and filter through to the new information. I found it to be very busy and would rather just have the new information, with maybe a link to prior emails if people need to refer back to a prior item.	6/6/2021 3:29 PM
6	We werent aware of the existence of teacher websites, but would be very happy to learn about what our children do in class in a bundled way instead of accessing seesaw, twitter, etc. and not having access to Google Classroom etc. info.	6/6/2021 2:38 PM
7	Info about children support services would be useful	6/6/2021 12:39 PM
8	I think the communication from teacher to teacher to parents might vary. We were lucky to have a very communicative teacher, but during Covid I know there were several parents in other classes who didn't seem to get the same level of communication.	6/6/2021 9:19 AM
9	Texting is a wonderful way to communicate important items. Even if the text is to check your email for the full details or includes a link to the important website.	6/5/2021 10:54 AM
10	It is an ongoing issue for parents with children in both 58 & 99- it would be nice to have a coordinated calendar for start & end of the school year.	6/5/2021 10:12 AM
11	You are doing great	6/5/2021 12:23 AM
12	With all the volatile subjects front and center in our society, I would value communication from the district/school ahead of when sensitive subjects are addressed in the classroom. There have been a couple instances this year where topics such as divorce, death, gay marriage, etc. have come up and I wish I could have been more proactive in preparing my children for those and preparing myself to answer their questions. I'd also like more information as far as what is included in SEL lessons.	6/4/2021 9:35 PM
13	Yeah pick up the phone every now and then. Especially if my child is 1 out of 4 kids who won an award. So just ASSUME I know. I hate this duel school. Who bright stupid idea was that? No I don't need to speak anyone the school year is over!	6/4/2021 7:41 PM
14	Include more than just General Education information. Special Services students are equally important.	6/4/2021 3:50 PM
15	It seems like there are so many different emails or websites to get Information. When I want to find something I don't know where to look. I like apps so when I go on seesaw I can find things easily. I wish there was something like that or a link on seesaw with district information.	6/4/2021 1:54 PM
16	Yes -- maybe it was the pandemic year, but I felt like it took me a lot of work to become "in the loop" on things. We are a new family to the district, and did not have any neighbors that we knew them, and so I was poking around on the internet and Facebook trying to figure out where to sign up and get information. I feel like there is not enough outreach to parents of young families to get them "on board". There was no Kindergarten round-up this year, so that may	6/4/2021 1:23 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

have something to do with it, but I could have really used this info coming to me the summer before my child started to get in the loop.

17	Limited experience with this at this time	6/4/2021 12:13 PM
18	D58 sends a pipeline of data and the important information requires a significant amount of time to find. These are, perhaps, the worst written and formatted emails I have ever come across and I have instructed my companies new hire program to incorporate them as an example of what not to do. Get rid of the junk and have essential issues in the beginning of the mail without the verbose descriptions.	6/4/2021 11:25 AM
19	School level feedback is not valued or well received. I don't understand why issues need to be elevated to the district for resolution. Horrible recent administration	6/4/2021 10:37 AM
20	I'd love to learn about kindergarten info -who are the teachers this year, how drop off works, mask/no mask?, will the kids get to see the classroom or meet their teacher before the first day of school?, is there anything we need to know? I'm hoping that we get some sort of packet to read before August at least. My neighbors and the Facebook groups helped me more than the school website as far as this upcoming school year. The generic info was a good start but with no roundup or orientation type thing or even dates to expect registration (it said coming soon in March but it was April) then my neighbor said oh it's due in a week and sure enough it was actually available. As a new parent to the district it has been a very unsettling start.	6/4/2021 10:33 AM
21	Yes be specific about the curriculum. All of it 100%	6/4/2021 10:16 AM
22	More combined communication would be preferable. So much information comes via email and when I need to go back for reference, it is often difficult to figure out which email contained the content I am looking for. It would also be helpful to have a place on the district or school sites where there are links to recent communications so there is a "home" for this info too. I like being able to review board briefs in this way.	6/4/2021 10:14 AM
23	its not just about the communications- it is about the way in which the district come to solutions filled with substance most valued for each student and not in the interest of the district	6/4/2021 10:09 AM
24	Improve and update the webpage. It is incredibly difficult to navigate, is unclear, and the information I need is often addressed simply by saying "call us". If I wanted to and had the time to call, I would have. Make information available online. Keep current and important information on the webpage, and accessible to people without having to have been previously added to some mysterious mailing list (that is also not advertised anywhere, only through word of mouth... stupid).	6/4/2021 9:56 AM
25	No	6/4/2021 9:56 AM
26	I hope that the district is looking into an equity committee for the district that has parents, staff, students, and community members on it.	6/4/2021 9:50 AM
27	The communication between schools and schools to families that shared students was very poor. Remote Highland kindergarteners did not feel accepted into either Highland or Belle Aire. Too late now, but that was very disappointing.	6/4/2021 9:45 AM
28	None	6/4/2021 9:20 AM
29	Too many methods of communication that I dont use...like email. The student app is most convenient for me.	6/4/2021 9:11 AM
30	They need to be more up front with their curriculum and what they are teaching in detail and give parents an opportunity to express if they are okay with it or not.	6/4/2021 8:52 AM
31	When you send out surveys, your covid thing about whether kids should return to school for example, please actually include the sort of information people need to inform their decisions. That survey was infuriating because no where did it have any mention of how much we wanted to prioritize the safety of our children. "How important is being in the classroom" is an awful question when the variable is "how many dead grandparents are you comfortable with to get your child full day in person instruction?" There was almost no mention of safety when it should have been the focus. Another example was the absurd contact about the district's plan to get vaccines for teachers. Just an infuriatingly useless inquiry. How many teachers were going to be vaccinated by this 50000 dollars? Where did this money come from? What budget cuts were being made to secure that fund? How much faster did the teachers get vaccinated	6/4/2021 8:50 AM

District 58 Communication Satisfaction and Preferences Survey - 2021

with this plan than they would have normally? What 3rd party is profiting off this transaction and what process was undergone to select them? Why such an absurdly round number? There is absolutely no way it just happened to cost 50k. I had none of the information I wanted, which tells me you don't care what we think.

32	Not at this time	6/4/2021 8:42 AM
33	When choosing remote learning, please alert the family that their children might be assigned to a completely different school. Additionally when the end of year activities are occurring, don't leave out remote students. Even though the remote school that they have been transferred to has their own end of year activities, the remote student NEEDS to be informed of their original school end of year activities. They have attended this school for the last 6 years and they have earned a chance to celebrate with their friends that they have associated with for the last 6 years. It is unfair to expect someone who doesn't know more than 5 people at a different school to celebrate end of year activities with them. The decision to exclude remote students from their original school end of year activities is wrong. Everything changes once they enter the 7th grade and friends should have a chance to see each other at elementary one last time before going into middle school.	6/4/2021 8:42 AM
34	It's not the quantity of information we want... we need quality. We both work full-time and we're not sorry about that. We don't have time to wade through all the communications in an effort to find the information relevant to our children. We'd much rather just get the information we need about our kids directly and concisely. For example, principle sends out a weekly newsletter that has of information buried inside of it that is pertinent and we need to act on quickly. I don't have time sift through a newsletter to find that info, that should be a separate communication. Often times there's a lot of fluffy information that we don't need, and that can be annoying as well. It also doesn't help that there's sometimes several different communications about the exact same information that not applicable. So again, if we could just receive quality over quantity, that would definitely help.	6/4/2021 8:38 AM
35	It would be nice if communications are streamlined through the school with links to district wide information. I still feel like I need to read multiple sources and it would be helpful if it was all centrally located with important links to other sources (I think we are close on this, but I still feel like I need to check FB, PTA email, principal email and district emails to ensure something isn't missed).	6/4/2021 8:32 AM
36	every school needs to act like 58 not all in silos with own set of rules. schools operate very different. principals need to connect more.	6/4/2021 8:24 AM
37	While my children are older now, I still work with DG children (I'm a Scout leader) and I would like to be able to get PTA and school newsletters, not just D58. I want to know what is going on so I can schedule around stuff, encourage kids, congratulate kids, etc.	6/3/2021 3:07 PM
38	When concerns are brought up the principals should be reaching out to ensure the situations were resolved. For example, we had an issue with a teacher, I emailed the teacher and principal. The teacher responded and it was resolved, but there was no communication or follow up from the principal.	6/3/2021 1:38 PM
39	In general I have been happy with the communication, but I honestly haven't provided feedback very often. The one time that I did recently provide a comment/suggestion to my child's school administration, I did not feel that it was acknowledged or valued.	6/2/2021 7:16 PM
40	District-wide messages can be consolidated into "highlights" with links to further information. Messages could be "prioritized" to clarify what needs to be read now (action needed) and what can wait (informational).	6/2/2021 7:06 PM
41	It would be nice if the BOE actually responded to emails. I realize these are volunteer/elected positions but if the member of the board cannot take on the extra responsibility of responding to their constituents, they should not run for office.	6/2/2021 3:11 PM
42	Individualized support to remote students and or students being shuffled around during switches was not handled well or followed up on. Even when we REQUESTED we have someone follow up with us- silence. Social worker intervention suddenly stopped, we were removed from home schools email updates and transitioned into a new school with ZERO help. We've requested before someone follow up with us for multiple surveys and never were. I am very concerned for how we are expected to fully reintegrate back into our home school next year when we were basically deleted from the school when remote switches occurred.	6/2/2021 2:08 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

43	Thanks for all you do, and all you did to keep us informed during this crazy year+	6/2/2021 12:56 PM
44	Make comms mobile phone friendly. Remove all the fluff of pictures borders logos and just give us the info we need please.	6/2/2021 8:16 AM
45	Too many communications and from too many sources.	6/2/2021 6:09 AM
46	NA	6/1/2021 11:07 PM
47	I appreciate the text message communications parents receive regarding school closures, self-certifying, etc.	6/1/2021 10:10 PM
48	More transparency required for curriculum updates	6/1/2021 1:01 PM
49	It's disappointing that our principal is one of the only who doesn't have a Twitter account. I love seeing all the great things happening at the dg58 schools I just would like to see some from  too.	6/1/2021 12:03 PM
50	N/A	6/1/2021 8:37 AM
51	none	5/31/2021 8:07 PM
52	In a year of ups and downs I can't stress enough how wonderful I think the District handled all of these challenges.	5/31/2021 10:26 AM
53	I would like to see more parent volunteer opportunities communicated and I would like to see more PTA interaction with the parents	5/31/2021 8:47 AM
54	Update your webpage more frequently	5/28/2021 3:12 PM
55	n/a	5/28/2021 11:51 AM
56	I feel like I get inundated by emails from a bunch of different people almost every day. It would be nice if the information could be condensed to fewer emails. I also hope self-certification goes away next year. I understood the need for it early in the school, but once vaccinations increased and restrictions eased, it would have been nice if the self-certification process had been eased as well, with the assumption being that your child had not been exposed to COVID unless you report it via the form. In other words, if you don't get a certification for a child, assume they're fine.	5/28/2021 8:19 AM
57	Standardize newsletter format for Principal communication.	5/28/2021 8:00 AM
58	I wish the district would offer more opportunities for parent/community feedback when they were early in decision making processes. It seems that parents are often notified after decisions have been made.	5/27/2021 7:33 PM
59	The newsletters, etc. have been very informative and easy to read. I have appreciated them and think they're well-organized. I feel like (with all of the changes that we faced this year), there were many times teachers were finding things out just about when parents/families were. Maybe it's not always possible to include teachers more or give us a heads up more! But feeling like I had "answers" a little sooner may have been nice. There were many times parents asked questions over the course of this school year (prior to returning onsite full time) that I didn't have answers to and I felt foolish about that. I understand that maybe it was preferred for us all to find out around the same time so that everyone was sure to hear the same thing...	5/27/2021 4:10 PM
60	LOVE to have a monthly support group for those families with IEP children to offer support & guidance.	5/27/2021 9:10 AM
61	Probably need different communication strategy for K-6 than the middle schools. Very different info needs for middle school students!!	5/27/2021 8:53 AM
62	No communication concerning the Longfellow sale and upcoming referendum.	5/27/2021 8:00 AM
63	no	5/27/2021 1:23 AM
64	I would appreciate that changes to the Dual Language program be consulted with the community and specifically the parents of current and future students in the program. On 3 specific occasions, we have not been consulted regarding changes to our program: 1) the move to El Sierra from Kingsley was announced but not debated nor any input was requested from the parents, 2) during remote learning, the administrators chose to assign English	5/26/2021 10:48 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

coursework to Spanish dominant students to be completed from home with their own resources. This was problematic for homes that didn't have English speakers; eventually, the team conceded to incorporate some English into the synchronous learning, 3) 2 weeks from the end of the school year we were informed that the dual language program for next year will be on "pause" and will not accept any new kindergarteners. This was not consulted with parents, no data was provided as to the justification for this change, no data has been shown to demonstrate the program's success, no solutions are provided for parents with incoming students into a kindergarten class and siblings still in the dual language program, no dialogue and little recourse is available with such a change this close to the next school year. I am advocating the pause be delayed until the 2022-23 school year in order for [REDACTED] and the team to provide transparency regarding the data-driven decision-making and input from parents to be considered in such an important decision. I'm disappointed that the school district has repeatedly made unilateral decisions regarding the dual language program. I think that the issue is not with the changes but with the communication of such changes and lack of collaboration with the BPAC parents. Together we can find solutions that work for the program and hopefully, we can retain this valuable resource for our community. I truly hope this survey is reviewed and that I am contacted regarding this pressing issue. Thank you for all you do for all the students in DG58, including those in the dual-language program.

65	The Facebook district 58 group should be more closely monitored and should be a place for the district to post information as well- not just in emails. Most of the content I see on there is parent generated.	5/26/2021 8:36 PM
66	Too much spin in the district communications. Be open and honest with the parents.	5/26/2021 8:18 PM
67	I attended a recent board meeting and was going to ask a question, but it was intimidating to face that countdown clock. Not very friendly.	5/26/2021 7:54 PM
68	You and your staff have done a great job this past year and a half. Have a great summer.	5/26/2021 6:57 PM
69	Not at this time	5/26/2021 2:34 PM
70	???	5/26/2021 1:13 PM
71	Teacher Assistants should be kept informed of what is going on in their buildings by the principal on a more continual basis, (informed more often, please.)	5/26/2021 12:54 PM
72	No not at this time	5/26/2021 12:45 PM
73	Shorter and more precise.	5/26/2021 12:02 PM
74	Not everyone uses social media. I missed out on a lot of information because I am not on Twitter and I feel that is a big let down. I am not interested in Facebook or Twitter as a source of information and neither is my husband. This needs to change. Also there is too much confusion on the app seesaw. I miss messages because sometimes the teacher is talking to me sometimes the kids. I do not check this. Between emails from everywhere and this app it's too much. Find one central place to keep it easier for busy parents with multiple students.	5/26/2021 11:56 AM
75	Special education highlights and updates would be great. its a way to inform parents who may not be in SPED at that time and allows them to become familiarized with Special Education programs.	5/26/2021 10:38 AM
76	I feel parents need more feed back on homework and tests to make sure their kids are on track. I'm glad they give the upper elementary grades more responsibility, however I feel it's too much for them at times. I feel like often questions are answered with, it's in google classroom or seesaw and not explained.	5/26/2021 10:34 AM
77	N/A	5/26/2021 10:15 AM
78	The district 58 board is not transparent and hides information from the public. The schools do a good job of providing information, but the board does not.	5/26/2021 9:48 AM
79	District 58 has done an incredible job of communication during this school year! Thank you!	5/26/2021 8:56 AM
80	I do not think there can ever be too much communication, but especially this year due to Covid, it can be challenging to keep up with numerous forms of communication coming from different platforms.	5/26/2021 7:31 AM
81	This year teacher communication was minimal. I have very little knowledge of what is happening in my child's classroom	5/26/2021 7:04 AM

District 58 Communication Satisfaction and Preferences Survey - 2021

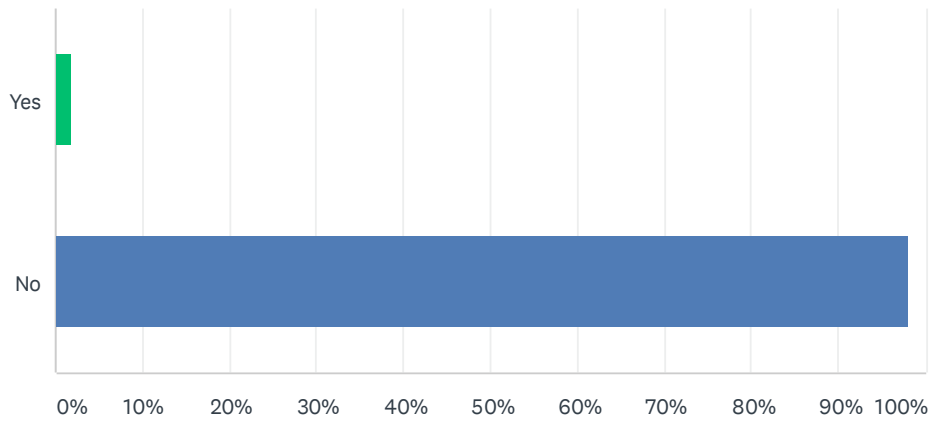
82	Na	5/26/2021 1:31 AM
83	Keep up the good work. Sorry, I rarely if ever have feedback to give. I don't care when you send out communications.	5/26/2021 1:14 AM
84	Just to give a little extra attention to incoming first grade parents this upcoming year. Kindergarten was a mess this year with kids being moved to different schools, logistics, half day, new teachers, entirely new experience, and either being told "we're doing the best we can" or "just deal with it." The covid-experience between my older kid and my kindergartener was entirely different. I fully recommend a welcome/"round-up" type experience for 1st graders, since new parents to the district didn't get to experience the greatness of 58 in their first year and many spent the year feeling on the outside looking in. There was a sense that these youngest kids who are usually the most coddled ended up being arguably the least supported. Frankly put, there are some spicy Kindergarten parents right now, new parents to the district and many 1st graders returning to the district after choosing to leave the district.	5/25/2021 11:18 PM
85	Not at this time.	5/25/2021 10:24 PM
86	Question #15 should've had an N/A option. I answered 3 because there was no N/A.	5/25/2021 9:42 PM
87	None	5/25/2021 8:10 PM
88	Please look at the impact of CRT on students. We believe DG 58 has no definition of CRT or DEI. Why hire a consultant if you can't define the word equity? Would it wash in the private sector.	5/25/2021 8:08 PM
89	some of the emails include too much information to the point where I just stop reading	5/25/2021 7:27 PM
90	- Put your content on a website and link to it from emails with just headlines/short descriptions. - Consolidate emails so you send fewer, more useful ones. - Let recipients unsubscribe to different kinds of emails instead of forcing unsubscribing from all or none. You'll quickly learn what is most valued without needing surveys. - Start writing precisely for effective communication. We are all taught to write a certain amount of pages/words in school. This is wrong. As soon as we graduate and get in the business world we learn that effective writing is as short and to the point as possible. This way it doesn't waste the reader's time. Please write short, precise, to-the-point content so your readers actually read it. You do great work and have valuable things to say. Providing "index emails" will help all parents quickly pick and choose what they need to read, and what they don't. This will also allow you to track what content actually gets read so you can focus your efforts and time accordingly.	5/25/2021 6:15 PM
91	Shorten the weekly emails from principals. They are too repetitive and I often miss important information.	5/25/2021 6:00 PM
92	NA	5/25/2021 5:38 PM
93	Certain issues should be brought up individually and more information should be shared with parents. Parents need to know about survey's given to students prior to it happening with the option to opt-out. A district wide equity audit is a big deal. Very little information has been given to parents about this. It has left a lot of us with more questions than answers. I felt like it was introduced very quietly without much information available to principals/teachers or parents. What is the end goal with this? What is the definition of equity that the school district is seeking? I strongly oppose Critical Race Theory being introduced into our schools and especially the removal of advanced classes for our students. It is concerning that this appears to be where this audit is leading. The organization doing the audit seems very biased from looking at their website.	5/25/2021 4:16 PM
94	District emails can be pretty wordy... paraphrase these when possible.	5/25/2021 4:03 PM
95	Please encourage classroom teachers to regularly communicate with parents.	5/25/2021 3:28 PM
96	I really liked principal [REDACTED]'s more newsletter each day. It gave the week at a snap shot. I liked that it came through on sundays, too, as we prepare for the week.	5/25/2021 2:57 PM
97	Doing a great Job!!! Maybe a button to press for each communication updated all at the same time.	5/25/2021 2:54 PM
98	More communication about remote learning and COVID	5/25/2021 2:51 PM
99	I feel well informed at a district level. I feel less informed on specific school initiatives and	5/25/2021 2:00 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

	department specific procedures and instructional plans.	
100	Thank you for your efforts!	5/25/2021 1:46 PM
101	Why is withholding food from a classroom of children considered a reasonable punishment? You all should be ashamed.	5/25/2021 1:14 PM
102	I feel DG58 has plenty of communication resources. It's hard not to find info unless you aren't looking ;)	5/25/2021 1:10 PM
103	During e-learning with multiple students in the district it got very hard to keep track of things. I wish all teachers would use Google Classroom vs. Seesaw, etc. etc.	5/25/2021 1:07 PM
104	Everyone has been accessible, responsive and receptive! I suggested the idea for summer enrichment for income first/second grade and [REDACTED] escalated it and the team found a way to create and implement it! This is just an example of the responsiveness I have received within the district! I am very grateful for level of communication of our district!	5/25/2021 1:07 PM
105	The staff at [REDACTED] has been amazing at communicating with me on every question I've had. We moved into the district after Spring Break and the entire office staff along with Mrs. [REDACTED] have been amazing at making us feel welcome. The communication has been really appreciated! [REDACTED]	5/25/2021 1:01 PM
106	I think the information that is handed out is fluff much of the time. This past year has made me distrustful and disappointed in district 58. It lacks honesty, conviction, and a sense of working together. I feel the district decisions were not in line with the community and it worked against parents and students. Your communications came off as disingenuous and I think they will continue to do so.	5/25/2021 12:40 PM
107	First, the amount of platforms information is distributed through is overwhelming. For example when school was closed for snow, I received a phone call, a text, and an email, as did my husband. Please pick one method of communication. Also, for all the various information sent out, the communication is lacking in the most basic area - the curriculum. I have absolutely no idea what my son is doing in school, beyond what I see posted in Seesaw. I try and talk to him about his day, but it is hard when I have no talking points. I know there is some common core information buried on the district website, but having access to a monthly or even just beginning of the year syllabus of sorts would be nice - the information provided at curriculum night is mediocre at best. The communication doesn't have to be exhaustive, just a basic idea, like "this month in social studies we are talking about communities, in science we are learning about plants, math is focusing on subtraction skills, and we are starting our poetry unit in language arts. For specials, p.e. is doing kickball, art is learning watercolors, and musical instruction is in beat and rhythm." Or whatever the focus is. That way when my kids come home instead of just saying "good" when i generically ask them about their day, I can say hey, what's an awesome fact you learned about plants today. Just something to get them talking. Finally, I think more detailed information should be available to parents when it comes to testing results. From what I understand the MAP tests provide a vast amount of feedback as to the very specific areas kids are strong and weak in. The progress report we parents receive is very limited in the information it provides. I know some parents aren't interested in such detail, but for those that are there should be a way to access the information.	5/25/2021 12:34 PM
108	Don't conduct surveys if you are not going to act upon the response	5/25/2021 12:19 PM
109	I feel there are too many surveys giving parent options when the student needs should just be taken into consideration and then teachers, administrators and stakeholders should make decisions.	5/25/2021 12:19 PM
110	no	5/25/2021 12:12 PM
111	Bullet points are great instead of wordy/lengthy/essay type info The principal newsletter doesn't have to have all the repeated info- stick that on a website for people to access if needed	5/25/2021 12:07 PM
112	The District 58 website is difficult to navigate. I have trouble finding items such as School Fees or Pushcoin or bus routes. I can never remember where the information is located. I also find it difficult to navigate through the BoardDocs system. It would be helpful if information could be streamlined. Also, I am not on Twitter or Facebook and feel like I miss out on information from the district because of that. It would be nice if all information was posted somewhere that is accessible by all parents.	5/25/2021 12:06 PM

Q18 Would you like a District 58 employee to contact you to discuss the feedback you've provided in this survey?

Answered: 492 Skipped: 149



ANSWER CHOICES	RESPONSES	
Yes	1.83%	9
No	98.17%	483
TOTAL		492

Q19 Please enter your contact information and a District 58 employee will reach out to you shortly. Thank you.

Answered: 11 Skipped: 630

ANSWER CHOICES	RESPONSES
Address	0.00% 0
Address 2	0.00% 0
City/Town	0.00% 0
Company	0.00% 0
Country	0.00% 0
Email Address	81.82% 9
Name	100.00% 11
Phone Number	81.82% 9
State/Province	0.00% 0
ZIP/Postal Code	0.00% 0

#	ADDRESS	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
	There are no responses.	

#	COMPANY	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE
1	████████████████████	6/4/2021 12:18 PM
2	████████████████	6/4/2021 8:42 AM
3	████████████████████	6/1/2021 1:21 PM
4	████████████████████	5/31/2021 8:47 AM
5	████████████████	5/26/2021 10:48 PM
6	████████████████	5/26/2021 7:13 AM
7	████████████████	5/25/2021 8:08 PM
8	████████████████	5/25/2021 2:54 PM
9	████████████████	5/25/2021 12:11 PM

District 58 Communication Satisfaction and Preferences Survey - 2021

#	NAME	DATE
1	██████████	6/4/2021 12:18 PM
2	███	6/4/2021 9:11 AM
3	No thank you	6/4/2021 8:49 AM
4	██████████	6/4/2021 8:42 AM
5	██████████	6/1/2021 1:21 PM
6	██████████	5/31/2021 8:47 AM
7	██████████	5/26/2021 10:48 PM
8	███	5/26/2021 7:13 AM
9	██████████	5/25/2021 8:08 PM
10	██████████	5/25/2021 2:54 PM
11	██████████	5/25/2021 12:11 PM

#	PHONE NUMBER	DATE
1	██████████	6/4/2021 12:18 PM
2	██████████	6/4/2021 8:42 AM
3	██████████	6/1/2021 1:21 PM
4	██████████	5/31/2021 8:47 AM
5	██████████	5/26/2021 10:48 PM
6	██████████	5/26/2021 7:13 AM
7	██████████	5/25/2021 8:08 PM
8	██████████	5/25/2021 2:54 PM
9	██████████	5/25/2021 12:11 PM

#	STATE/PROVINCE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
	There are no responses.	